



## Merchandise Return

Order #: \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip code: \_\_\_\_\_

Telephone: \_\_\_\_\_ E-mail: \_\_\_\_\_

Qty.	Item #	Description	Reason for Return

**\*We will gladly process your return within 30 days from the order ship date. Merchandise damaged by abuse, misuse, normal wear and tear, or lack of reasonable care is not covered by the manufacturer's warranty and cannot be returned at any time after purchase. If you purchased your Zippo or Case product from an authorized Zippo or Case retailer, contact that retailer for details of their return policy.**

**\*Merchandise returned for credit must be in new, unused condition.**

**\*It is recommended to include a copy of the original packing slip**

**\*Questions about your return? Please contact Consumer Relations at 1-888-442-1932 or [consumerrelations@zippo.com](mailto:consumerrelations@zippo.com).**