



FREEDOM REINS RETURN & EXCHANGE FORM

Please Contact support@foreverfreedomreins.com with any questions regarding a return or exchange.

Thank you for shopping with Freedom Reins. It is a top priority of ours that you are 100% satisfied with your purchase. If the item is defective or does not fit properly we will accept a return or exchange as long as it is received within 21 days of delivery date. **All items must be shipped back to us through USPS.** Returns that are made using any other carrier are not guaranteed. Please make sure to get a tracking number when you ship the order back to us. We will not be held responsible for items that are lost, stolen, or damaged during return shipment.

If you would like to make a return or exchange, please send the item(s) ***with a copy of this form*** to:

Forever Freedom Reins, LLC
Returns & Exchanges
4211 Spring Cypress Rd.
Spring, TX 77388

**Note: All items must be unworn, unwashed, and undamaged. Items sent back with any stains including makeup and deodorant stains, will not be accepted for exchange. Please package appropriately to protect the merchandise during return shipping.*

*** EXCHANGES CAN ONLY BE MADE FOR ITEMS OF EQUAL OR LESSER VALUE. WE ARE UNABLE TO ACCOMMODATE EXCHANGES FOR ITEMS THAT ARE OF GREATER VALUE THAN WHAT WAS PURCHASED.**

STEP 1: PLEASE FILL OUT FOLLOWING INFORMATION ABOUT THE ORDER:

Name: _____ Order #: _____ Date Ordered: _____
Date Received: _____ Email used to place order: _____

STEP 2: PLEASE FILL OUT THE INFORMATION BELOW REGARDING WHERE YOU WOULD LIKE THE EXCHANGE SENT:

Name: _____ Address: _____ Apt/Suite: _____
City: _____ State: _____ Zip: _____
Email Address: _____

STEP 2: LIST ITEMS YOU ARE RETURNING OR EXCHANGING: *PLEASE USE PRODUCT NAMES AND COLORS AS LISTED ON THE WEBSITE* (The Item # is located on the website underneath the title of the Item.)

QTY	ITEM #	REASON FOR EXCHANGE	TYPE	COLOR	SIZE	**Refund? Y/N
EX.1	#FR101	TOO LARGE	LONG SLEEVE <small>(Long Sleeve, Pocketed, Sweatshirt)</small>	CHALKY MINT	S	

**Refund column write Yes if you are wanting a refund with no exchange. Write No if you are wanting to make an exchange and proceed to Step 3 below.

Step 3: LIST ITEMS YOUR WOULD LIKE TO EXCHANGE FOR: *PLEASE USE PRODUCT NAMES AND COLORS AS LISTED ON THE WEBSITE* (The Item # is located on the website underneath the title of the Item.)

(ONLY FILL OUT IF YOU ARE EXCHANGING AN ITEM)

QTY	ITEM #	ITEM DESCRIPTION	TYPE	COLOR	SIZE
EX.1	#FR102	BLUE NAVAJO SHIRT	SHORT SLEEVE <small>(Long Sleeve, Pocketed, Sweatshirt)</small>	TRUE NAVY	M