

Terms and Conditions

Conditions of use

By purchasing a Library product from My 3D Shop Pty Ltd you agree to these terms and conditions of use. My 3D Shop Pty Ltd may revise and update these terms and conditions at anytime and without notice.

Libraries in their entirety or otherwise can not be distributed, sold, assigned, transferred or otherwise redistributed either in our original format or as a part of a scene, animation or in any other format from which any original product, or any part of it can be separately exported, extracted, or decompiled into any redistributable form or format.

Library content can be modified in any way in order to conform to your needs, however any such modifications are still derivatives of the original and can not be sold or distributed as your own (whether to be sold separately or packaged/included with any other products/files).

Delivery policy

All products are delivered as access to an electronic file(s) on approval of **your order**. **If for some reason you didn't manage to download the item you can contact us for assistance.**

All new libraries will be delivered in the most recent version of PYTHA software. Libraries purchased under one version of the software, may not continue to be fully supported in future releases of the software. We will endeavor to maintain libraries for as long as they may be relevant.

Refund policy

Since My 3D Shop Pty Ltd is offering non-tangible, irrevocable goods we do not issue refunds once the order is accomplished. You are responsible for understanding this upon purchasing any library item. We only make exceptions with this rule on the following reasons:

Irreparable defects, missing files etc.: although the products are thoroughly tested before release, unexpected errors may occur. In this case we may send you a download link with the missing or fixed files or make a refund, at our discretion;

Product not-as-described: a request based on this reason is satisfied on a case by case basis in agreement of both parties concerned.

Requests for a refund are accepted within the period of 1 week after the order is placed. You should accompany this request with detailed and grounded reasons why you apply for a refund.

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Terms and Conditions - continued

Construction methods (cabinet libraries)

Construction methods used when we build the library items are based on common Australian manufacturing techniques. Your construction methods may vary. You should check the sample construction drawing accompanying each library before making a purchase. We have made every effort to display the products as accurately as possible.

Refunds will not be made for reason of differing construction methods. You are responsible for understanding this upon purchasing any library item.

Technical Services

My 3D Shop Pty Ltd does not provide technical services relating to use of PYTHA libraries, PYTHA software, or related software. For customers of My 3D Shop Pty Ltd who are located in Australia and New Zealand, implementation and trouble shooting in the use of PYTHA Libraries may be available if you maintain a valid technical services agreement with Pytha Partners Australia.

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