

## General Terms and Conditions

### 1. Admissions and ticketing.

- (a) Your ticket(s) are only valid for the date(s) and entry time slot(s) stated therein.
- (b) Your ticket(s) are non-refundable, non-exchangeable and non-transferable.
- (c) Ticket prices may vary according to the following classifications:
  - (i) Persons under the age of 12 inclusive shall be classified as children;
  - (ii) Persons between the age of 13 and 59 inclusive shall be classified as adults;
  - (iii) Persons aged 60 and above shall be classified as senior citizens; and
  - (iv) Persons attending school (up to and including tertiary institutions) shall be classified as students.
- (d) Children under the age of 3 shall not be admitted.
- (e) Children must always be accompanied by an adult.
- (f) Students attending the Tour as part of their school's activities must always be accompanied by a teacher.
- (g) Children are also required to obtain the consent of their parent(s) or guardian(s) before they will be allowed to partake in the Tour.

### 2. General conduct. The Tour will bring you through a LIVE working environment. Accordingly:

- (a) Instructions: do listen to and adhere to any instructions given by our staff and any signs or notices on the Tour. Please **do not** take photographs and videos except where permitted, and do note that such photographs and videos must be for your own private and non-commercial use only.
- (b) The following are strictly prohibited: any explosives, firearms, knives, weapons, noxious gases or substances; bikes, roller skates, skateboards, personal mobility devices; running, climbing or sitting on exhibits or railings; commercial videography, photography or audio recordings (any videography, photography or audio recordings must be for private and non-commercial use only); shouting, or otherwise creating any disturbance; accessing or attempting to access non-public areas; smoking; the consumption of food or drink (water bottles are permitted); pets or other animals (if you have a disability and require the assistance of a service animal, please seek assistance from our staff); unattended children; any illegal or otherwise irresponsible behaviour.
- (c) Use of photograph(s) or video(s): we may require you, whether during or after the Tour, to stop using, or delete, any photograph(s) or video(s) that you took on the Tour, if we believe such use or possession of the photograph(s) or video(s) to be detrimental to our interests. Situations in which we may consider the photograph(s) or video(s) detrimental to our interests include: any actual or potential infringement of third party intellectual property rights; defamatory, libellous or slanderous use; illegal use; photograph(s) or video(s) taken in violation of these T&Cs; and anti-social, inappropriate or scandalous use. Actions which we may require you to take include, but are not limited to: deleting the relevant material from your device; and removing or editing any posts on any of your social media account(s).
- (d) Spot checks: we may require you, at any time (and particularly at times of heightened security), to submit to a search of your person or your belongings. If you refuse, or if we find on your person materials we believe to be dangerous, unsuitable or otherwise a risk to any of our interests (including without limitation any risk to the building, exhibits, staff, and/or other visitors), we will deny you entry and/or remove you from the Tour. Any items we consider illegal shall be confiscated and handed over to the police.
- (e) Baggage: you may not bring on the Tour any baggage (including but not limited to handbags, backpacks, cases, or containers, of any kind). Any baggage must be held at our Tour's designated storage area and will be returned to you upon your departure. You are responsible for the identification of your baggage. You should not deposit any valuables with us.

### 3. Intellectual property and Confidentiality.

- (a) You acknowledge and agree that all materials in and around the Tour is our property or that of our related and/or affiliated companies or third party licensors. Nothing herein shall be construed as us granting to you any license or right to use any of the materials in and/or around the Tour without our express written consent. You may also encounter materials that are visible from the Tour which are confidential. You shall not disclose such confidential information without our express written consent.

### 4. Privacy and personal data. Your personal data will be collected, used, disclosed and/or processed by Mediagroup and its related and/or affiliated companies for the following purposes:

- (a) For us or our designated representatives or business partners to provide goods and services to you or parties designated by you and matters ancillary thereto;
- (b) To verify and process payment when you purchase goods and services from us;
- (c) For verification and record of your personal particulars including comparing it with information from other sources and using the information to communicate with you;
- (d) For research and analysis, including surveys and polls;

- (e) For publicity and marketing purposes;
- (f) For use in our news programmes, articles and bulletins;
- (g) To send you notices, information, promotions and updates including marketing and advertising materials in relation to our goods and services and those of third party organizations selected by us; and
- (h) To comply with any request from any third party or any order of court or directive from authorities investigating any alleged offence or misconduct or for the purposes of taking legal action against you.

You consent to (1) our collection, use, disclosure and processing of your personal data for the purposes as set out above; and (2) our transferring your personal data out of Singapore to our third party service providers or agents for the purposes as described above.

For more information, please visit our Personal Data Protection Policy currently available at (<http://www.mediagroup.sg/en/personal-data-protection-5933796>). If you have any questions relating to Mediagroup's collection, use and disclosure of your personal data, please contact Mediagroup's Data Protection Officer at [dpo@mediagroup.com.sg](mailto:dpo@mediagroup.com.sg).

### 5. Disclaimer, Limitation, and Release. For the purposes of this clause, "Mediagroup" shall include its related and/or affiliated companies, its officers, employees, servants and agents.

- (a) You warrant that you (1) have not at any time suffered from any blackout, seizure, convulsion, fainting or dizzy spell, injury, or heart complaint; and (2) are not presently receiving treatment for any illness, disorder or injury; which may render it unsafe for you to partake in the Tour. You understand and acknowledge that you partake in the Tour at your own risk.
- (b) You (for yourself and for your executors, administrators and other personal representatives) acknowledge that Mediagroup will not be responsible or liable for, and release and forever discharge Mediagroup from, any claim, liability, damages, costs, loss or expense whatsoever in respect of:
  - (i) any injury or health problems to you (including nervous shock) and including any injury or health problems resulting in death;
  - (ii) loss of earnings or earning capacity;
  - (iii) any impairment of enjoyment of life;
  - (iv) loss of or damage to your property and personal belongings;
  - (v) pain and suffering;
  - (vi) death; and/or
  - (vii) any loss of any other kind whatsoever;arising out of your partaking in the Tour or compliance with the T&Cs, and you agree that this Acknowledgement may be pleaded to any such claim.
- (c) The releases contained above shall operate in respect of any loss or damage sustained or suffered by you howsoever caused, including loss or damage due to the negligence, omission, lack of reasonable foresight, lack of reasonable care or failure to take adequate precaution by Mediagroup.
- (d) Mediagroup's total liability to you shall not exceed the price you paid for the ticket.
- (e) Mediagroup shall not be liable in contract, tort (including without limitation negligence) or any other form of action, for any indirect or consequential losses, increased costs or expenses, loss of profit, revenue, business, opportunity, punitive and exemplary losses and damages, howsoever caused and whether or not Mediagroup has been advised of the possibility of the same.

### 6. Miscellaneous.

- (a) The regulations and these General Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore.
- (b) If any provision of these terms and conditions is found to be invalid by any court having competent jurisdiction, the invalidity of that provision will not affect the validity of the remaining provisions of these terms and conditions, which shall remain in full force and effect.
- (c) You may not assign, or otherwise transfer any of your rights or obligations under these terms and conditions. We may assign or transfer any of its rights or obligations under these terms and conditions to such third parties as it deems fit by way of notice in writing to you.
- (d) Failure by either party to exercise any right or remedy under these terms and conditions does not constitute a waiver of that right or remedy. Headings in the regulations and these General Terms and Conditions are for convenience only and will have no legal meaning or effect.
- (e) No party who is not a party to these regulations or General Terms and Conditions shall have any right to enforce any term under the Contracts (Rights of Third Parties) Act (Cap.53B).
- (f) We reserve the right to make any changes to the regulations or the General Terms and Conditions set out herein or to the Tour from time to time, or to refuse access to all or part of the Tour, at our sole discretion.

### 7. Contacts and feedback. We welcome any feedback you may have, and you may do so in person or contact us at [eventenquiries@mediagroup.com.sg](mailto:eventenquiries@mediagroup.com.sg).