

RETURNS AND EXCHANGES

We accept returns and exchanges in accordance with the following terms and conditions:

- Item must be in new condition with all of the accessories, manuals, original box, blank warranty cards and packaging. If the item is defective it must be returned with all original packaging and accessories.
- Requests for returns and exchanges must be made within 30 days of the purchase date.

This completed form must accompany your return.

- Return must be enclosed in a secure shipping box to protect the producer and packaging. Please use a traceable and insured shipper such as UPS, USPS or FedEx.
- Shipping and handling is not refundable except for merchandise that is deemed defective.
- If an item is exchanged due to reason other than defect, re-shipping charges will apply.
- If your purchase was made over 30 days ago and you are experiencing technical issues, the manufacturer will be able to provide warranty repair service depending on the terms and conditions of the warranty.

1. Customer Name: _____
2. Order/Invoice Number: _____
3. Original Purchase Date: _____
4. Issued RMA Number: _____

REQUIRED FOR RETURN - Return Merchandise Authorization

Please Contact Customer Service at 1-866-728-4286 to request an RMA number.

Item Description	Reason for Return:
1.	
2.	
3.	

5. What would you like us to do upon receipt of your return?
 - a. Credit my Charge Card : YES / NO
 - b. Exchange for the following: _____

Return Address:

Professional Aviation Headsets.com
 4023 Kennet Pike, Suite 50177
 Wilmington, DE 19087
 Phone: 866-728-4286
 Fax: 866-728-4286