

CareCaller™ Advanced Features & Benefits

Your CareCaller™ is the “World’s Most Advanced Mobile Help Alert” call button. This next generation help alert **contains many features not available in any other mobile medical alarm system or device.** A CareCaller™ provides many times more protection - at a fraction of the cost – than other decades-old medical alarm retailers.



* Indicates features offered only by the CareCaller™ help alert.

***FEATURE:** Nationwide mobile cellular-based help alert

DESCRIPTION: Each CareCaller™ has a unique, dedicated AT&T cellular phone number.

BENEFIT: The world’s largest cellular network covers over 98% of the US population. Everything is included in the one low monthly service fee.



FEATURE: Built-in, two-way voice communication

DESCRIPTION: The pendant has a built-in hands-free microphone and speaker

BENEFIT: One small self-contained pendant with no need for a base console or home phone line.



***FEATURE:** Multiple persons can be set-up on the contact list

DESCRIPTION: Up to five direct contact phone numbers can be pre-set. Smartphones are recommended to receive text message alerts.

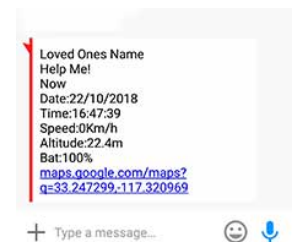
BENEFIT: The CareCaller™ is the only help alert device that will directly text & call up to five pre-set phone numbers.



***FEATURE:** Immediate text message notifications

DESCRIPTION: Sends text message to all pre-set contacts in seconds when help alert button is pressed.

BENEFIT: Immediately notifies all pre-set contacts of the need for personal assistance by text message.



***FEATURE:** Sequential calling of each contact

DESCRIPTION: Calls each pre-set contact, in order, when SOS button is pressed

BENEFIT: Once the CareCaller™ sends a text message to everyone on the pre-set contact list, it will call the first number, then the second number, etc. until the call is answered. If the call is not



answered by any contact, the CareCaller™ will go through the redial process three times.

***FEATURE:** Call-in & chat feature

DESCRIPTION: Any contact who is listed on the pre-set list can call into the CareCaller™ directly. The CareCaller™ will ring once and then connect hands-free. The caller can then speak directly with the wearer.

BENEFIT: Unlike all other medical alarms, contacts can call & speak directly with the wearer over the hands-free speaker phone.



***FEATURE:** Direct call button for one primary caregiver

DESCRIPTION: The CareCaller™ features a dedicated button on the side that is pre-set to call one specified contact. If the side “phone” button is pressed, the CareCaller™ will only call that pre-set contact.

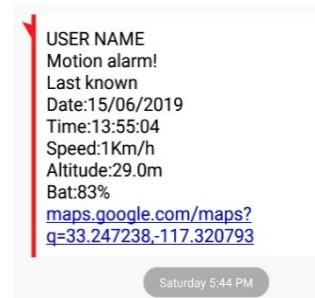
BENEFIT: Works great for communications with the primary contact and eliminates the need to have both a cellular phone and medical alarm.



***FEATURE:** Inactivity alert text notifications

DESCRIPTION: The CareCaller™ can be pre-set to send text message alerts if it has not moved within a pre-established time limit up to 99 hours.

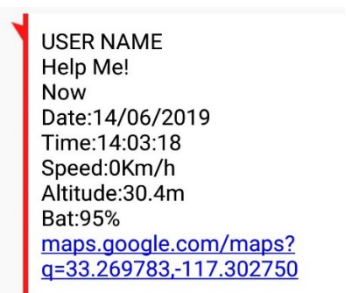
BENEFIT: Helps caregivers know if the CareCaller™ is being worn and ensures the user is up and active.



***FEATURE:** All text notifications include GPS location & link to Google Maps

DESCRIPTION: All text message alerts include the latest GPS location of the CareCaller™. A link in the text connects the phone to Google Maps for a street map or aerial view of the location.

BENEFIT: Contacts are informed by text message of the precise location of the wearer whenever the help alert button is pressed.



***FEATURE:** Contacts can immediately request & receive the precise location of the CareCaller™ at any time

DESCRIPTION: Simply by sending the CareCaller™ a text message, the CareCaller™ will text back its latest GPS location.

BENEFIT: Any contact can establish the exact location of the CareCaller™ within seconds.

```
USER NAME
Now
Time:14/06/2019 14:01:15
Lat:33.269745
Lon:-117.302750
Speed:0Km/h
Alt:30.9m
Bat:95%
maps.google.com/maps?q=33.269745,-117.302750
```

***FEATURE:** Built-in FallAlert™ w/text notification to all contacts.

DESCRIPTION: The built-in fall detector will immediately send a text message to all contacts if it senses a possible fall.

BENEFIT: All contacts are immediately alerted to a possible fall

```
USER NAME
Fall Down Alert!
Now
Date:14/06/2019
Time:14:04:42
Speed:0Km/h
Altitude:49.1m
Bat:95%
maps.google.com/maps?q=33.269833,-117.302719
```

***OPTIONAL FEATURE:** FallAlert™ w/text notification & phone calls

DESCRIPTION: If enabled, the CareCaller will send fall alerts to all contacts then, if desired, directly call each contact in sequence.

BENEFIT: Contacts can be called, in addition to receiving a text alert, of a possible fall.

***FEATURE:** FallAlert™ sensitivity adjustment

DESCRIPTION: The FallAlert™ sensitivity (1-9) can be adjusted by the wearer.

BENEFIT: Allows wearers to adjust the sensitivity +/- as necessary for best results.

***FEATURE:** FallAlert™ activation warning

DESCRIPTION: When the CareCaller™ senses a possible fall, it will loudly beep five times to alert the wearer the FallAlert™ has been activated. The wearer can either pick-up the CareCaller™ or press the SOS button to cancel the alert.

BENEFIT: Helps eliminate false alarms which are the most common problem with other fall alerts.



***FEATURE:** Unauthorized (spam) call block feature

DESCRIPTION: The CareCaller™ can be set to only allow incoming phone calls from pre-set contacts.

BENEFIT: Eliminates ALL spam, telemarketers and old number calls.



***FEATURE:** User can update settings by text message

DESCRIPTION: All settings, contact numbers and features can be immediately set/updated from any remote location simply by sending the CareCaller™ a text message.

BENEFIT: No need to have the CareCaller™ in hand to make programming changes.



***FEATURE:** No monitoring fees required

DESCRIPTION: The CareCaller™ is designed to directly call contacts – not a professional monitoring center. Optional monitoring services are available for a small monthly fee.

BENEFIT: Users can save half the cost of regular mobile medical alarms.

***OPTIONAL FEATURE:** Low battery text notifications

DESCRIPTION: If enabled, the CareCaller™ will text message all contacts when the battery level drops below 15%.

BENEFIT: Helps caregivers to insure the CareCaller™ is being charged and is ready for use if necessary.

```
USER NAME
Battery low:12%
Last known
Date:16/06/2019
Time:18:31:44
Speed:0Km/h
Altitude:8.4m
Bat:12%
maps.google.com/maps?q=33.247116,-117.320801
```

***OPTIONAL FEATURE:** 24/7 professional monitoring services available

DESCRIPTION: If desired, the CareCaller™ can be easily set up with our 24/7 professional monitoring service for only \$10/mo.

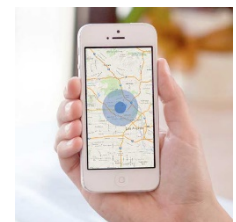
BENEFIT: Offers the highest level of protection should all contacts be unavailable to respond to a help alert text or call.



***OPTIONAL FEATURE:** Wander (geo-fencing) text alerts

DESCRIPTION: If enabled, the CareCaller™ can be set up to send text message alerts to all contacts whenever the user has left (or entered) a pre-set perimeter, for only \$10/mo.

BENEFIT: Provides immediate notification of wander activity. Very useful for memory care (Alzheimer's / Dementia) patients.



FEATURE: Nylon holster with velcro band

DESCRIPTION: An optional carry pouch can be worn on the arm or attached to walkers and belt loops. (\$19.95)

BENEFIT: Offers added convenience to wear the CareCaller™ in a variety of ways.



FEATURE: CareCaller™ is certified IP67 waterproof

DESCRIPTION: Each CareCaller™ is certified to be waterproof for up to one meter (3 feet) for 30 minutes.

BENEFIT: Many accidents happen in the bath/shower. The CareCaller™ can be worn during routine bathing for added safety and security.



FEATURE: Convenient charging stand

DESCRIPTION: Simply place the CareCaller™ in the charging station for 2-3 hours for a full charge that typically lasts 3-4 days.

BENEFIT: The drop-in tabletop (nightstand) charging station eliminates fumbling with a charging cable.



FEATURE: “Break-away” safety lanyard

DESCRIPTION: The safety lanyard has an adjustable length and a “break-away” safety clip

BENEFIT: The comfortable nylon lanyard is waterproof and is designed to be worn at all times. The break-away safety clip adds additional safety for the wearer.



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