



TELESCOPIC PET RAMP

90KG CAPACITY

INSTRUCTION MANUAL

Thank you for purchasing the Heeve 'Up-Ya-Get' Telescopic Pet Ramp.

To get the best use out of your ramp it's essential that you train your pet to use the ramp correctly. It's recommended that you allow your pet to get used to the ramp before you get them to use it by allowing them to sniff and feel the ramp first.

Place treats or other things that they like on top of the ramp whilst the ramp is laying flat on the ground. Invite your pet to take a closer look at the ramp and give them reassurance and praise when they approach and investigate the ramp. Next, try to get your pet to walk on the ramp whilst the ramp is on the flat on the floor. This will help get them used to the ramp before it's in place.

Raise the ramp in small amounts and continue training before using on your car or other intended surfaces.

Try to hold your pet's collar or guiding them with a leash as they go up and down the ramp making sure your pet only walks on the high-traction surface and stays away from the edges of the ramp.

1. WARNING

- 1.1 Never exceed the rated capacity of your ramp.
- 1.2 Never exceed the capacity of a loading surface.
- 1.3 Use caution at all times when loading and unloading.
- 1.4 Only load and unload onto a stable, level surface.
- 1.5 Ramp surfaces will have less traction when wet. Use caution.
- 1.6 The ramp is not a toy. Do not use it as a jump, scaffold, bridge, ladder or anything other than its designed purpose.
- 1.7 If the safety release strap located on the underside of the ramp is not engaged, the ramp can extend unintentionally. To avoid this potentially unsafe situation, always fasten the safety strap when the ramp is not in use. Also, when handling ramp, always take care to ensure the inner slide(s) does not extend uncontrolled as it could strike a person, pet or property.

2. OPERATION GUIDANCE

2.1 To use the ramp, follow one of the following methods:

- a) Set the angled, upper end on the surface to which your pet is climbing (car bumper, step, etc.); un-clip the safety release strap; pull out the inner slide(s) to the desired length; set the end on the ground.
- b) Lay the ramp on its side; slide out the inner section; place in position for use.
- c) Place the ramp on the ground in a vertical position with the angled end facing up; pull up on the outer section until fully extended; place in position for use.

DO NOT allow the lower ramp section to slide out unimpeded until it hits the stop blocks. This action could cause personal injury or damage to the ramp and voids the warranty.

2.2 Make sure the rubber feet at each end of the ramp are resting firmly on a stable upper and lower surface (car bumper, footpath, etc.). Failure to do this could allow the ramp to shift in use. The ramp is designed to hold itself in place when weight is applied, so there is no need for extra devices to lock the ramp in position. Once done, push the inner slide(s) into the closed position, attach safety strap, and stow away.

3. MAINTENANCE

- 3.1 It is the user's responsibility to check the ramp and components before each and every use. If the ramp is damaged, it should NOT be used.
- 3.2 Maintain the ramp by regular cleaning with household detergent. No lubrication is necessary.
- 3.3 If a problem occurs, or a replacement part is needed, please contact Heeve Customer Service.

CAUTION: The Heeve Telescopic Pet Ramp is designed for use only by pets such as dogs, cats, and small animals. It is not intended to carry humans or heavy loads. Using the Ramp in this way voids the warranty and is very unsafe! Please follow this guideline strictly.