

THANK YOU

We would like to take this opportunity to thank you for choosing Novatto. We hope you are truly satisfied with our product(s) and enjoy it for years to come. As a small business, we learn the most from you, the customer. Please visit the link below to leave us a review with a high resolution picture and you could win a \$25 Visa or Amazon gift card.

It's easy as...

- Go to novatto.com and your product's page
- Scroll half way down, on the right is a white button that says "Write a review"
- Click on it
- Review, submit... enjoy!

INSTALLATION INSTRUCTIONS

Please Note:

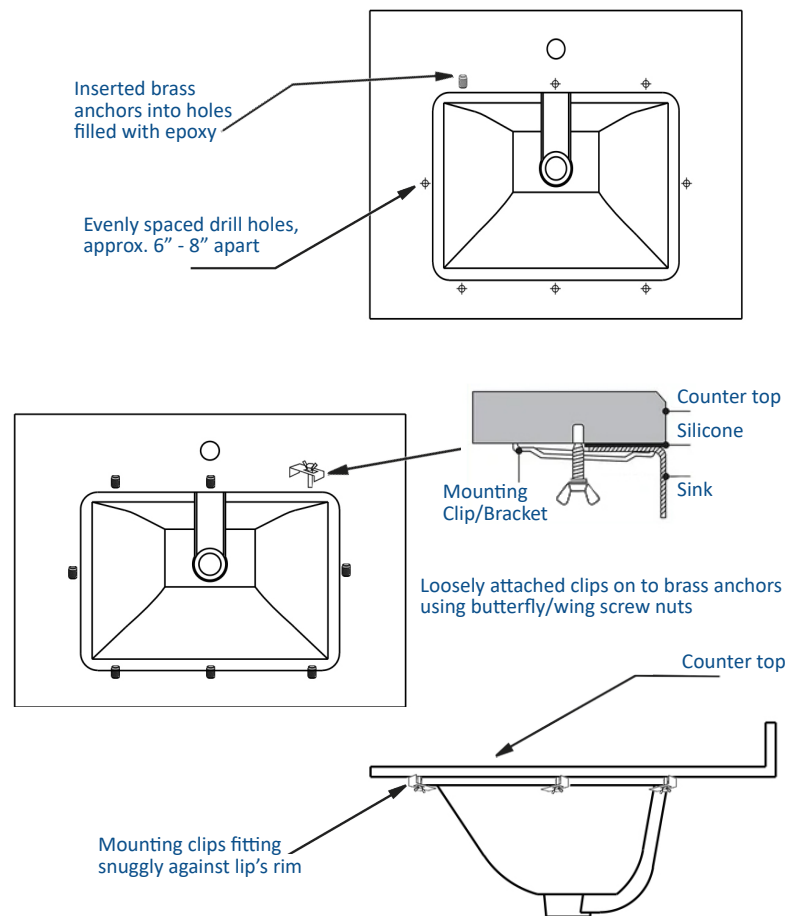
- Review and abide by all building and plumbing codes. Sinks (not included) and clips need to be installed by a licensed professional.
- Novatto recommends consulting an experienced cabinet maker for assistance and providing them with the actual sink (not included) and clips to ensure a custom fit and properly drilled pilot holes.
- If installing your undermount sink AFTER cabinets and countertop have been installed, makes sure the cabinet is secured, plumb, and level. Failure of this step can lead to product damage.
- **After determining** the reveal type, proper layout for the undermount sink (not included) and faucet (not included) as well as the pilot holes have been drilled on the underside of the countertop, you may begin placing the clips/fasteners in.

Take note: The drilled holes should be appr. 1" from the edge of the sink's cutout. Holes should be evenly spaced, approx. 6"- 8" apart, starting from every corner. The drilled hole should be 5/16" in diameter and no more than 3/8" deep.

- **Place epoxy in the drilled hole** then insert the brass anchors into the drilled pilot hole and lightly tap them with a hammer. Wait until the epoxy cures per manufacturer's instructions.

- **Loosely attach sink clip hardware** with the butterfly/wing nut screws. Make sure the mounting brackets are parallel to the cutout opening, and lined up against the lip. Add sink and verify its position and alignment.
- **After verifying** the sink's position/alignment and that the sink has been pressed onto countertop's underside, turn the bent end of the mounting bracket so it fits snugly over the sink's rim. Check alignment of the sink again and tighten fasteners to secure the sink.
- **Carefully** remove any excess epoxy/sealant from all surfaces and around hole on underside of countertop.

ASSEMBLY



TOOLS NEEDED FOR ASSEMBLY (not included)



Questions, problems, missing parts? Before returning, call our customer service department at 844.404.4242, 8:00 a.m. - 5 p.m., MST Monday - Friday or e-mail us at: support@novatto.com

FAQs

Should I hire or consult a professional?

The benefit of hiring a professional is they have likely done the job dozens to hundreds of times. Precision is key to this project, to ensure proper clip placement and no surprise incidents in which you find your sink in the bottom of your cabinet! Plus, your sink may require custom cabinetry in order to guarantee proper fit and safety.

Get the most out of your Novatto product by registering!

By registering, you establish Novatto's product warranty. Plus you will receive helpful tips and product information, learn of special events and much more.

Can I reuse sink clips?

You may reuse sink clips if they are not rusted and appear to hold the sink tightly in place. BUT be aware there could be unseen stress or corrosion that could cause the clips to bend, warp or even worst fail.

Is epoxy or silicone better for undermount sink clips?

Whereas silicone is used to help secure say a drop-in sink, it is only used on an undermount sink to seal out moisture, and should not be considered a replacement for epoxy.

How are undermount sinks fastened?

The clip hardware packet includes 4 wingnut bolts, clip brackets, and anchors. The anchors are inserted into holes that the fabricator drilled into the underside of the counter. The bolt is then inserted through the clip bracket, then screwed into the anchor and tightened to secure the sink to the counter top.

NOVATTO
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Can I install a sink without sink clips?

Short answer is yes. Most sinks that are undermounts though need clip hardware to attach them to the underside of the countertop. However, you don't have to use them for all undermount kitchen or bathroom sink installations. You can also use straps, wood braces or two-part epoxy. You may also use a combination of attachment methods for even a more secure hold. But whatever you decide, Novatto strongly recommends that you check with your professional.

TROUBLESHOOTING TIPS

<u>Issue</u>	<u>Reason</u>	<u>Solution</u>
Sink wobbles or is loose	Proper amount of cure time wasn't followed; sink clips are loose	Call professional back in to re-attach sink; tighten clips
Sink does not completely drain	Sink wasn't level when attached; one side of sink is coming loose	Make sure sink is level and check clip anchors; professional back to re-attach
Leakage under sink, not at drain	Sealant was improperly used to seal sink underneath counter; loose sink clips	Reapply sealant; tighten mounting clips under the countertop