

!! WARNING !!

Failure to Carefully Read the Following May Result in Purchasing the Incorrect Size/Style OptiVizor!



OptiVizors™ come in 3 styles to fit all breeds. For list of breed examples, click [HERE](#).

1. **Regular Snout** – (i.e. Labs, German Shepherd, Dachshund, Yorkie)
2. **Short Snout** – (i.e. Pugs, Shih Tzu, Boston Terriers – Note: These Breeds may at times fit better in a Regular Snout style–See Below)
3. **Long Snout** – (i.e. Greyhounds, Whippets, Dobermans, Collies)

HOW TO CORRECTLY ORDER BY DETERMINING THE CORRECT SIZE AND STYLE OPTIVIZOR:

- **SIZE MATTERS!!** Customers often order more than one OptiVizor to get the correct fit the first time, especially if your dog is in between sizes, to save money by avoiding multiple shipments and lag time to get the correct one. You can then return the **new, unused** OptiVizor(s) for a product refund.
 - **SHORT SNOOT BREEDS:** ~ 60% of **Short Snout** breeds due to their head/neck proportions will fit best in the Regular Snout style OptiVizor. For these breeds, we highly recommend you order both a Regular and Short Snout style, try on both to see which fits best. If you decide to only order one style, we suggest you order the Regular Snout. **The OptiVizor needs to fit your dog correctly or not at all.**
- **SIZING PAGE:** Go to the **OptiVizor Sizing page** to find the corresponding sizing chart for the style you are choosing.
 - Follow the steps to accurately obtain your dog's head measurement and weight to help determine the size.
 - **NEED MORE HELP?** The Best and Fastest way we can help is for you to fill out the **Sizing Help Form (Click HERE)**. Email response time is typically 1-2 hours. Voicemail sizing questions may take up to 24 hours for a response.
- **DOGS WITH LARGE AMOUNT OF HEAD & FACE FUR:**
 - (i.e. Bichon, Pomeranian) might fit better in a Short Snout style vs. Regular Snout due to their large amount of fur even though they are a regular snout dog. Consider ordering both Regular and Short Snout styles to try on.
- **OVERWEIGHT / EXCESS SKIN AROUND NECK:** Those with extra-large necks or excess neck rolls (i.e. Basset Hound), may need to consider ordering one size up from what the sizing chart says. Consider ordering more than one size to get the best fit.
- **VERY TINY DOGS:** (i.e. < 6lb. Pure Bred Chihuahua) with their 'apple' shaped head are very difficult to fit.
 - Because they are so tiny, they may not be able to fit into our Regular Snout style as they do not go small enough. You may need to also order the Short Snout style that comes in 3 smaller sizes than the Regular Snout version. Be prepared to order several sizes to find the right fit and be patient. We cannot always fit this particular size and breed!
- **PREPARING FOR SCHEDULED EYE SURGERY:** Ideally, we encourage owners to order the OptiVizor ahead of time to allow the dog time to get used to it.

AFTER PURCHASE:

- **BEFORE YOU PUT ON YOUR DOG:** The clear part of the Vizor will scratch as your dog rubs against objects!
 - **NOTE:** we highly recommend you first try it on your dog in an open, carpeted area so not to scratch the Vizor in order to keep in new condition. Should it not be the correct size so it can be returned, if needed.
- **WE'RE HERE TO HELP:** Take several pictures of the OptiVizor on your dog: front view and each side view at their eye level. Please send the pictures (as attachments) with their weight and breed to info@protectivepetsolutions.com or fill out our **Sizing Help Form** located on our website - Click [HERE](#). We typically respond the same day.
- **VIDEOS:** How to Apply the OptiVizor Correctly <https://www.youtube.com/watch?v=dOKyGJjf2kE>
OptiVizor Product Information <https://www.youtube.com/watch?v=5WwHS1fb6FA>

