Jammed Graphic Punch

We want to give you some things to try before sending your machine back for repairs.

A playing card works well to push out material that is stuck in the machine. Push it through the slot working out whatever is stuck.

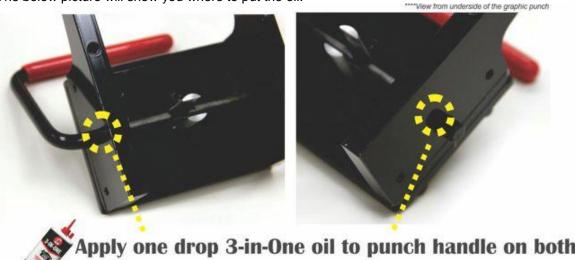
If the cutting mechanism is stuck and not moving you can place the handle in its normal resting position, pick up the punch and slam flat on a table. Use a book or a magazine so you do not damage your table. Do this several times until the mechanism pops open. Use the playing card to clear out any paper that may be stuck.

You can also take the butt end of a rubber coated hammer handle and tap lightly on the cutting mechanism side until it drops. If the cutting mechanism has dropped, push a playing card through the slot to push out any paper that may be stuck.

If the handle gets bumped it could knock it out of place. Please check the handle if you can not feed paper into the slot or you can see daylight on one side but not the other then you could try turning & pulling the handle until it pops into place.

If the cutting mechanism is stuck in the up position, lubricate with 3 in 1 oil or lithium grease. Older punches may need to be lubricated on the underside. Do not use WD-40.

The below picture will show you where to put the oil.



sides of the graphic punch

Please let us know if you cannot get it working after trying all of the above and we will send you an RMA to send your machine to our repair center to be fixed.