

**ISOtunes**<sup>®</sup>

# ULTRACOMM **AWARE**

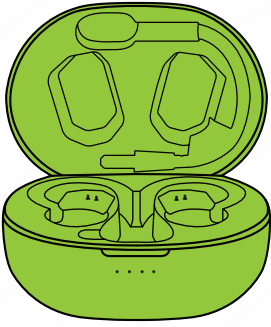
Hearing Protection Earbuds with  Bluetooth<sup>®</sup>



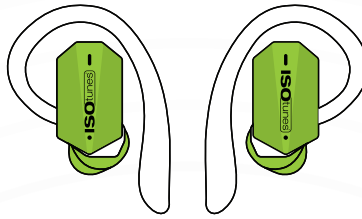
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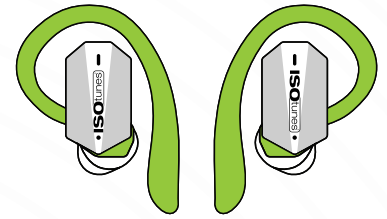
# ITEMS INCLUDED



Charging Case



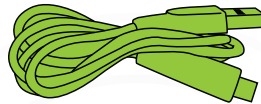
Earbuds



Removeable Earhooks



Configurable Boom Mic



Charging Cable



Eartips

# FITTING

1. Carefully roll the foam eartip on the stem/sound port.
2. Insert the eartip into your ear as deeply as comfortable.
3. Slightly rotate earbud until it is secure in the bowl of your ear.
4. Make the earbud rest tightly next to your inner ear edge.
5. Gently wrap the comfort-fit earhooks around the top and back of your ears.

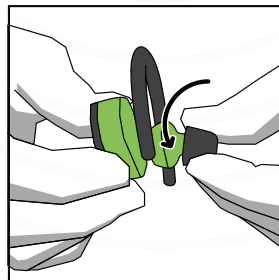


Figure 1

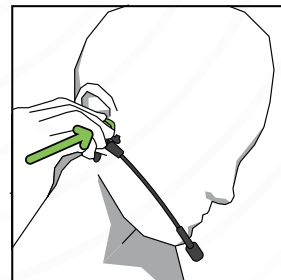


Figure 2

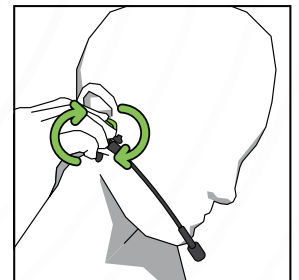


Figure 3

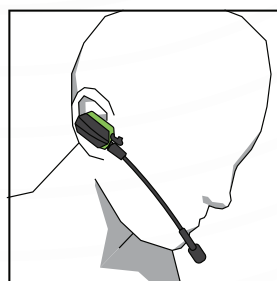


Figure 4

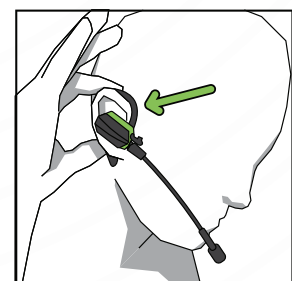


Figure 5

# POWER ON/OFF

## METHOD ONE

**Power ON:** Open charging case

**Power OFF:** Place earbuds into charging case and close the lid

## METHOD TWO

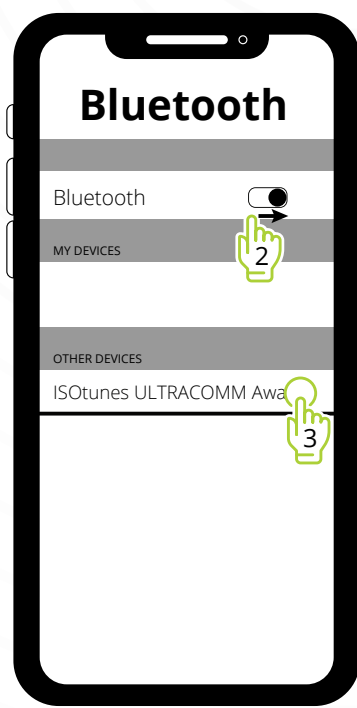
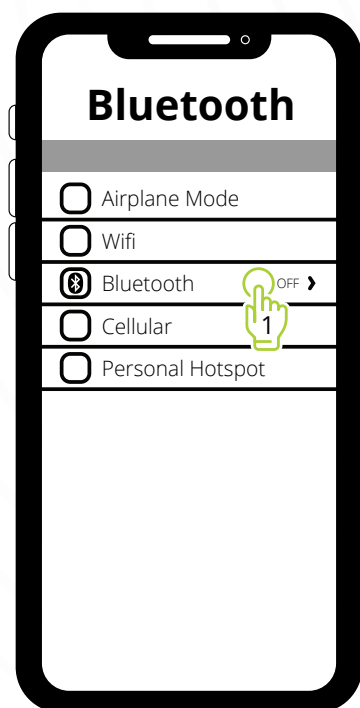
**Power ON:** In OFF mode, press and hold multi-function button (MFB) for 3 seconds

**Power OFF:** In ON mode, press and hold multi-function button (MFB) for 3 seconds



# BLUETOOTH PAIRING

After powering on, the earbuds will automatically enter **Bluetooth Pairing Mode**. Look for quick red and blue flashes from the earbud as a confirmation. Open the Bluetooth settings on your device. Search for "ISOtunes ULTRACOMM Aware." Pair and connect. You will hear "Bluetooth Connected" once connected.



Open your Bluetooth settings on your device.

Search "ISOtunes ULTRACOMM Aware" Pair and connect. Once connected you will hear "Bluetooth Connected."



**Earbud LED Indicator Light**  
Red/Blue Flash = Pairing Mode



# USER CONTROLS



## LEFT EARBUD








### AWARE TECHNOLOGY




-  Tap 1x  
to increase volume
-  Tap 2x  
to decrease volume

## RIGHT EARBUD


### MUSIC

-  Tap 1x  
to increase volume
-  Tap 2x  
to decrease volume
-  Tap 1x  
to play/pause
-  Tap 2x  
to skip track
-  Tap 3x  
to back track

### PHONE CALL

-  Tap 1x  
to answer
-  Tap 1x  
to mute
-  Hold 2 Sec  
to end

### VOICE ASSISTANT

-  Hold 2 Sec  
for assistance

## BLUETOOTH VOLUME

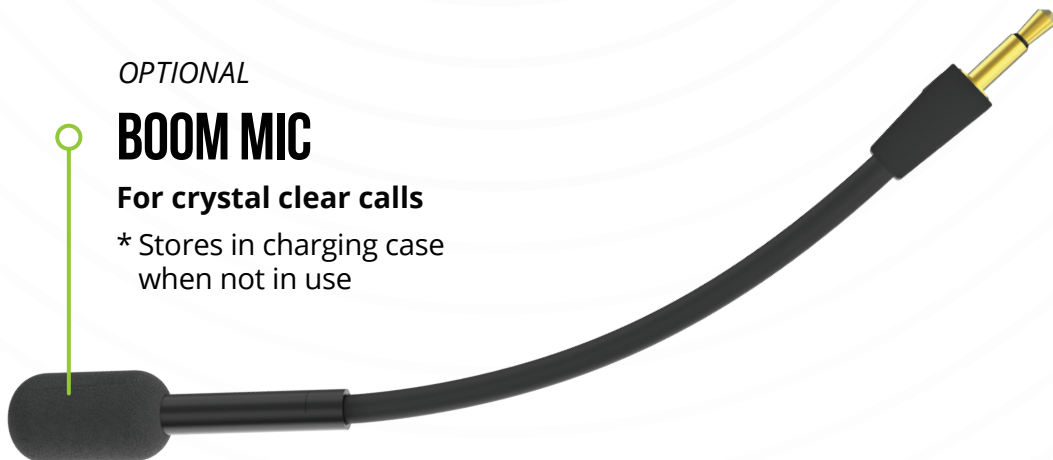
Control your entertainment volume via your connected device.  
For example, control your music volume via your phone's button controls.

OPTIONAL

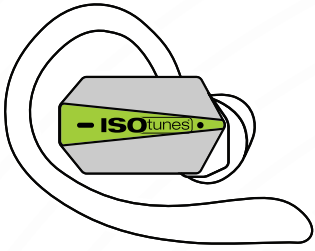
## BOOM MIC

For crystal clear calls

\* Stores in charging case  
when not in use



# PHONE CALLS



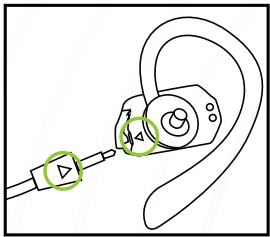
## RIGHT EARBUD

- Answer Call:** Tap 1x
- Mute Mic:** Tap 1x
- End Call:** Hold 2 sec

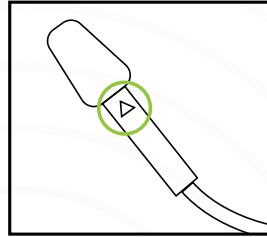
## VOICE ASSISTANT

- Siri / Google Assistant:** Hold 2 sec

# BOOM MIC



When inserting the boom mic to either earbud, **be sure to align the arrow on the boom mic's audio jack to the arrow on the earbud.**



For crystal clear communication, **ensure that the arrow on the microphone end of the boom mic is facing your mouth.**

Even in loud environments, the boom mic is capable of enabling crystal clear communication. To ensure that you can hear clearly during phone calls, ULTRACOMM Aware will turn off Aware Technology™ on a phone call with the boom mic plugged in.

# CHARGING

**Up to 8 hour battery life + 3 full charges with case**

There are three batteries to charge:

1. Charging Case Battery
2. Left Earbud Battery
3. Right Earbud Battery

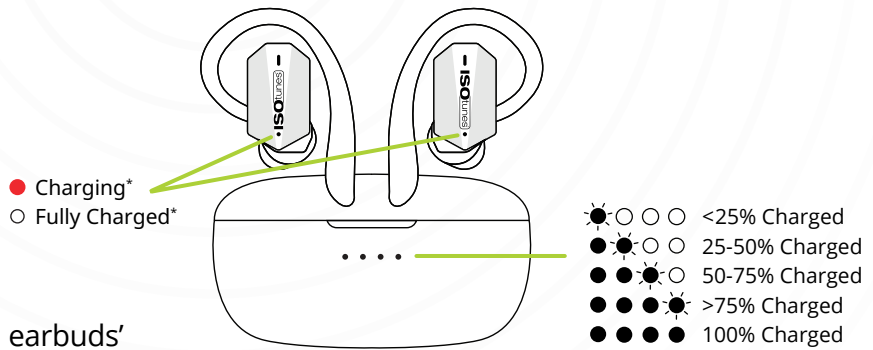
## Charging the Earbuds

*Place earbuds into the charging case.* The earbuds' indicator light should be solid red, indicating that the earbuds are charging.

*Ensure that the earbuds are seated correctly against the charging case prongs. If not seated correctly, earbuds may not properly charge.*

## Charging the Case

*Insert USB-C charging cable to charge the case.* The charging case battery indicator light on the front will flash to indicate charge level.



**Charging voltage should not exceed 5V.**  
\*Flashes solid color, when earbuds in the case.





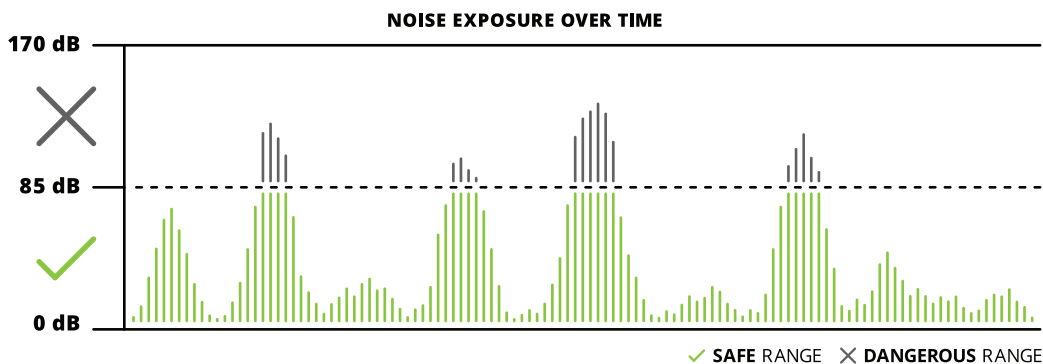
# AWARE TECHNOLOGY

Amplification shuts off completely during harmful impact\* and continuous\* noise.

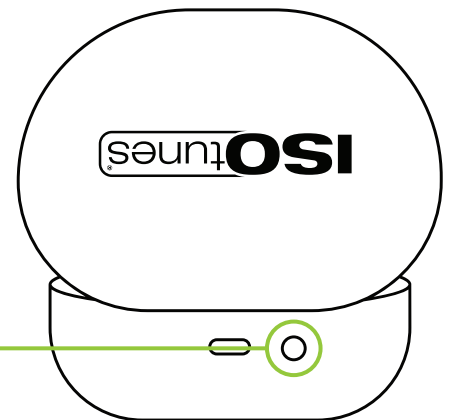
ULTRACOMM Aware has 4 levels of Aware: *High, medium, low, and off*

The levels are changed by tapping the left earbud on the top of the center panel. Increase the volume by tapping once, or decrease the volume by tapping twice. A single beep means that the level has successfully been raised/lowered. A double beep means that the highest or lowest Aware level has been reached.

*When utilizing the boom mic and listening to music, Aware Technology will remain useable and active, based on the user's adjustment. Once a call is taken or the earbuds are connected to a communication device, Aware Technology will turn off. As this device is focused on use in loud environments, this feature is meant to allow the user to hear the digital communication via earbud more clearly.*



Hearing static noise through your earbuds is normal. Aware amplifies outside noises. If there is static or white noise in your environment, Aware Technology™ is likely magnifying it from the surroundings. As with most hearing aids or enhancers, it may take time to adjust to the enhanced sound.



## FACTORY RESET

**For issues with with powering off, pairing, or multi-function button functionality we recommend a factory reset. As a result, Bluetooth will be disconnected and the device will need to be repaired.**

1. Remove "ISOtunes ULTRACOMM Aware" from your paired Bluetooth devices in your smartphone.
2. With the case open and both earbuds in the case, press and hold the button on the back of the case for ten seconds.
3. LED lights on the earbuds will quickly flash blue and red to indicate a successful pairing reset.
4. Follow the Bluetooth pairing instructions to re-pair your device.

# CLEANING & MAINTENANCE

Eartips should be regularly inspected for deterioration, cracking, or other damage. Eartips are disposable and should be replaced over time. We recommend replacing them every 1- 3 months or when they become damaged. Additional eartips are available at [ISOtunes.com](https://www.isotunes.com).

- Clean your ISOtunes ULTRACOMM Aware by gently wiping them with a clean, damp cloth with mild soap.
- Do not immerse the earbuds in water.
- Do not use abrasive cleaning solvents to clean the earbuds.
- If the earbuds get wet from sweat or rain, please discontinue use and allow them to dry.



Are you a United States Customer?

## SUBSCRIBE AND SAVE

Receive automatic eartip and/or ear cushion replacement deliveries. No commitments, obligations, or surprise fees.

**Visit:**

[ISOtunes.com/replacements](https://www.isotunes.com/replacements)

# NEED SUPPORT?

## CONTACT CUSTOMER SERVICE

### **USA & Canada**

[support@isotunes.com](mailto:support@isotunes.com)

+1 (317) 740-0419

+1-844-396-3737

Mon-Fri 9:00 AM - 5:00 PM EST

### **UK & Europe**

[uk-eurosupport@isotunes.com](mailto:uk-eurosupport@isotunes.com)

**ISO**tunes

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