



- Please include a copy of your invoice. This helps expedite processing of your return.
- Please return all new/unused products in their original packaging.
- Shipping & handling charges are non-refundable.
- Rugged Radios is not responsible for return shipping costs.
- Send items prepaid shipping to: **Rugged Air Headsets**  
951 E. Grand Avenue  
Arroyo Grande, CA 93420

**return & exchange form**  
**PLEASE FILL OUT FORM COMPLETELY!**

Date \_\_\_\_\_ Email \_\_\_\_\_  
 Name \_\_\_\_\_ Phone(Day) \_\_\_\_\_  
 Address \_\_\_\_\_ Phone(alternate) \_\_\_\_\_  
 City \_\_\_\_\_ Original Invoice # \_\_\_\_\_  
 State, Zip \_\_\_\_\_

**OFFICE USE ONLY**  
 Date Received \_\_\_\_\_ Rcvd by \_\_\_\_\_

**Items Being Returned**

Qty	Part #	Purchase Date	Description	Price Each	Total
Reason for Return: <input type="checkbox"/> Damaged/Defective <input type="checkbox"/> Wrong Item <input type="checkbox"/> Other (explain):					
Reason for Return: <input type="checkbox"/> Damaged/Defective <input type="checkbox"/> Wrong Item <input type="checkbox"/> Other (explain):					
Reason for Return: <input type="checkbox"/> Damaged/Defective <input type="checkbox"/> Wrong Item <input type="checkbox"/> Other (explain):					

**Order Replacement Items**

QTY	Part #	Description	Price Each	Total

**Indicate Desired Option**

Exchange/Replacement  
 Refund (less 20% restocking fee) - returns after 30 days will be store credit only  
 Store Credit - valid for 1 year from date of issue

**RUGGED AIR IS NOT RESPONSIBLE FOR RETURN SHIPPING COSTS**

Last 4 digits of Credit Card number used on original order \_\_\_\_\_ Expiration date \_\_\_\_\_

**CREDIT CARD NUMBER REQUIRED FOR RETURN SHIPPING COSTS :**

\_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ exp \_\_\_\_\_ CVV \_\_\_\_\_