



STATEMENT OF WARRANTY

LIMITED WARRANTY

At KingsBottle, we stand behind the quality of our refrigerators. We offer a comprehensive warranty program to provide you with peace of mind and ensure your complete satisfaction. Our warranty coverage options are as follows:

1. TWO-YEAR MANUFACTURER'S WARRANTY (INCLUDED FOR FREE):

We provide a two-year limited warranty that covers any manufacturing defects or malfunctions in your refrigerator. In the unlikely event that your refrigerator is not operating properly, KingsBottle reserves the right to repair or replace the unit. If deemed necessary, we may request you to contact a local refrigeration company for servicing. Rest assured, all costs for labor and materials will be covered during the two-year warranty period from the date of receipt. If our technicians determine that the unit is irreparable, we will credit the value of your original order toward a replacement. For any inquiries or assistance, please contact our customer service team at BTO AUSTRALIA PTY LTD via email (hello@kingsbottle.com).

THREE-YEAR AND FIVE-YEAR EXTENDED WARRANTY (ADDITIONAL COST):

In addition to our standard two-year warranty, we offer extended warranty options for three or five years. These extended warranties provide continued coverage beyond the initial two-year period, ensuring your refrigerator remains protected for an extended duration. The cost of these extended warranties is available upon request. To inquire about and purchase extended warranty coverage, please contact our customer service team at BTO AUSTRALIA PTY LTD via email (hello@kingsbottle.com).

THE LIMITED WARRANTY DOES NOT COVER

Our warranty program does not cover damages resulting from accidents, misuse, abuse, mishandling, neglect, unauthorized repairs, or any other cause beyond the control of the seller, whether similar or dissimilar to the foregoing. It is important to note that, as a purchaser, you assume all risks associated with using these refrigerators, including but not limited to spoilage, humidity variations, temperature fluctuations, leaks, fires, water damage, mold, mildew, dryness, and other similar perils that may occur.

SPECIAL NOTE

Please be aware that our warranty is only valid for refrigerators purchased and used within Australia. If your refrigerator was purchased from a third-party retailer and not directly from BTO Australia (also known as KingsBottle), we do not offer an extended warranty policy. In such cases, it is necessary to contact the retailer of purchase directly. If your retailer does not offer an extended warranty plan, we recommend reaching out to a reliable third-party warranty provider. However, regardless of the point of purchase, all KingsBottle refrigerators are backed by a TWO-YEAR manufacturer's warranty from the date of sale.

We strive to provide exceptional customer service and ensure that your KingsBottle refrigerator delivers optimal performance throughout its lifespan. Feel free to reach out to us with any questions or concerns regarding our warranty program or any other aspect of our products. We are here to assist you and make your experience with KingsBottle as seamless as possible.

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