

Copper Freestanding Bathtub Guide



We would like to take this opportunity to thank you for choosing Novatto. We hope you are truly satisfied with our product(s) and enjoy it for years to come. As a small business, we learn the most from you, the customer. Please visit the link below and leave us a review with a good, high-resolution image and you could win a \$25 Amazon or Visa gift card.

It's easy as...

- Go to novatto.com
- Find your product's page
- Scroll 1/2 way down, on the right click the white button "Write a review"
- Review, submit... enjoy!

NOVATTO WHERE STYLE FLOWS

Novatto I P: 844.404.4242 support@novatto.com
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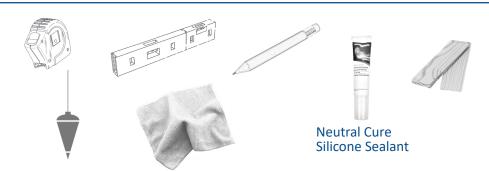


COPPER FREESTANDING BATHTUBS 101

Novatto's master artisans who make our beautiful copper bathtubs start by melting down recycled copper and pour the liquid copper into molds in order to create copper sheets. All of our products are 100% hand hammered from recycled copper. This tradition of copper crafts and artwork has been handed down from generation to generation by the families of our artisans since the 1500's. A typical tub takes 300,000 hammered strikes to complete. Through years of skill and experience the end result is a one of a kind work of art. Novatto's freestanding copper bathtubs are an excellent way to add value to your existing home.

Each piece of copper features its own natural beauty of color, structural character and texture adding a sense of purity, elegance and distinctive look to any design. Copper freestanding tubs will not only be a centerpiece for your masterbath but will hold up for everyday use.

TOOLS NEEDED FOR ASSEMBLY



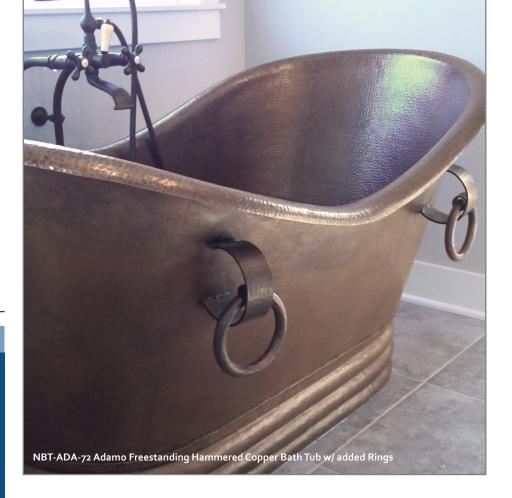
Questions, problems, missing parts? Before returning to your retailer, call our customer service department at 844.404.4242, 8:00 a.m. - 5 p.m., MT, Monday - Friday. Or email us at: support@novatto.com

INSTALLATION INSTRUCTIONS

Copper Freestanding Bathtubs

Please Note:

- Review, abide and observe ALL building and plumbing codes.
- We recommend consulting with a professional if you are unfamiliar with installing tub plumbing and fixtures. Novatto's freestanding tubs need to be installed by a professional.
 We accept no liability for any damage to the floor, walls, plumbing, or personal injury during installation.
- Ensure that you have gathered all of the required materials that are needed for the installation
- Make sure that your finished bathroom floor is adequately supported and level.
- Due to the hand crafted nature of the bathtub, its specifications may be approximate and slight variations can occur, we <u>highly</u> recommend having the bathtub on site BEFORE working on any rough-in steps.

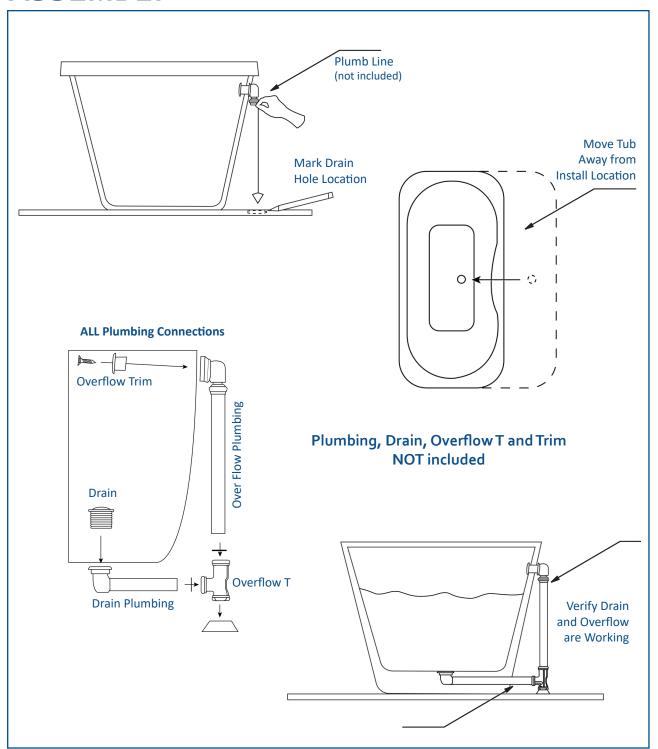


Steps to Complete Your Project

- Place the tub in the desired installation location and drop a plumb line from the center of the overflow hole (trim and plumbing NOT included) to the floor. This will determine the drain's (not included) location. Mark the drain hole location on the floor.
- Move the tub away from the installation location so that the plumbing (not included) can be installed and the floor finished.
 We highly recommend that a professional does the plumbing, flooring and final installation. Remember this tub is heavy!
- Once the floor is properly supported and finished, carefully set the tub back in position and make sure the tub is leveled. If the floor is not flat, shims can be used for leveling. Adjust as necessary until the tub is leveled. Attach all of the plumbing connections.
- When your tub is in place and all the plumbing connections (not included) have been made, fill the tub with water to check for any leaks from the connections. Verify that the drain (not included) and overflow (trim not included) is working properly.
- Wipe away any excess sealant used around the drain and over flow hole using a damp cloth.

More questions? Need information on how to maintain your copper tub? Feel free to contact our support team, Monday - Friday, 8:00 to 5:00, MT, P: 844.404.4242, or email us at: support@novatto.com. Information is also available on our website.

ASSEMBLY



TROUBLESHOOTING TIPS		
<u>Issue</u>	<u>Reason</u>	<u>Solution</u>
Tub feels loose or wobbles	Not leveled properly	Get your professional back to properly level the tub
Does not completely drain	Tub drain is too high/ Drain is pushing the bottom of the tub upward from the floor.	Lower drain to create proper slope for drainage/ Might need to create a low spot near drain
Leakage under the tub/ Around the overflow T	Sealant or tape not used properly	Apply neutral cure silicone sealant to the underside of the drain flange/Apply thread sealant or plumber's tape to the threaded connections

WARRANTY

Novatto products have been made under the highest standards of craftsmanship and quality. All Novatto bathtubs are backed by Novatto's Lifetime LIMITED warranty. Novatto warrants to the original consumer purchaser for as long as the original consumer purchaser owns their home (the "Warranty Period" for homeowners), this tub will be free from defects in material and workmanship. All other purchasers (including purchasers for industrial, commercial and business use) are excluded from this warranty.

Damage due to installation error, product abuse, product misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself are excluded from this warranty. Novatto recommends using a plumbing professional to install your Novatto product. Except as provided by law, this warranty is in lieu of and excludes all other warranties, conditions and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those of merchantability or of fitness for use.

Defects or damage caused using other than genuine Novatto parts is not covered by this warranty. This warranty is applicable only to tubs purchased after November 2019 and shall be effective from the date of purchase as shown on purchaser's receipt. All finishes on the bath tubs are warranted to the original consumer to be free from

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By registering, you are also verifying the product's warranty. Plus you will receive product information, helpful tips, learn of special events and much more.

defects in material and craftsmanship for a period of one year starting the date of purchase by the consumer. If the tub is used commercially or is installed outside of the United States of America or Canada, the warranty is voided.

Proof of purchase (original sales receipt) must be provided to Novatto, Inc. with all warranty claims. Novatto is not responsible for labor charges, installation, loss, injury or any other incidental or consequential costs. In no event shall the liability of Novatto products surpass the purchase price of the replacement part. In no event shall Novatto be liable for loss of profits or any such loss, or any direct or indirect, special, incidental or consequential damages howsoever incurred or designated arising out of any breached claim of warranty.

If you believe you have a warranty claim, contact Novatto, either through your local Dealer, Plumbing Contractor, Home Center, or by writing: Novatto, Inc., Attn: Product Support, 3533 E. Corona Ave., Phoenix, AZ, 85040, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the

product was purchased and from whom the product was purchased. Also include your original invoice. For other information, email: support@novatto.com or write to the above address.

Warning: Never use cleaners that are abrasive nor containing ammonia, salts, bleach, acids, alcohol, solvents or other products not recommended for copper. Novatto products may be cleaned by using a mild soap with warm water and a dry, clean soft cloth. Using anything other than what is suggested will void the warranty.

FAQs

COPPER FREESTANDING BATHTUB

Why are copper tubs considered "good for you"?

Copper has antimicrobial properties, meaning it can kill microorganisms like bacteria and viruses. It's also easier, and more eco-friendly when it comes to cleaning, plus you can soak longer. It holds heat longer than other tubs.

How can I protect my tub from water spots, mineral deposits, and other substances?

If the water in your area has a high mineral content, or your water softener system uses salt, over time, mineral deposits may form on the surface of your copper bath. This can result in the surface developing a "film". To prevent this, dry your tub after every use, and for further protection, wax it on a monthly basis. Just make sure you're applying a wax that is specifically for copper baths.

CARE AND MAINTENANCE

Copper has been used for thousands of years and is easy to maintain since it does not show fingerprints as stainless steel and other metals would. For basic cleaning, simply use a mild soap and water as other cleaners typically are not necessary. To protect the copper's finish, products such as Renaissance Wax, Flitz Wax or clear Briwax (Briwax dark for darker patinas) is recommended. Most wax products have natural and added UV filters that help guard against color and finish degradation. Wax should be applied as often as necessary, depending upon usage. These suggested seals will help maintain the luster of the copper and provide better water runoff.

Copper is a living metal and the patina of our Antique finish will all naturally continue to patina over time; meaning it may become a richer, darker color. However, if you live in an area with hard water, or have a salt base water softener system and would like to keep the copper tub looking like it did when first installed, we recommend simply wiping up any water residuals left after usage and keeping it as dry as possible to prevent any water spots and protect the patina. We also recommend waxing the tub every 2-3 months. Our copper tubs are not lacquered or sealed in the manufacturing process and will react to their environment as they develop character. If acidic items sit on the finish for an extended period of time the finish may be affected, but since copper is a living metal it will heal or re-patina itself over time; often in a matter of days. The beauty of copper is it is ever changing and no two pieces are ever alike giving you a one of a kind work of art!

Warning: Do not do not use corrosives such as chlorine, concentrated vinegar or abrasive cleaners. Do NOT use Epsom, bath salts, or oils in your copper tub, as they will tarnish and corrode the copper's appearance. It is recommended that you use a cleaner or polish that is designed specifically for copper products. You may use a gentle soap, such as dish washing liquid and warm water with a microfiber cloth or soft sponge. Rinse with warm water and dry with a clean, soft cloth. Just make sure you clean it properly and you will have an amazing tub for years!



COPPER FREESTANDING BATHTUB

I live in a high humidity or in coastal area, will my copper tub turn color over time?

Novatto's finish is not waxed or sealed. Since copper is a living material it can tarnish or darken with time.

Considering these are handmade what differences should I expect?

All our copper tubs are handmade from natural copper so variations in color or size are common.

Do your copper tubs have overflows?

Yes, all of our copper tubs have overflow holes.

Can a freestanding bath go against a wall?

Yes, you can place your tub against the wall.

What is Patina or a Living Finish?

The beauty of copper is its living finish or patina. It builds overtime and works as a protective coating. The patina is a rich weathered finish with light and dark tones complementing each other and creating the unique effect of copper. It is also what gives copper its natural anti-bacterial properties. Certain chemicals can strip the patina. These products will remove the finish leaving your tub shiny: Soft Scrub, Drano, Clorox Bleach, or acids. However, because it is a living finish, it will heal itself. Over time, the copper bathtub will gradually return to the rich brown color and cover up spots or scratches.

Do I need to hire a professional to install the copper tub?

It is not always necessary to hire a professional, but it can be beneficial, especially if you have limited plumbing knowledge or are dealing with something complex. Professionals can ensure proper installation, resolve any potential issues and provide valuable expertise. It is best to consider your own abilities and consult a professional if needed.