

# THANK YOU

We would like to take this opportunity to thank you for choosing Novatto. We hope you are truly satisfied with our product(s) and enjoy it for years to come. As a small business, we learn the most from you, the customer. Please visit the link below to leave us a review with a high resolution picture and you could win a \$25 Visa or Amazon gift card.

## It's easy as...

- Go to [novatto.com](http://novatto.com) and your product's page
- Scroll half way down, on the right is a white button that says "Write a review"
- Click on it
- Review, submit... enjoy!

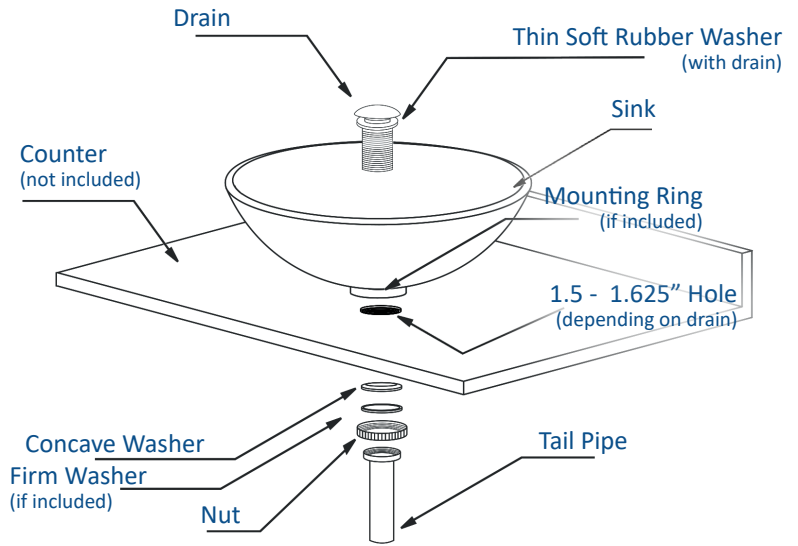
## Please Note:

- Unpack the box and ensure all parts are included.
- Review and abide by all building and plumbing codes.
- Novatto drains need to be installed by a professional.

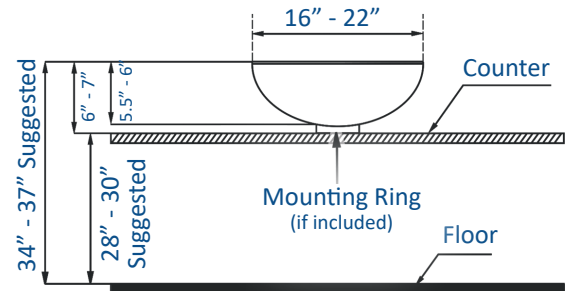
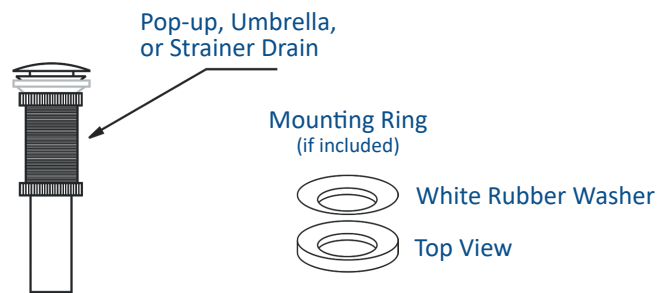
## INSTALLATION INSTRUCTIONS

- **Disassemble drain** and save ALL components.
- **Place the vessel** on top of the counter and make sure the drain fits down inside of the counter. If a mounting ring is used, place it under the sink. The mounting ring will elevate the sink  $\frac{1}{2}$ " and provide stabilization.
- **Use bead** of silicone to seal between exterior of vessel where it is mounted to the mounting ring or counter.
- **Use a level** to ensure the vessel is level in every direction and install the drain.
- **Align drain** of the sink and tail pipe then partially thread drain body to tail pipe.
- **Connect tail pipe** to plumbing then firmly thread drain to tail pipe.
- **Secure the vessel** to the counter with fastener on the drain. Be sure to not over tighten the drain assembly. Hand tightening will be sufficient.

## ASSEMBLY



**DO NOT OVER TIGHTEN THE DRAIN!**



## TOOLS NEEDED FOR ASSEMBLY

(not included)



Questions, problems, missing parts? Before returning, call our customer service department at 844.404.4242, 8:00 a.m. - 5 p.m., MST Monday - Friday or e-mail us at: [support@novatto.com](mailto:support@novatto.com)

## TROUBLESHOOTING TIPS

Issue	Reason	Solution
Sink wobbles or is loose	Mounting ring not used; drain is loose	Use mounting ring adding a bit of silicone if still wobbly; tighten drain
Does not completely drain	Pop-up is too high; wrong seal used	Make sure correct seal is used and is below bevel
Leakage under sink	Drain has come loose; rubber washers not installed properly	Tighten brass fastener under the countertop; re-set washer properly