



# The Black Dog Tavern Co.

## RETURN FORM

Please fill in the information below and include a copy of this form with your return.

QUESTIONS ABOUT YOUR RETURN?  
View our Return Policy on next page or online at [www.theblackdog.com/pages/returns](http://www.theblackdog.com/pages/returns)  
If you have further questions, please call or email us  
1-800-626-1991 [customerservice@theblackdog.com](mailto:customerservice@theblackdog.com)

### 1. PURCHASE INFORMATION

ORIGINAL ORDER #: (if known): \_\_\_\_\_ SEND REFUND TO NAME (if different from left): \_\_\_\_\_

PURCHASED BY NAME: \_\_\_\_\_ ADDRESS: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_ PHONE: \_\_\_\_\_

EMAIL: \_\_\_\_\_ EMAIL: \_\_\_\_\_

#### PLEASE SELECT FROM THE FOLLOWING OPTIONS:

- REFUND  SEND ME A BLACK DOG GIFT CARD IN THE AMOUNT OF REFUND

### 2. RETURNS Please indicate the item(s) you are returning along with the a reason code listed below

REASON CODE	ITEM ALU	DESCRIPTION	SIZE	COLOR	QUANTITY	PRICE EACH	TOTAL PRICE

- REASON CODES
- |                           |                        |                        |
|---------------------------|------------------------|------------------------|
| 01 TOO LARGE              | 05 DIDN'T LIKE COLOR   | 09 CHANGED MY MIND     |
| 02 TOO SMALL              | 06 DIDN'T LIKE ARTWORK | 10 RECEIVED TOO LATE   |
| 03 ORDERED MULTIPLE SIZES | 07 DIDN'T LIKE FABRIC  | 11 WRONG ITEM RECEIVED |
| 04 DIDN'T LIKE FABRIC     | 08 DAMAGED/DEFECTIVE   |                        |

ADDITIONAL COMMENTS: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### 3. EXCHANGE: For online exchanges, please return the item you wish to exchange and place a new order for the replacement item.

### 4. PAYMENT INFORMATION

CREDIT CARD (WE WILL ATTEMPT TO USE THE CARD ON FILE OR CONTACT YOU IF NO CARD IS FOUND. **FOR YOUR SECURITY, PLEASE DO NOT** ENTER CREDIT CARD INFORMATION ON THIS FORM)

BLACK DOG GIFT CARD CARD NUMBER: \_\_\_\_\_ PIN: \_\_\_\_\_

1. Include this form with your return

2. If the item you are returning is damaged/defective contacting us at **1-800-626-1991** or email [customerservice@theblackdog.com](mailto:customerservice@theblackdog.com)

3. For the fastest service, please ship your return to:

**THE BLACK DOG/RETURNS**  
24 PATTERSON BROOK ROAD  
WEST WAREHAM, MA 02576