**Mail Order Form**

**Postal Address**
michaels Imaging Department
GPO Box 2047
Melbourne, VIC, 3000, Australia

**Contact us**
(03) 9672 2244
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www.michaels.com.au

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### Film Type
- The type of film you are submitting for processing (i.e. Kodak Portra 400 C-41 / Ilford HP5 B&W).

### Film Format
- Common formats are 35mm, 120, 110, 220, 4×5.

### Push
- Compensates for underexposed film by over-developing in the processing stage (i.e. 400 ISO film shot at 800 ISO).
- Please specify what ISO the film was shot at (charges apply).

### Pull
- Compensates for overexposed film by under-developing in the processing stage (i.e. 100 ISO film shot at 50 ISO).
- Please specify what ISO the film was shot at (charges apply).

### Cross Process
- Also known as X-Pro and involves the deliberate processing of film in chemistry intended for other film types.
- Typically E-6 is processed in C-41.
- Older E-6 film are recommended to be cross-processed for best results (charges apply).

### Cut / Uncut
- 35mm film is cut into strips of 4 or 6 frames. 120/220 is generally cut into 3 or 4 frames depending on format.
- Uncut rolls are individually sleeved and are supplied loosely rolled (charges apply for 120 and 35mm cut into strips of 6 frames).

### Mounted
- Only available for 35mm E-6 processing.
- Slides are cut into single frames and placed into individual plastic mounts.

### Scan Resolution
- Sizes are approximate and refer to files when opened in imaging editing software such as Adobe Photoshop.
- Sizes are quoted for 35mm and will be larger for 120.
- More detail about file sizes can be found on our website.

### Send Replacement Film with Your Order?
- You will be notified once your order has been received in-store and again for payment once processed and ready to return. A deposit is required for all orders over $100 payable via credit card over the phone. We recommend using Registered Post or a Courier service when sending your order. Please do not hesitate to call us if you have any questions.

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### Delivery Options
- **In-store Collection** – Pick-up at michaels
- **Own Satchel** – Provided stamped & self-addressed
- **Courier $12** – via Australia Post Couriers (with tracking)

*Please ensure satchel is large enough to fit your order

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**Payment**
- Pay on collection (in-store)
- Credit card (over the phone)

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**Please Note**
- michaels offers a 10% discount on Develop, Print and Scan (Level 1) orders.