

My Tutu is...

A. Everything I ever dreamed of.

♥ It feels the same way about you.

Please, share your happy moments together on instagram with #tutuchallenge and you just might win yourself another one.

B. Almost everything I ever dreamed of...

♥ But a little too big / small / long / short / red / pink (is that possible?) / ...

If you want to exchange your Tutu for a different one, we'll be happy to help you!

If the product you return is cheaper than the one you picked, the difference is for you to pay.

If the product you return is more expensive than the one you picked, we'll refund the difference.

♥ But eventually not my thing.

No problem! The Tutu Shop allows you to return the products you didn't fall in love with! We'll do our best not to let that happen though ;)

For a simple return we'll refund the integrality of the item. Boomshakala-

C. Unfortunately, a broken dream.

♥ Did we kind-of sort-of break the Tutu? *ou...*

If you received a damaged Tutu, we should be very, very, very much ashamed of ourselves.

Please send us a picture (isa@tutu-shop.com) of the damage and return the damaged goods by mail. You will receive a full refund.

♥ Did you kind-of sort-of break the Tutu?

Make sure the item(s) are in the same state as when you received them. You cannot send it back if it was used, washed or damaged by you. And as long as you're not Cinderella's fairy godmother, don't try to hide the misery. ;)

💡 Good to know

The refunds and exchanges will be proceeded only if the conditions are respected, and as soon as we get your package. As our bank account is managed by little fluffy tutu-minions, it will take approximately 14 days.

As you know, The Tutu Shop is still a start-up company. That's why we cannot provide you with a return shipping label. The return fee would be at your charge, but fortunately tutu's are suuuper light!

What a great present for my sister / mom / friend / dad ...

probably the best present ever!!! #justsaying!

Suuuper-easy return



1. You have a period of 14 days to send back the item(s), as of the date the product was delivered to your destination of choice.



2. Drop us a line at **isa@tutu-shop.com** and let us know the tutu is on it's way (oooh, it was so happy with you <3).



3. Please mention your name and order number.



4. Send the package to:
The Tutu Shop
Korte Gasthuisstraat 4
2000 Antwerpen

Return form

theTutuShop



Please fill in the form below and place it in the package with the items you wish to return.

Your name

Order n°

Reason of return

- Fitting Don't like it Damaged
- Color This would be the 28th tutu I'm buying this month and people around me start telling me I need to control my impulses.

Please refund the returned item(s) on bank account number:
If the items are returned past the 14-day refund period, you will receive a Tutu Shop Voucher.

Please exchange the returned item(s) for :

Item:

Size:

If the product you return is cheaper than the one you picked, the difference is for you to pay.
If the product you return is more expensive than the one you picked, we'll refund the difference.

Additional comments / requests

Thank you

Wishlist

theTutuShop

Please write down all the other marvellous The Tutu Shop items you just have to have and place this list where your boyfriend / dad / mom / friend / santa-claus / ... can see it.

 You can easily order this at: www.tutu-shop.com