RETURN POLICY

- Merchandise may ONLY be returned for a GIFT CARD CODE sent to the email address provided at checkout. Returns must be postmarked within 30 days of delivery.
- All returned items must remain un-washed, un-worn, and with all sewn in tags still intact.
- All SALE items are FINAL and cannot be returned.
- The customer is responsible for the shipping and handling costs of the returned item(s). Original shipping fees are non-refundable. Please keep the tracking number for your return in case of any postal error.
- Please allow 3-7 business days to process once the return is received.

TO MAKE A RETURN:
1. Please refer to the Return Policy above to ensure that your return meets the criteria stated.
2. Complete the return form on the back of this page and include it inside the package with the item(s) you are returning.
3. Once your package is received, please allow 3-7 business days for our returns team to process your return.
4. A gift card code will then be sent to the e-mail address provided at checkout.

EXCHANGES:
Due to our limited quantities per unique style, we are unable to offer exchanges. However, we will be happy to issue you a gift card code for your return, and if the right style is available in the correct size, you can use your gift card code to purchase that item!

PROBLEMS OR QUESTIONS?
If you believe that you have received defective merchandise, were shipped incorrect merchandise, or have any questions about your order, please contact our boutique via e-mail or phone within 3 business days. You can reach us by email at customerservice@chicsoul.com or call (334) 329-SOUL (7685) between the hours of 8:00 AM - 4:30 PM CST Monday-Friday.

**ALL DAMAGED ITEMS WILL BE INSPECTED AND VERIFIED.**

SEND RETURNS TO:
Chic Soul
300 Webster Road
Auburn, AL 36832

COMPLETE THIS FORM AND BE SURE TO INCLUDE IT WITH YOUR RETURN
**RETURN FORM**

Name: ____________________________________________________

Order Number(s): _____________________________________________

Email Address: _____________________________________________

Daytime Phone: ______________________________________________

<table>
<thead>
<tr>
<th>Product Name</th>
<th>Quantity</th>
<th>Size</th>
<th>Return Reason Code</th>
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Return Reason Codes:

1. Too Large
2. Too Small
3. Poor Fit/Quality (Please Explain)
4. Not What Expected
5. Changed Mind
6. Wrong Item/Size Shipped (Please Explain)
7. Damaged (Please Explain)
8. Other (Please Explain)

Comments/Explanations:

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

________________________________________________________________________

**SEND RETURNS TO:**

Chic Soul
300 Webster Road
Auburn, AL 36832

We’re sorry you and your item(s) weren’t soul mates! ☹️
Visit [www.chicsoul.com](http://www.chicsoul.com) to find your new love!