

  
thinksound™



ov21 User Guide

## Listening, Care & Maintenance

- Headphone fit can significantly affect the quality of the sound and listening longevity. Adjust the headband (for over-ears) or use different tip sizes (for in-ears) to ensure your headphones are snug, but comfortable.
- When you're doing something active, keep the headphone cable out of the way to limit cable noise and possible tangling. If supplied, use the cable clip.
- Make sure to enjoy your music at a sensible volume for a reasonable period of time to prevent hearing damage or loss. Always turn the volume down before using your headphones, then turn the volume up gradually until you reach a comfortable level. thinksound is not responsible for hearing loss or damage due to misuse of our products. You've got your ears for life, so please take care of them.
- Make sure to observe local laws while wearing our headphones. This could include laws that prohibit the use of headphones while undertaking certain activities, such as driving and cycling.
- Please keep thinksound headphones out of reach of children. Small parts may be a choking hazard. This product is not intended for use by children under the age of 6.
- Headphones should be treated gently. Improper use and/or abuse may void the warranty.
- Do not remove your headphones by tugging on the cord. Remove your headphones by firmly grasping and pulling the plug.
- Do not wrap the cord around your phone or audio device. Wrapping the cable in this manner will cause undue stress on the cable and the plug and will void the warranty. When not in use, store the headphones separately in the supplied pouch or case.
- Please regularly clean your headphones to ensure they're performing at their best. Not cleaning them can result in no sound, low sound or unbalanced sound. To clean your ov21's simply wipe them down with a dry cloth. Never use water or any cleaning products.

If you have questions or require additional listening, care and maintenance information please email us at [support@thinksound.com](mailto:support@thinksound.com)

## Limited Warranty

thinksound guarantees this product against defects in materials or workmanship for a period of two (2) years from the date of purchase from a thinksound authorized dealer. thinksound will repair or replace the product at no charge. After two (2) years you are required to pay for the repair or replacement. This warranty does not cover shipping, removal, installation or any other related costs.

This warranty does not cover acts of god, normal wear and tear, cosmetic damage, accidents, misuse, commercial use, any modifications to the product, improper connection, improper use, purchase from an unauthorized dealer, attempted repair by anyone other than thinksound.

This warranty does not cover products sold by resellers, products sold as-is, display models, open box, second hand, or any other instances the product may have been opened or used.

This warranty is void if the headphones are damaged by a product that it was used with; such as a battery leak or electrical fault of a connecting product.

Proof of purchase is required. A proof of purchase may be in the form of a receipt or bill of sale, with the model of the product and the date of purchase listed from an authorized dealer.

thinksound is not responsible for repairing or replacing the product if it is in violation of this warranty. Some locations may have other restrictions on warranties. Please check the location of purchase for the specific laws that may affect this warranty. The location may give you specific rights not explained in this warranty.

For returns and other information please email [support@thinksound.com](mailto:support@thinksound.com)

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