

ROCK YOUR BABY

RETURNS

Please return your package to the following address:

**ROCK YOUR BABY
RETURNS**
69-73 Gow St
Padstow NSW 2211

OUR RETURNS POLICY

- **Full Price Items:** Can be returned within **30 days** of purchase for a store credit.
- **Sale Items:** Can be returned within **7 days** of purchase for a store credit.
- **Exchanges:** We do not offer exchanges. For change of mind if made within the acceptable time frame, a store credit will be issued.
- **Refunds:** Customers who receive a product/s with manufacturing faults are entitled to a full refund. We don't offer refunds for change of mind.
- **Return postage:** Is at the customer's own expense unless the item is deemed as faulty or you were sent the incorrect item.

STEP 1: PLEASE FILL OUT YOUR INFORMATION BELOW

Name: _____ Order/Invoice Number: _____

Mobile Number: _____ Email Address: _____

STEP 2: PLEASE TICK A BOX

I would like a store credit (E-Gift Voucher) My item is faulty, I'd like a refund

STEP 3: PLEASE LIST ITEM/S FOR RETURN

ITEM NAME	REASON (If item is faulty, please provide details)