

# Good Characters Customer Reviews

Good Characters. That's who we are; that's what we do.

[goodcharacters.com](https://goodcharacters.com)

July 2020

# Customer Reviews

“Andy, I received the stamp today and it looks great.  
Can't wait to use it. Thank you so much.”  
— *Bill, Richland, MS*

“To whom it may concern, This was the first time I did business with Good Characters. I must say, the service with Andy was amazing. I was VERY pleased with the service and delivery was outstanding. The only issue was that I noticed only afterwards that your prices were much higher than other places we contacted. Otherwise good job :)”  
— *Carmelina, Montreal, QC, Canada*

“Great people to work with — totally  
customer service focused!”  
— *Karen, Haskell, NJ*

“I have been a Good Characters customer for over five years. The service that I receive from this company is outstanding. I just bought a custom embosser and the workmanship is beyond good... it is outstanding. The embosser that I had made by Good Characters is going to be used for certificates for the Ryukyu Karate Bujutsu Association. I could not find any where in my home state of Alaska (Anchorage) that could make a custom made embosser. I figured that Good Characters could meet my needs and they certainly did that hands down. Thank you Andy Chuang and your staff for working with me to get the perfect embosser.”

— *Hanshi Avelino, Anchorage, AK*

“I am completely satisfied with Good Characters. I only wish they had more on their own website for ordering a stone Chinese name chop with your new Chinese name on it. Instead, I had to go through another artist and it made the process take longer.”

—*Jeffrey, Aurora, CO*



“I will say the stamp I purchased from Good Characters is of excellent quality. The only problem I had was the time it took to get my purchase. Needing my stamp for a martial arts event I was hosting, I ordered it a month ahead of my event. I ordered from Good Characters because they stated on their website they would deliver within 7 to 10 days. As my deadline was approaching and no stamp in sight, I e-mail Good Characters. They responded right away, which made me happy, and admitted they were a little slow getting their orders processed. Their customer service is outstanding! Andy stayed in contact with me and I received my stamp a day ahead of the event as promised. Other than the delay in getting my stamp, I am very pleased with the product I ordered and their customer service. I will order from them again and would give them 5’s across the board if it wasn’t for the delay.”

— *Hanshi Avelino, Anchorage, AK*



“I ordered 4 ink pad replacements for my Trodat Printy 4913 and paid \$ for shipping the very light small package, and still did not have it by December 3rd, so I called and left a message on December 6th, and they did promptly return my call, and assured me they would be shipping promptly. Obviously, they completely blew shipping it until I brought it to their attention. But, true to their word, they did get it out (only after I called a week later), and they did get it to me by December 8th, via USPS. Not happy with time it took to get it, and the fact that I had to call to alert them to the problem, but at least they did respond promptly once I left a message, so I will give them credit for that.”

— *Brian, Indianapolis, IN*

“As always, ordering from this company had been a true pleasure! The whole process from finding my items on the web site, to the actual ordering process was top drawer and 1st class from start to finish. This company is highly recommended!”  
— *Stewart, Fort Bragg, CA*

“This is my second order from this vendor. As the first time, I was delighted at the response I received from Good Characters. My order was completed and shipped in a timely manner and all goods were as described. Of further mention is the level of customer service that this vendor has shown. I have had the opportunity and need for some discussion regarding aspects of my purchase and all email’s were promptly returned and were very complete in their scope. As before, I will continue to shop at this vendor and recommend them highly. Also worth mention is the pricing, it is very competitive with regards to the other firms out there selling the same or near same items. Value is the watchword when it comes to Good Characters.

Very Highly recommended.”  
— *Stewart, Fort Bragg, CA*



“From the start to finish the experience with Good Characters has been exemplary! Responses to Email questions were fast accurate and informational. My choices in shipping were perfect and cost effective. The quality and Value of the goods were beyond my expectations. It is so easy for a person to be fooled by online offerings where it comes to quality Chinese Calligraphy tools and accessories. This is not the case with Good Characters! They provide an excellent Value and quality item that preforms! Over the past 15/20 years I have shopped online for various Calligraphy items and have never been fully satisfied by the offerings of any one company, until now. I know when I place an order with Good Characters, I can rest assured that it is the very best product for the price offered. They have in this reviewer, a customer for life.”

— *Stewart, Fort Bragg, CA*

“Very courteous and friendly company.  
Order received promptly overseas.”  
— *Saya, Ireland*

“Trees ‘N Pots, have yet again received prompt,  
efficient and professional advice & service.  
It is not often when ordering a product, you can say  
that the advice that preceded it was just as valuable.”  
— *John, New Zealand*



“All in all, one of the most pleasant companies to do business with. Great customer service and communications. Thanks!”  
— *Ruth, Greenville, SC*

“A perfect transaction from a truly conscientious seller! Fast shipping, careful packing, and timely updates! World class!”  
— *Jonie, Hot Springs Village, AR*

“Very polite service representative.  
Delivery on time as stated. All material ordered  
was received in good condition.  
Web site easy to navigate. The boss took my order  
even though it was a local holiday.”  
— *Philip, Columbus, OH*

“Wow! VERY well-done, and lots of really useful information. I most HIGHLY recommend Good Characters for anyone who needs to do business in China, or who is a dojo/dojang owner, master martial artist who needs the appropriate stamps for their certificates. Excellent product and customer service.”  
— *Charles, Antelope, CA*

“Excellent.  
Everything was taken care of as discussed.”  
— *James, Newton, MA*

“This was my first experience with  
Good Characters, and I was very satisfied!  
Thank you for your great service, and for helping me  
to provide a unique and wonderful gift.”  
— *Christina, West Islip, NY*



“Hi The package arrived just now by UPS. I can't say enough good things about Good Characters. They saw to it that the merchandise I ordered was exactly what I was looking for and made sure of that. The package arrived just 24 hours from the time I placed the order. Outstanding attention to detail on their part!”

— *Lorin, San Jose, CA*

“Excellent item and service.  
Translating an odd German name into Chinese  
is not easy, and they did it well.”  
— *Thomas, Toledo, OH*

“Great products and many hard to find items.  
Many products, however, don't have pictures or  
descriptions, or both. I may have ordered more if  
I actually knew what I was ordering. So, please keep  
adding pics and descriptions for your products.  
Your prices are so great that I'd love to refer people to  
you, but I'm sure they'd be a little wary of the site as it is.  
Thanks for some very nice, simple ink stones!”  
— *Amber, Woodbridge, CT*

“Great product and superb customer service.  
Unique method of self-expression. Perfect!”  
— *Dimitrios, Maple Grove, MN*

“Perfect, beautiful work!  
Product and service couldn't be better!  
Thank you.”  
— *Lawrence, Los Angeles, CA*

“Outstanding communication, I gave them a very complex project, with many revisions and they produced a end result that was exactly what I had in mind, I couldn’t have asked for a better result.”

— *Vernon, Lawton, OK*



“This is my second stamp from Andy, I just bought another one last week, and I’m going to buy another one in a month. I wouldn’t go anywhere else... I have friends who have gone other places, and the quality of their stamps don’t compare to the ones that I have received from Good Characters!”

— *Wilbert, Carlisle, PA*

“I feel this was an exceptionally well done transaction on the part of the merchant. The product is high quality, beautifully presented and includes the promise of authenticity. Could not have asked for more.”

— *Maria, Aurora, CO*

“Great experience with this merchant. I needed additional information, which was emailed to me within minutes of my contact with them. I am also very impressed with the quality of the merchandise. Kudos to this group.”

— *Wendy, Solvang, CA*

“Good Characters offers GREAT products and GREATER service. I wish all companies were as easy to deal with and were as helpful as the staff of experts at Good Characters.”

— *Richard, Griffith, IN*

“It’s a pleasure to be a Good Characters customer.  
I am fully satisfied with the products and service.”  
— *Shay, Kailua Kona, HI*

“I am a very satisfied customer! A very high quality product and very helpful and friendly people. Great communication and excellent service!”

— *Theresa, Wellesley, MA*



“Wonderful, friendly, caring customer service!  
Great, unique products!  
Highest recommendation!”  
— *Laura, Wheeling, WV*

“Excellent product (LOVE it) and excellent service.  
One of the best on-line purchasing experiences  
I’ve ever had!”

— *Leslie, Alexandria, VA*

“GREAT JOB!”  
— *Steven, Dos Palos, CA*

“Very high quality stamps and very well done.”  
— *Donald, Saint-Laurent, QC, Canada*

“Very nice and willing to help. I am a fourth degree Black belt in, Japanese Okinawan Karate, Kobudo and Kenpo, a 3rd degree in Shorin-ryu and a 1st degree in Jujitsu, so I need to change my stamps a few times for my certificates. After all the stamp sites I have gone to this one was the most personable. And the most knowledgable about the martial arts.”

— *Rochelle, Sultan, WA*

“I enjoyed working with Andy.  
He was very determined to get my stamp correct  
and to my satisfaction before creating it.  
I appreciated his attention to detail.  
This was a great purchase experience. My thanks to  
Good Character and all of its employees.”  
— *Mark, Grand Ledge, MI*



“Item is wonderfully made and was as described.  
It shipped promptly and securely. The merchant was  
very easy and pleasant to deal with.”  
— *Louis, St. Louis Park, MN*

“I think the product is great and their service is excellent. I believe it is more expensive than necessary, however it is a valuable item for my school and I (obviously) was willing to pay the requested price. I rate the quality of their product as an A! I can't imagine it being any better. This is the second time I have used their services and I'll use them again if need be.”

— *Phil, Lakeland, FL*

“Good characters is a first class operation they have always shipped their products in a timely fashion and their stamps and embossers are excellent in both workmanship and durability.”  
— *Phil, Des Moines, IA*

“Thank you! Everything was perfect.”  
— *Joshua, Arvada, CO*

“I could not be more satisfied.  
Thank you for your great products and services.”  
— *David, Pittsburgh, PA*

“Very good quality product.  
Digital files also of high quality.  
I would recommend their products to anyone.”  
— *Jeffrey, Vancouver, BC, Canada*



“I am very happy with the quality of my purchase from Good Characters. The customer service is excellent. I received several emails notifying me of a slight delay in shipment of my order and the status thereafter. I highly recommend this merchant.”

— *Sharon, Milesville, SD*

“Easy to use web site. Very good shipping time and  
FANTASTIC customer service.  
Will definitely buy again.”  
— *Elizabeth, Olympia, WA*

“These folks are awesome! They made sure I ordered what I wanted, got what I ordered and was happy with their service and product. I highly recommend them.”  
— *Carol, Tucson, AZ*

“EXCELLENT SERVICE, I LIKE MY STAMP.  
LOOKS GREAT, STAMPS GREAT.  
THANK YOU.”

— *Djabrail, Jamaica, NY*

“Excellent product and fast delivery.  
I will definitely order again.”  
— *Matt, Atkins, IA*

“Excellent for all who is passionate  
about culture of Asia.”  
— *Alan, Split, Croatia*



“I could not be more pleased with this company. A series of e mails were sent to me making sure the product would be made exactly to my needs. Their price relative to the high quality of their product could not be better. I am currently having them make another item based on their excellent service.”

— *Stephen, Walden, NY*

“Excellent product made completely as I specified.”  
— *Leland, Chicago, IL*

“I have had a decent experience with  
Good Characters.”  
— *Benjamin, Lakewood, CA*

“Good Characters did an excellent job of providing quality customer service.”  
— *Robert, Tulsa, AK*

“Great experience getting my Chinese business card graphics. My rep was helpful through all stages of the process, and the cards helped my company begin business in China.”

— *Jason, Nassau, NP, Bahamas*

“I am very happy with the beautiful wall scrolls,  
and fast friendly service!”  
— *Susanna, Miami, FL*

“Wonderful product and great customer service. Items are carefully packaged and the representatives will take the time to answer questions (if any). I am a repeat customer and will continue to be!”

— *Wei, Katy, TX*



“This is the first time we have done business — all I can report is — they have given me an unknown new account — excellent all around service.”

— *Nicholas, Gibsonia, PA*

“Great transaction, fast accurate and  
exactly as portrayed online.  
A pleasure to do business with.”  
— *Rose, Hilo, HI*

“I am in love with their work and plan on telling everyone I know about the customer service and care put into their product. They were a joy to be in contact with. Thanks a lot!!!!!!!!!!!!!!!!!!!!!!”

— *Cornelia, Richmond, KY*

“Second purchase from this Merchant and  
was some what better delivery time  
than the first purchase.”  
— *Harvey, Cheyenne, WY*

“The purchase went very smoothly and  
I am definitely going to use this merchant again.  
I LOVE my Korean stamp.”  
— *Sherrie, Lisle, IL*

“I was delighted and surprised to receive a call from Andy himself in order to make sure that the T-shirt I wanted to order was not delayed by their vacation schedules. Very professional and personal consideration for the customer.”

— *Sharyn, Corvallis, OR*

“I’m very happy, for the presentation of Good Characters, because its difficult don’t speak English. Thank you so much.”  
— *Jean-Claude, Belfort, France*



“I left a message and the call was returned almost immediately by the President. He explained my options for my customized order and I received it within the estimated delivery time.

The quality of the product was excellent!”

— *Linda, Hamilton, NJ*

“Recommended with great enthusiasm!  
Very informative and helpful.”  
— *Shirley, Cincinnati, OH*

“Andy did a fantastic job with our stamps.  
I was very very pleased with his customer service  
and the excellence of the items ordered.”

— *Dan, Asheville, NC*

“The quality and care that goes into Good Characters is a mark that needs to be reached by every company. The idea is great. The company is great. And better yet... the products are great.”  
— *Michael, Winston-Salem, NC*

“Fast service, excellent seller.”  
— *Joseph, Buffalo, NY*

“Good Characters is that. They have good character.  
They always make good on their promise.  
Customer service is excellent.  
I enjoy doing business with these people.”  
— *John, Plano, TX*

“Unsurpassed quality with their products. Web site is very nice and organized. In regards to customer service, I am sure that they take pride in making sure every customer is well taken care of. My personal experience was not bad, but since the company was so busy, I was left unattended and with questions for a week. All items purchased come along with business cards from the President of the company (Great Business practice). Which allows you to contact him directly. I thank him for his quick response. Prices seem a little high, but if you look around, you won't find a more professional or better deal!”

— *Daniel, West Valley, UT*



“This is an awesome company.  
Great products, fast service.”  
— *Shannon, Tracy, CA*

“Very please with the promptness and results.  
Thank you!”  
—*Jason, San Francisco, CA*

“This is a great company, customer service is an A!”  
— *Tracy, Santa Clarita, CA*

“We are very pleased with the Dojo stamp we ordered. We received it in a timely manner, and the updates (by e-mail) were very much appreciated. Thanks again, and if we need further supplies we will call on you guys at Good Characters.”

— *Brenda, Houston, TX*

“Flawless and fast. Excellent seller!”  
— *Justin, Somerville, MA*

“Great job. Very timely delivery. Thanks a lot.”  
— *Diane, Elm Grove, WI*

“Great company to work with. Website made ordering easy. My order arrived when I expected it (actually a little early) and the product is what I wanted. Great followup on their part.”  
— *Russell, Alburtis, PA*



“I am sorry for my mistakenly giving this merchant  
a low rating. I thought this was a different  
merchant with whom I did have difficulty.  
These people performed very well.”  
— *Samuel, Stratford CT*

“Great company. Very helpful.  
Outstanding customer service.”  
— *Roger, FPO, AE*

“Outstanding customer service with extra care if questions about Chinese characters come up. I will surely order some more items in the future.”  
— *Eddie, Basel, Switzerland*

“I would highly recommend Good Characters.  
They called me immediately when my fax  
didn't go through on my custom order.  
They were efficient and professional and pleasant .  
I will shop with them again in the future!”  
— *Sandra, New York, NY*

“Very pleased with what I found to be hard to find merchandise. Thanks for speedy delivery.”  
— *Roger, Brandon, MB, Canada*

“Excellent website with products you are unable to find elsewhere. Fast and friendly service!”  
— *Jeffrey, Blairstown, NJ*

“I was really happy with the certificate that I ordered.  
I found the information on my sons name  
very interesting. Thank you!!”  
— *Brandi, Kennewick, WA*

“Easy transaction with no problems.”  
— *Kenneth, Saint Paul, MN*



“I was very please with the rapid responses to my questions and the overall customer service was excellent! I purchased my seal for a friend as a gift and they love it. Thank you very much. I will definitely recommend you if the need arises in the future.”  
— *Trina, North Chicago, IL*

“The Good Characters online site has always been easy to use, interesting and full of good information. They have been helpful and personable which to me makes the shopping much more enjoyable. Their products are very good and I have shopped their site more than once. If you are interested in their products I would definitely recommend Good Characters.”

— *Carol, Lawrence, KS*

“I recently bought a Martial Arts Name Stamp from Good Characters. The webpage was easy to use, full of information and guidelines; while the payment was easy and secure. They kept me informed of their progress and were very diligent in their work. The stamp was sent by air mail enclosed in a sturdy packaging and, although I live outside US, it arrived on time and in excellent conditions. The stamp itself is very well crafted and tough. The imprint has a very good quality and described perfectly my name. Everything excellent.”  
— *Ricardo, Madrid, Spain*

“I have dealt with Good Characters a few times  
and always got top-notch speedy service  
and a superior product.”  
— *Robert, Fort Lauderdale, FL*

“Very good and friendly customer service.  
With personal confirmation.  
Can only recommend them.”  
— *Eddie, Basel, Switzerland*

“Excellent company to do business with.  
I am extremely satisfied with the product  
and the delivery time.”

— *Justin, Weare, NH*

“An excellent company with excellent products.”  
—*Jeff, Visalia, CA*



“Over all I am very happy with your services and  
look forward to doing business with you  
in the future. Thanks again.”  
— *Master Eric, Newfield, NJ*



“Beautiful product! Never thought that I could actually find a personalized embosser that expresses my engagement announcement both in Chinese and English. What a great purchase!”

— *Julie, Arcadia, CA*

“This is a fantastic company to work with all-around.  
I look forward to doing more business  
with them in the future.”  
— *Elizabeth, Miami, FL*

“The quality of the merchandise was excellent.  
I only wish that they would sell individual  
calligraphy brushes. They sell them only in bulk.”  
— *Nancy, Northboro, MA*

“Outstanding products and customer service ...  
Highly recommend to all Martial Arts practitioners  
and school owners ... Five stars!!!”  
— *John, Mount Laurel, NJ*

“Very professional company. Made ordering Japanese Kanji stamps simple for non Japanese. Very impressed with the products they sent me and will order from them in the future.”  
— *Robert, Fort Lauderdale, FL*

“A tremendous service, excellent work, and quick turnaround. Very thorough and helpful. I highly recommend Good Characters.”  
— *Charles, Key West, FL*

“A pleasure to do business with Good Characters.  
Excellent service, personal attention. I recommend  
Good Characters without any reservations.”  
— *Gretchen, Manhattan Beach, CA*

“This is a great merchant — nice selection,  
good prices and fast shipping.”  
— *SE, Crystal Lake, IL*



“Absolutely lovely hanko. Well-crafted, easy to use; the self-contained inkpad makes it a wonderful, mess-free experience, and much easier on the wrist! Stamp itself looks fantastic: clear, crisp, no smearing, quick-drying ink. Good Characters experience ENORMOUSLY exceeded my expectations! HIGHLY recommended!!”

— *Noah, Bedford Hills, NY*

“Received product fast — service and communication were excellent. I would definitely buy from again!”  
— *Jason, Charleston, SC*

“Very high quality products. The advanced calligraphy set is better than anything I have been able to find in Chinatown, San Francisco!”

— *Alexander, Sunnyvale, CA*

“This is a great site from beginner to professionals alike. The quality of the service is the best. I will definitely purchase from them again!!!”  
— *Daniel, Salt Lake City, UT*

“Very well done website and the product is  
made very well in a timely manner.  
Highly recommended.”  
— *Howard, Diamond Bar, CA*

“Very easy merchant to work with and  
the quality of the product was excellent!”  
— *Alexander, Sunnyvale, CA*

“The person that I placed my order with was  
extremely helpful and informative,  
but not at all pushy.”  
— *Jewel, Hinckley, OH*

“I am amazed by the quality and personal customer service I’ve received. Andy has gone far above and beyond to make sure I received the items I needed.

Our family will wear the Love T-shirts with pride when we visit China to bring our daughter home. Thank You!”

— *Kim, USAF in Germany*



“I purchased chops and my name written in Chinese characters. The management team and customer service handling of my order were the best. I will definitely reorder from this merchant and will gladly send my friends to them.”  
— *Charleen, Saint Augustine, FL*

“Very pleased with the quality of product & Service.  
Top quality certificate stamp for my Martial Arts  
School. Will use there service again.”  
— *Brian, Otago, New Zealand*

“Very good service! Quick and accurate.”  
— *Allan, Oak Grove, MO*

“Love the Dojo Certificate stamp.  
Just used it for the first time on our  
January certificates and everyone was  
very impressed. Thanks so much!”  
— *Angela, Lebanon, MO*

“I received my order very quickly.  
The order was in good condition and  
filled accurately.”

— *Craig, Cleveland, TN*

“Your material was really nice!  
And really high quality! I appreciate that!!”  
— *Masaru, Towson, MD*

“Great Merchant! I would strongly recommend!”  
— *Susan, Madison, NJ*

“I appreciated the responsiveness of Good Characters to my questions, and I like their follow-up emails and even snail mail. I have recommended them to other artists.”

— *Reginald, Evanston, IL*



“An excellent merchant, friendly and helpful.  
I will recommend their services to my friends.”  
— *Elizabeth, Pearland, TX*

“Mr. Chuang is awesome and has continued to be of great support for my school. Thank you.”  
—*James, Las Vegas, NV*

“I am using the double happiness character as the main theme for our Asian wedding and was looking for ways to add flair to inexpensive wedding invitations, thank you notes and programs.

The double happiness stamp that I purchased from Good Characters was exactly what I was looking for. Despite being somewhat pricey for one small stamp it has more than paid for itself with repeated use so I'm glad I finally broke down and bought it. My only complaint is that the stamp does not come in more than one size. Overall I'm very happy with the product and this company.”

— *Jenette, Citrus Heights, CA*

“Quick Service! Great Product!  
The website is user friendly.”  
— *Lorett, Dunellen, NJ*

“Excellent product, and a good price.  
I’ve had several orders with them, and all but one  
went 100% smoothly. With the other one,  
Andy got involved and got things fixed.”  
— *Des, Bangor, NSW, Australia*

“Andy was a delight to work with; very responsive to questions I had, and he worked with me to assure that I got the Japanese character translation that I would be happiest with. I was a little confused by the ordering process (there is a price for the translation as well as a price for making the stamp and I didn’t understand that at first) so it took a little longer to get the stamp I ordered, but again, Andy was very helpful (and the delay was my fault, really). I would use Good Characters again.”

— *Mary, Belchertown, MA*

“Excellent web business, everything I receive from  
Good Characters is excellent and professional!”  
— *Phil, Des Moines, IA*



“Andy was wonderful and I love my stamp!!  
Will definitely order from him again. My stamp is  
very special to me and I can't thank Andy enough—  
he took so much time with me and was so patient  
with all my questions. Thank you Andy!!!”  
— *Bonnie, Centennial, CO*



“Well done stamp, good turnaround time. I would recommend Good Characters to others.”

— *David, Denver, CO*

“Great presentation on your website!!! I am glad I could find great info and a quality product!!! My daughter is happy with her calligraphy set and I know that well be getting her name on a stamp and some clothes with her name. She loves learning about oriental culture and has been studying Cantonese and a bit of Mandarin for a while now. THANKS AGAIN!!”

— *Nel, Colorado Springs, CO*

“NICE PEOPLE.....BUT..... LIKE PULLING  
TEETH TO GET TO WHERE ALL IS RESOLVED.”

— *Sanders, Cape Coral, FL*

“Andy Chuang is top notch. He made up a stamp for me that doesn’t exist on his website and had it sent out within a week. I’ve always had excellent service from Good Characters.

Highly recommended!”

—*Jeffrey, Blairstown, NJ*

“I appreciated very much the excellent customer service I received. After placing the order I immediately received a clarification e-mail from Good Characters, which I responded to and they in turn responded back right away. His process ensured that I received exactly what I wanted!”

— *Tania, Minneapolis, MN*

“Great to do business with.  
Would use their services again.”  
— *Linda, South Charleston, WV*

“A pleasure doing business with Good Characters.  
They worked very hard to deliver exactly what  
they say. Service was thorough and personalized.”  
— *Stephen, Portland, OR*

“Excellent products and service.”  
— *D'veed, Jerusalem, Israel*



“Fine transaction in every respect.  
Will be glad to do more business with these people.”  
— *Anthony, Ithaca, NY*

“This company has a great customer service.  
everything was received on time and I appreciate it.  
Thank you.”

— *Peter, Astoria, NY*

“Internet response was outstanding. The product arrived as promised. I would use your service again.

Thanks, Satisfied Customer.”

— *Lawrence, Westminster, CA*

“Completely satisfied customer i.e Slight initial response delay from on-line contact, but hardly a problem. Translation assistance and advice learned and appropriate. Pre & Post documentation helpful & appropriate for business. Packaging of chop well protected, yet simple. Authenticity / meaning certificate really great for framing / presentation. Reputation enhanced by yet another successful outcome. Wouldn't hesitate to recommend service to others.”

— *Lawrence, Westminster, CA*

“I am very pleased with Good Characters. They rushed my order, phoned me to make sure they did it correctly, and went above and beyond what I requested. I used the Chinese name they created on my business card and it was extremely helpful for my visit to People’s Republic of China and Taiwan. I’m glad to recommend Good Characters for their knowledge and customer service.”

— *Randi, Los Angeles, CA*

“I’m a returning customer. Great quality, great work.  
Andy provides excellent customer care. Thanks.”  
— *George, Cedar Rapids, IA*

“Good Characters is an excellent company to work with—  
in every way. They are extremely helpful, friendly,  
knowledgable, and their products are excellent. I couldn’t  
be happier with my experience with Good Characters.”  
— *Tania, Monrovia, CA*

“Great friendly service, all the way to the UK.  
Many thanks.”  
— *John, Manchester, United Kingdom*



“Couldn’t be more pleased with how everything was handled. It was very comforting to be able to be in contact with Andy Chuang at any given time. Thanks for a wonderful shopping experience.”  
— *Joseph, Monroe, NY*

“Whenever I had any question at all, Andy Chuang was readily available to answer any of them. After sending emails, I would receive my responses within moments. I feel that I was treated great and would recommend this merchant to anyone interested in their product.”

— *Joseph, Monroe, NY*

“I went with the cheapest shipping option and it was at my house (cross-country) within a few days carefully packaged so as to avoid any damage. Not sure on their variety of options, but the blank scroll I ordered is of good quality. Its also less expensive than a similar scroll of smaller size offered on a different website. I have already recommended them to others in my dojo and I intend on using them again.”

— *Eric, Providence, RI*

“Andy is wonderful and his company is great!”  
— *Naoko, Sleepy Hollow, IL*

“Attentive service and excellent products.”  
— *Jason, Cary, NC*

“Good Characters service is very good. My questions were answered promptly and the product is excellent. I have ordered both a personal stamp and a stamp for my taijiquan instruction information. The vector file for my taijiquan logo is very useful. I use it on my website and may do tee shirts for my students.”

— *Stephen, Las Vegas, NV*

“One of the select few companies that truly places customer satisfaction above all else. I continue to do business with this company for this very reason!”  
— *Marie, Portola Valley, CA*



“Outstanding Customer Service. I will be back with more business, and will pass on the business to others. If you all will send me some cards, I will hand them out gladly. Thank you.”

— *Adam, Dayton, OH*



“Good follow up and attention to literary  
detail and accuracy. Thank You.”  
— *Eugene, Centralia, WA*

“This was the second transaction with this organization. The products are very satisfactory. My second order was delayed for some reason but when I recontacted them, the order was shipped immediately. No big problem at all. I would certainly do business here again.”

— *Kenneth, Christiansburg, VA*

“The owner of Good Characters, Mr. Andy Chuang, worked with me on creating a personal embosser, offering suggestions and feed-back. Andy is always easy to work with and really cares about his customers. Once again, I highly recommend Good Characters!”  
—*Jeff, Blairstown, NJ*

“Phone & email communication and followups were excellent. Stamps are of excellent quality. Will very likely be a repeat customer for both business and personal purchases.”

— *Lester, Boston, MA*

“Good Characters went out of its way to be accurate and accommodating. Fast response to emails and very courteous.”  
— *Cindy, San Diego, CA*

“Excellent service, outstanding merchandise!!!”  
— *DraSan, Skokie, IL*

“A very positive experience with personal service!”  
— *Douglas, Sacramento, CA*

“Working with Andy is always a pleasure.  
I’ve had 3 good shopping experiences with him.”  
— *Ellery, Seal Beach, CA*



“Excellent company to deal with, immediate responses and great customer service and backup, a complete pleasure to do business with. Items were exactly as discussed and quality was great. One of the most professional Internet Based Businesses I’ve dealt with to date, I fully recommend to anybody.”

— *Peter, Victoria, Australia*

“The President of Good Characters, Mr. Andy Chuang, was personally responsive and helped me with a custom need not directly catered for in the standard catalogue. He still put that transaction through the site, so easy to track and cater for. Product received promptly, in good order and with outstanding quality. Would recommend and buy from them again.”

— *Des, Bangor, NSW, Australia*

“Andy is great to work with!”  
— *Michael, Collegeville, PA*

“Andy at Good Characters was *AWESOME* to work with. He was very prompt in responding to my initial order and the product was shipped even sooner than I expected. The seal that I received was very high quality and works beautifully. It takes a lot for me to be truly impressed by customer service as I have very high standards, but Good Characters met and far exceeded my expectations.

They provide a fairly unique product, but don't let the lack of competition lower their standards.

I *HIGHLY* recommend Good Characters!”

— *Jennifer, Seattle, WA*

“My requests regarding my order were treated with the utmost consideration. The firm contacted me several times to make sure things were as I asked. My chop was received within three days of mailing (West to East cost). The quality is excellent. I couldn't be more pleased and am letting everyone I know that Good Characters is just simply the best!”

— *John, Wilmington, DE*

“Andy was very accessible and easy to work with.  
He turned our projects around very quickly  
and was very responsive.”  
— *Jennifer, Los Angeles, CA*



“Excellent products. Great prices.  
Top Shelf Communications.”  
— *Martin, Spring Hill, FL*

# Good Characters

That's who we are; that's what we do.

[goodcharacters.com](http://goodcharacters.com)