## RETURN POLICY + INSTRUCTIONS

Synergy will accept unworn or defective merchandise, that was purchased at full price, for refund or exchange within 30 days of when you received your order. Return authorization is not required. Return shipping is the responsibility of the customer. If you elect to exchange your item, Synergy will cover the shipping cost back to you. Most returns are processed within 10 business days after arriving in our warehouse.

Sale items are final sale and cannot be returned for refund or store credit.

## SHIP RETURNS TO:

Synergy Clothing 2151 Delaware Ave, Suite A Santa Cruz, CA 95060

You do not need to confirm your return. If you have any questions, email webreturns@synergyclothing.com or call (888) 466.0411 ext. 2

## TO RETURN AN ITEM:

Please ship the item(s) you would like to return via your preferred shipping method. Please include a copy of this invoice in the package. Please indicate which items you would like to return on the grid below. Items will be refunded in the manner of the original payment.

## TO EXCHANGE AN ITEM:

Please ship the item(s) you would like to exchange via your preferred shipping method. Please include a copy of this invoice in the package. Please indicate what item(s) you would like to exchange and what you would like to exchange them for on the grid below. If there is a difference in price you will be refunded or charged in the manner of the original payment.

Please note, packages must be returned by a carrier that can provide guarantee of delivery. Synergy is not responsible for packages lost during return shipment. We suggest using UPS or FED EX for reliable delivery.

Returns may be dropped off at our Pacific Ave location to be transferred to the Websales department. Please keep in mind that returns/exchanges cannot be processed at retail locations.

Synergy Clothing does not accept returns or exchanges that have strong odors. Please keep your purchases away from pets, smoke and perfume until you are sure you want to keep them.

NAME ON ORDER:		ORDER #:
SKU	RETURN OR EXCHANGE?	EXCHANGE ITEM FOR (SKU)