

The provision of all requested information contained within this form is required prior to filing a claim.

Thank you for purchasing the GGC Extended Warranty. In the event you have to file a claim you will need to provide (ALL) the following information for each failure. This is the information necessary to pre-qualify a claim. Failure to provide the information will result in a lengthy claims process and/or possible denial of your claim.

*Please provide a copy of this form to an **OEM AUTHORIZED REPAIR FACILITY** of your choice. If repair estimate is over \$2,500 please call 912-638-4320 for a pre-approval.

PRIOR TO FILING A CLAIM:

Please provide the following information. Failure to provide **ALL** requested information **MAY** result in a denied claim.

1. Serial number and hours and or miles/km on the machine at the time of failure:
2. Date of failure:
3. Part causing the failure:
4. Detailed failure analysis that denotes the specific defect in material confirming what failed and why it failed:
5. Repair vs. Replacement estimate, showing line item detail of all parts and labor for each estimate:
6. Provide photos showing the failed and damaged parts. You can send all relevant information and photos to eric@glynngeneral.com , or fax 912-638-5931. Upon review, we may request more photos or information.

*Please make sure all parts are available for our inspection. **PHOTOS ARE MANDATORY IF REQUESTED.**