

Eagle Optics Service Request Form



Our goal is to provide outstanding Warranty Service for your optics. Please take a moment to fill in the form below before you send your product/s to us. Include one form per product that you are sending in for Warranty Service. In order to serve you most efficiently, please fill out the form online and print or write as neatly as possible. Our warranty does not cover lost, stolen or deliberately damaged items.

Shipping Instructions:

Please remove all accessories, including any straps or lens covers. Using the case for extra padding during shipment is acceptable. Package your product securely inside a corrugated cardboard shipping carton. *The product box alone is not a sufficient shipping carton.*

Send to: **Eagle Optics**
2120 West Greenview Drive
Middleton, WI 53562 USA

If you have any questions, please contact Eagle Optics at
(877) 999-0094 or e-mail service@eagleoptics.com.

Warranty Service Specifics:

- Warranty Services are usually completed at no cost – FREE! If the required service is not covered under the warranty, we will contact you before repairs are made.
- Return shipping (ship method at discretion of Eagle Optics) is included as part of the service.
- Turnaround times will vary, but we do our best to return your optics to you quickly!
- Product repair or replacement decisions are made solely at the discretion of Eagle Optics Technicians. If an item cannot be repaired and is no longer available, a product of similar value and/or specifications will be substituted.
- Eagle Optics does not offer or arrange upgrades.

Customer Name: _____

First/Last

Date: _____

Business Name: _____

(Required for delivery to a business address; not required for delivery to a home address.)

Shipping Address: _____

City

State

Zip/Postal Code

Would you like a signature required for return package:

☐

Yes

☐

No

Daytime Phone: _____ **E-mail:** _____

Product Name / Model / Serial Number: _____

So we can provide the best service to you, please describe with specific details the issues needing attention:

www.eagleoptics.com