

WARRANTY

Novatto products have been made under the highest standards of craftsmanship and quality. Due to manufacturing characteristics of our porcelain products very slight variations in dimensions, and colorization are expected and are not considered defects. Porcelain sinks are durable and easy to clean. If you like the look, then it's hard to find a better choice.

Novatto offers no warranty with respect to the finish on the porcelain products, as it will naturally change over time and use. Novatto offers a warranty for defects in workmanship and/or materials for all of our collections when the product was purchased through an authorized Novatto dealer.

Under no circumstance will Novatto Inc. be held responsible for any damage as a result during or after product installation. Novatto accepts no liability for any damages to the floor, walls, plumbing or personal injury during installation. We will not be responsible for any labor or installation charges, or any other expenses associated with a defective product. Novatto Inc's only responsibility is the replacement, exchange, or repair of a defective product.

Get the most out of your Novatto sink by registering!

By registering, you activate Novatto's product's warranty. Plus you will receive helpful tips and product information, learn of special events and much more.

If you believe you have a warranty claim, contact Novatto, either through your local Dealer, Plumbing Contractor, Home Center, or by writing: Novatto, Inc., Attn.: Product Support, 3533 E. Corona Ave., Phoenix, AZ, 85040, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, color, model number, the date the product was purchased and from whom the product was purchased. Also include your original invoice. For other information email: productsupport@novatto.com. or write to the above address.

Novatto's porcelain sinks have a classic look and they are very popular. Our sinks are manufactured using molds, automated glazing and firing with calculated temperatures and glaze amounts.

We do some small touch-ups and will use hand-held polishing tools as needed. To be sure Novatto's product fits perfectly in your home, we recommend purchasing the product first and then build accordingly.



More questions? Feel free to contact our technical support team anytime. More info is also available at our website.

Novatto | P: 844.404.4242
support@novatto.com
Novatto.com

Need more help?

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