



THE QUEEN'S AWARDS  
FOR ENTERPRISE:  
INTERNATIONAL TRADE  
2018

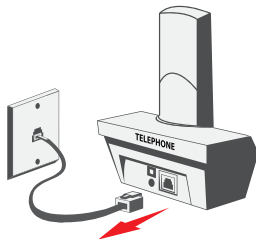
# V5000

User Guide

# Standard Set Up

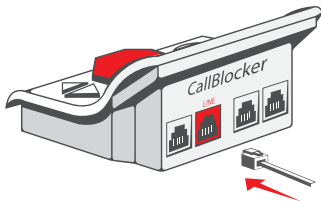
1.

Unplug the Line Cable from the telephone.



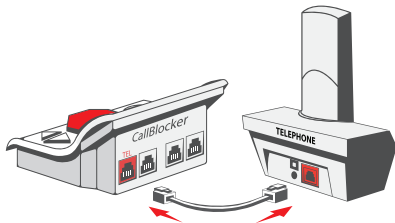
2.

Insert the Line Cable into the **LINE** port of the Call Blocker.



3.

Insert the **black** cable provided into the TEL port, place the other end into the telephone.



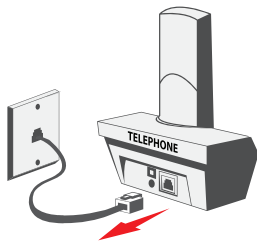
Check for a dial tone, an active Call Blocker screen showing '0000' indicates it has been setup correctly.

# Parallel Set Up

1.

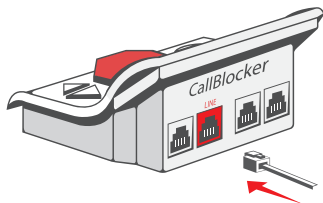
If caller ID issues arise,  
try the parallel setup method.

Unplug the Line Cable from the  
telephone.



2.

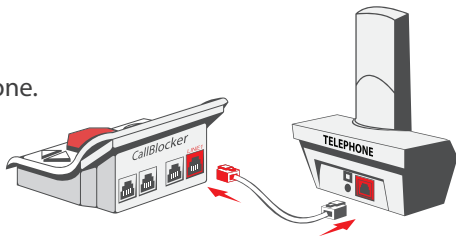
Insert the Line Cable into the **LINE**  
port of the Call Blocker.



3.

Insert the **red** end of the white cable  
into the **LINE1** port of the Call Blocker  
and connect the other end to your phone.

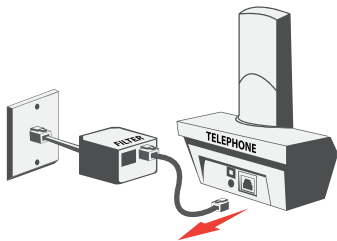
Check for a dial tone, an active  
Call Blocker screen showing '0000'  
indicates it has been setup correctly.



# ADSL / DSL Set Up

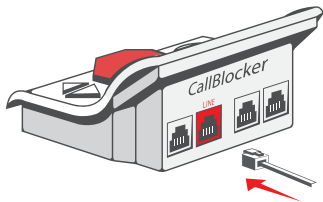
1.

Unplug the Line Cable from the telephone.



2.

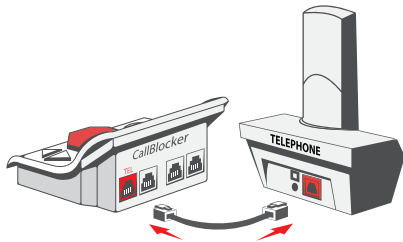
Insert the Line Cable into the **LINE** port of the Call Blocker.



3.

Insert the **black** cable provided into the TEL port, place the other end into the telephone.

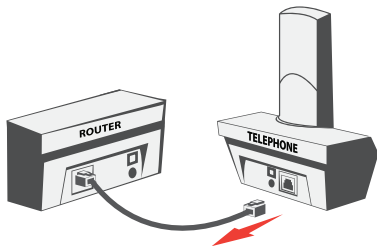
Check for a dial tone, an active Call Blocker screen showing '0000' indicates it has been setup correctly.



# Router/Modem Set Up

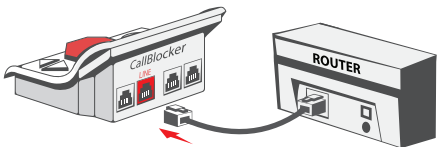
1.

Unplug the Line Cable from the telephone.



2.

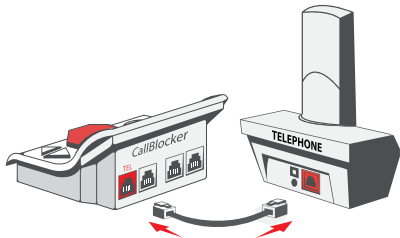
Insert the Line Cable into the **LINE** port of the Call Blocker.



3.

Insert the **black** cable provided into the TEL port, place the other end into the telephone.

Check for a dial tone, an active Call Blocker screen showing '0000' indicates it has been setup correctly.



# Your Call Blocker

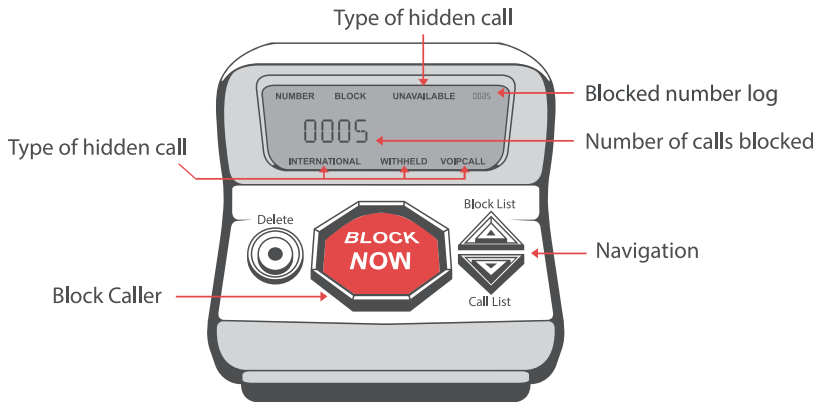


Image shown is for illustration purposes only

## Controls Description

**BLOCK LIST:** Scroll up through the blocked number list  
Should you have blocked a number by mistake press **DELETE** to remove

**CALL LIST:** Scroll down to view a list of the last 20 callers  
To add any number to the block list simply press **BLOCK NOW**

**Blocked Number Log:**  
Displays the number of times a blocked number has tried to call  
since being blocked

**Number of Calls Blocked:**  
Displays the amount of numbers that have been added to the Block List

# Your First Unwanted Call

1.

After installing your Call Blocker, take calls in your usual manner.



2.

If the call is unwanted, simply press the **BLOCK NOW** button. (The number must be visible on the telephone)



3.

The number will then be added to the block list, and cannot call you again.



## Cordless phone #2 blocking function

Simply press # then 2 on any cordless phone handset to activate the **BLOCK NOW** function.



NOTE: The # 2 function will only work on cordless handsets connected to the Call Blocker.

# Extended Warranty

**Don't forget!** You have a FREE 1 year manufacturers warranty on your Call Blocker.

You can register your warranty: [www.callblockerusa.com/warranty](http://www.callblockerusa.com/warranty)



*Did we make you happy?*  
**Why not leave a review?**

Simply visit:

**USA:** [www.callblockerusa.com/v5000-review](http://www.callblockerusa.com/v5000-review)

**AUS:** [www.cprcallblocker.com.au/v5000-review](http://www.cprcallblocker.com.au/v5000-review)



*Did we do something wrong?*  
**Let us put it right!**

Simply contact our customer service team and we will be happy to fix it for you

*Why not share the Call Blocker experience with your friends and family?*

Here's a 20% discount code exclusive to our website to give as many times as you like!

**"Thankyou20"**



# Additional Programming Codes

## How to enter codes

Pick up the phone and get a dial tone, then enter any of the codes below. You will hear a single “beep” after each # to confirm successful entry. You will hear multiple “beeps” if a code or number has already been entered.

## Add/Remove blocked numbers or area codes

Add: \*\* 7 # (beep) Number or Area Code # (beep)

Remove: \*\* 6 # (beep) Number or Area Code # (beep)

## Additional blocking features

- Turn on: Blocking all “Withheld/Private Callers” - \*\* 7 # (beep) 7 \* # (beep)

Turn off: Blocking all “Withheld/Private Callers” - \*\* 6 # (beep) 7 \* # (beep)
- Turn on: Blocking all “International/Out of Area Callers” - \*\* 7 # (beep) \* # (beep)

Turn off: Blocking all “International/Out of Area Callers” - \*\* 6 # (beep) \* # (beep)
- Turn on: Blocking all “International numbers with 00 prefixes” - \*\* 7 # (beep) 0 0 # (beep)

Turn off: Blocking all “International numbers with 00 prefixes” - \*\* 6 # (beep) 0 0 # (beep)
- Turn on: Blocking all “Unavailable Callers” - \*\* 7 # (beep) # (beep)

Turn off: Blocking all “Unavailable Callers” - \*\* 6 # (beep) # (beep)
- Turn on: Blocking all “VOIP/IP Rogue Dialler Callers” - \*\* 7 # (beep) 6 \* # (beep)

Turn off: Blocking all “VOIP/IP Rogue Dialler Callers” - \*\* 6 # (beep) 6 \* # (beep)
- Reset Call Blocker back to factory settings - \*\* 1 # (beep) \* 1 # (beep)

The Call Blocker must be connected using the Standard setup in order to input programming codes.

# FAQ (Frequently Asked Questions)

**Q: Caller ID is showing on my Call Blocker but not on my phone.**

A: Your line provider might be using an old standard of caller ID, the call blocker has three caller ID modes **A.** Mode 200 **B.** Mode 100 **C.** Mode 300 (Default). To cycle between the modes get a dial tone and hold down the DELETE button on the Call Blocker for 5 seconds until you hear a beep then hang up. Call from a cell phone to check if caller ID has been restored, if not repeat the process.

**Q: Do I need caller ID for the Call Blocker to work?**

A: Yes, call ID must be enabled on your telephone line for the Call Blocker to work effectively. (Without caller ID the Call Blocker may block all calls).

**A: Why am I getting a busy signal when trying to enter the programming codes?**

A: Some telephone line providers use network codes that may conflict with the Call Blocker's programming codes. To overcome this, get a dial tone and hold the BLOCK NOW button for 5 seconds. This will set the Call Blocker into programming mode and should now allow the codes to be entered. Alternatively, seek further programming assistance at: [www.support.cprcallblocker.com](http://www.support.cprcallblocker.com)

**Q: Can I use the CPR Call Blocker with telephone extension sockets?**

A: Yes, you can. However, problems can arise. The CPR Call Blocker is designed to work on one telephone socket (master socket). If you wish to have additional phones around the house, it is best to use a DECT (Digital Enhanced Cordless Telephone) setup with multiple cordless handsets so that the Call Blocker can protect all of the phones connected to the main base station at the master socket / wall jack.

**Q: Why is there an "Err" message on Call Blocker screen?**

A: This is due to a power surge on the line. Simply disconnect the Call Blocker for 15 minutes and reconnect.

**Q: I lose caller ID on my phone when the CPR Call Blocker is attached, what do I do?**

A1: This is usually caused by overloading of an additional telephone equipment on your line. Try disconnecting some telephone equipment to see if caller ID returns.

A2: Poor quality ADSL/DSL filters can also cause caller ID issues. To test this, try removing all the ADSL/DSL filter and internet router to see if caller ID returns. If caller ID returns the ADSL/DSL filter is at fault and will need to be replaced with high quality, branded version.

A3: If the above workarounds fail, connect the Call Blocker unit up in Parallel as described in this guide.

# Contact Us

Should you need assistance setting up your Call Blocker or have any questions, please call or email our friendly technical support team who will be happy to help.

Email: [support@callblockerusa.com](mailto:support@callblockerusa.com)

USA Tech Support: 818 - 927 - 0871

UK Tech Support: 0800 652 7780

AUS Tech Support: 1 800 187 358

Skype: [cprcallblocker](https://www.skype.com/people/cprcallblocker)

## USA

CPR Global Tech LLC,  
2711 Centerville Road,  
Wilmington,  
Delaware.  
19808-1645

## UK

CPR Call Blocker  
Lakeside Tech. Park,  
Swansea,  
Wales.  
SA7 9FF

## AUS

CPR Call Blocker  
Level 20 Tower A,  
821 Pacific Hwy,  
Chatswood.  
NSW 2067

[www.callblockerusa.com](http://www.callblockerusa.com)



Thank you for purchasing the  
V5000 Call Blocker  
from the  
*CPR Team*

