



Windproof Lighter Repair Form

CUSTOMER INFORMATION

NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

PHONE _____

EMAIL _____

PLEASE FOLLOW THE INSTRUCTIONS BELOW TO SEND:

- Remove the insert from the lighter case
- Allow fluid to evaporate for two days
- Replace insert in lighter case

WE CANNOT TRACK OR PREVENT DAMAGE TO WINDPROOF LIGHTERS SENT IN FOR REPAIR. WE RECOMMEND SENDING UP TO FIVE LIGHTERS PER PACKAGE.

- Package completed repair form along with your Zippo lighter(s) in a sturdy box or padded envelope. Send your package to the Zippo Repair Clinic with a tracking number.

ZIPPO REPAIR CLINIC
1932 ZIPPO DRIVE
BRADFORD, PA 16701

QUESTIONS?

If your repair item is not on this form or you have any further questions, please contact us at cr@zippo.com or **1-888-442-1932**

REPAIR INFORMATION

PLEASE CHECK ALL THAT APPLY

- | | |
|---|--|
| <input type="checkbox"/> INSERT LOOSE/TIGHT | <input type="checkbox"/> WILL NOT WORK/LIGHT |
| <input type="checkbox"/> HINGE LOOSE/TIGHT | <input type="checkbox"/> RETURN ORIGINAL INSERT |
| <input type="checkbox"/> FLINT STUCK | <input type="checkbox"/> DO NOT REPAIR HINGE |
| <input type="checkbox"/> HINGE PIN | <input type="checkbox"/> INSERT AND HINGE BROKEN |
| <input type="checkbox"/> INSERT STUCK | <input type="checkbox"/> SENTIMENTAL |
| <input type="checkbox"/> OTHER (PLEASE EXPLAIN) _____ | |

QTY.	FINISH/DESIGN/IDENTIFYING FEATURE	DATE CODE

DATE CODE
 Enter the letters, numbers, or symbols imprinted on both sides of **ZIPPO** on the bottom stamp.



DESIGN AND/OR FINISH IS NOT COVERED BY THE LIFETIME GUARANTEE

WE DO NOT REPAIR LIGHTER INSERTS. Your insert will be replaced and the original will not be returned unless requested in the comments section below.

If you do not include the insert with your lighter case, a lighter insert will not be installed. If you are sending the lighter case without the insert and would like a new insert installed, please specify this in the comments below.

Comments/Special Instructions: _____

