



DIAMOND
ATHLETIC MEDICAL SUPPLIES INC.

BRING WITH YOU TO SURGERY: COOLING UNIT – SLEEVE – PLUG

IF THE SLEEVE IS OPEN OR HAS BEEN PRIMED WITH WATER IT MAY NOT BE RETURNED –
EVEN IF SURGERY IS CANCELLED OR UNIT IS NOT NEEDED.

RENTAL INFORMATION

The invoice and rental contract show a DUE BACK DATE. If the unit is not returned by this date, your credit card WILL BE CHARGED for the next rental period. YOUR DUE BACK DATE IS

_____.

If you are unable to bring it back by this date, please contact us PRIOR to the due back date to make other arrangements.

You received a page titled “Rental Contract” this shows the purchase price of the unit you are renting – this amount has not been charged to you, and will not be charged unless the unit is not returned, or it is damaged.

If you paid for your rental today you received 2 copies of your invoice (one for your records and one to submit if you can).

For MPI/WCB or IS - Please contact your worker regarding any extension of the rental and have them call us with approval PRIOR to the due back date, to avoid being charged for any extra time.

If you did not have a credit card for security and were charged the full purchase price of the rental unit, the deposit portion will be refunded, less any additional time used, once the unit has been returned.

PLEASE NOTE: If you are requiring this unit for knee surgery, we have provided you with a hip sleeve, rather than a knee sleeve, due to the larger surface area the hip sleeve covers.

If you have any questions regarding your rental please feel free to call.

Diamond Athletic Medical Supplies Inc.
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1-800-781-9127



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Cold Therapy Unit Instructions

Instructions for Use:

1. **Prepare Cooler.** Fill cooler with water and ice as indicated on inside of cooler. Place lid on cooler at ground level for priming (see **Priming the Unit**). Once primed, place sleeve on body and place machine at injury level.
2. **Connect to Knee/Shoulder Pad.** Attach the large hose from the cooler to the pad. Push couplings together firmly until you hear two clicks.
3. **Start Pump.** With dry hands plug adapter into 110 VAC, 60 Hz wall outlet, and turn the dial on the side. The higher the dial is turned the faster the water runs through the sleeve (low, less cold – high, more cold).
4. **Priming the Unit.** Lay the pad on the ground (white side up). When the pad is firmly filled with water, priming is complete and sleeve may be applied. This process must be repeated any time the machine is unplugged.
5. **Apply According to Instructions Included with Pad.** Always apply dressing or moisture barrier between the pad and skin. Do not allow any part of the pad to be in direct contact with skin for any period of time. After pad is in place move cooler to a similar level as the limb.
6. **Replace Ice and Water Before Ice has Melted Completely.**
7. **Ending Session.** To discontinue use, unplug from the wall outlet. Use dry hands when handling all electrical connections. Do not pull on hose or cords to unplug.

Tips and Problem Solving:

PLEASE CONTACT US IF UNIT IS NOT FUNCTIONING PROPERLY.

- ❖ If pad leaking is suspected, condensation is the probable cause. Some condensation on the lines and pad is normal, particularly in a humid environment.
- ❖ To help reduce this effect, provide additional insulating layers over the pad.
- ❖ It is important to keep the cooler at or above the level of the limb
- ❖ The couplings are self-sealing, however it is normal for a small amount of water to escape when disconnecting the couplings.
- ❖ If the pad is not cooling properly follow these steps:
 1. Be sure the pad/hose is not folded or kinked.
 2. Make sure that the ice and water are at the proper level in the cooler.
 3. Check couplings for proper connection – listen for audible clicks – try reversing the coupling connection.

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