

Privacy Policy

By using the Gem Haul website and the rental and purchase services offered by Gem Haul, you accept the collect, use and divulgation of personal information in accordance with the present Privacy Policy.

What information are collected?

Consumer information

Gem Haul receives and can keep any information that has been willfully provided by enrolling to a plan or use from the Gem Haul website.

Those information include:

- Your name, address and phone number;
- Birth date
- Allergies;
- Electronic address;
- Credit card number or gift card number;
- Any other information Gem Haul may collect from their website or by any other means.

Use of cookies and other technologies

You need to be aware that certain online tools helps us provide our services to you and confirm your identity when using our website. For convenience, to personalise your experience or provide to your needs, we can receive and keep certain types of information when using our website. Cookies may be sent to your computer when clicking on links redirecting you to our website or on the site directly. We use said information to understand how users navigate to and on our website.

How are the collected information used and divulged?

Within Gem Haul

Gem Haul uses the information collected to offer personalised experiences.

From that view point, Gem Haul may in particular use the collected information to :

- Do anything to manage the offered services;
- Offer services accordingly to the plan selected online;
- Activate your Gem Haul Account;
- Facilitate your payments;
- Confirm your delivery and order information;
- Answer questions and enquiries submitted to customer service;
- Send to you and manage promotions, promotional gift, contests and other analogous advantages;
- Find and store desired jewelry;
- Personalise your rental or purchase experience;
- Other means for which Gem Haul may have obtained the consent.

Outside Gem Haul

Certain corporative services are carried out in the name of or for the benefit of Gem Haul and by Gem Haul's request by other companies. We can securely share personal information with our providers selected by Gem Haul or any other person in a commercial perspective. To provide services, these companies may use certain information given by yourself to Gem Haul. Those information are exclusively used to achieve the objectives set by gem Haul such as, but not limited to, database updates, administration and follow up on electronic messages, and promotional material management.

Personal information safeguard

Gem Haul keeps personal information as long as it is deemed necessary to achieve one or any objectives for which they have been collected and to conform to applicable laws, as the case may be. Your agreement to these objectives remains valid after the termination of our business relationship.

Personal information transfer

Gem Haul reserves the right to divulgate and/or transfer personal information to a third party as part of a sale, purchase, fusion project or other type of acquisition, concession or funding project of all or part of Gem Haul to allow continuous service offered by those third parties.

What happens if I click on outgoing link from Gem Haul's website?

Our website may offer links to other websites. Those websites have their own Terms and Conditions and Privacy policy. Gem Haul is not responsible for personal information collect, use or transfer practice by those tiers. In case you decide to visit one of those sites, it is important to read their Terms and Conditions and Privacy Policy regarding that website. Gem Haul cannot be held accountable for any damage or loss link to the use of the website or services of a third party.

Are my personal information safe?

Within Gem Haul

Gem Haul commits to make reasonable commercial efforts to warranty that collected information are protected from loss or unauthorised access. Although Gem Haul will do all it can to protect said information, it is undeniable that 100% security is unrealistic.

Gem Haul can, at any time and without notice modify, or update this Privacy Policy. As a result, Gem Haul encourages you to regularly consult said Privacy Policy. If you have any questions regarding said Privacy Policy or wish to obtain more information, please contact Gem Haul's customer service.

User name and password

You are responsible for the protection and security of your password and username used on the website. As a result, Gem Haul cannot be held responsible for any loss or damaged, direct or indirect, link or resulting from faulty password protection. You are required to immediately signal Gem Haul with any loss or theft of password or username.

Contact us!

If you have any questions regarding the Privacy Policy or wish to get more information, please contact Gem Haul.