

**Please Read All Instructions, Carefully, Before You Begin Installation
Improper Installation, Care and Use Will Void Warranty**

EMCORE LUXURY VINYL TILE (LVT) FLOORING LIMITED WARRANTY AND CONDITIONS

NOTICE: EXCEPT AS SPECIFICALLY MODIFIED HEREIN, YOUR PURCHASE OF THIS PRODUCT IS SUBJECT TO EMSER’S TERMS & CONDITIONS OF SALE, INCLUDING ALL WARRANTY PROVISIONS. THE LATEST TERMS AND & CONDITIONS OF SALE CAN BE FOUND ON OUR WEBSITE AND ARE INCORPORATED HEREIN BY REFERENCE AS THOUGH SET FORTH IN FULL AS EXPRESSLY PROVIDED FOR AT: <https://www.emser.com/pages/warranty-terms-conditions>

This limited warranty is given to the original purchaser of our products and the purchaser shall provide a copy of this limited warranty installation and care guide to the end user at the time of installation. This limited warranty is non-transferrable. Emser Tile warrants to the original purchaser of the covered products that from the date of the original purchase for the applicable period set forth in the chart below in normal household conditions or a light commercial indoor setting, that:

1. When installed and maintained according to our recommended maintenance guide, the design layer of the floor will not wear through, fade from normal sunlight or artificial lighting, or stain. Gloss reduction does not constitute “wear” and is not covered by this limited warranty.
2. The floor will resist topical water damage - planks will not swell, delaminate, or peak at seams due to topical spills where liquid is promptly wiped up accordingly and floor is allowed to dry completely.
3. The floor will be free of manufacturing defects when purchased in its original manufactured condition.
4. The floor joints will remain secure.

Product	Limited Residential Warranty Period	Limited Commercial Warranty Period
Rigid Core Vinyl (LVT) Flooring Residential, Light Commercial Use	35 years	5 years

This limited warranty is made subject to the following conditions:

1. The flooring must be installed indoors in normal household conditions or a light commercial setting in accordance with Emser Tile’s provided installation guidelines and cleaned, maintained and cared for in accordance with the cleaning and care instructions provided.
2. Emser Tile warrants its products against manufacturing defects that exist in its products prior to product installation. Flooring installed with known defects is not covered under this warranty. All planks must be inspected for possible, recognizable defects before and during the installation

as any right to claim under this limited warranty becomes invalid after planks with visible defects have been installed.

3. Warranty claims can only be accepted if the planks were purchased from an authorized dealer in its original packaging. The surface wear or damage must not be the result of abusive conditions, misuse of the product, freight damage, modification, alteration, repair or service of the product by anyone other than an authorized Emser Tile representative, improper care or maintenance (refer to provided care and maintenance guidelines), or accidents, such as but not limited to scratching, cutting, damage from moving heavy furniture or appliances without adequate precautions, damage from pets, natural disasters, including but not limited to fires, floods, earthquakes and collapse, negligence, chemical damage, casters on furniture, rotating beater bars on vacuum cleaners, burns, impact from heavy and sharp objects, narrow or spike heels, cleats, etc., damage resulting from unprotected furniture legs, damage caused by leaks from appliances or plumbing, construction damage after installation, installation-related errors or damage including improper conditioning of jobsite and flooring materials, discoloration caused by use of latex or rubber-backed floor mats, or discoloration caused by rubber pads, rubber wheels, rubber tires, rubber rollers, automotive tires, etc. Flooring installed on stairs is excluded from warranty coverage.
4. Note that gloss reduction is not considered surface wear and is not covered by this limited warranty. The surface wear must be readily visible from the distance of 6 feet, measuring at least 1 square inch. Wear-through at the edges of the product is excluded from this limited warranty.
5. According to proper installation guidelines, flooring must be installed in a dry, climate controlled, indoor, residential environment. A moisture test must be performed to determine if excessive moisture exists in the subfloor. Emser Tile is not liable for the performance of the subfloor. This limited warranty excludes damage in the subfloor or underneath the flooring due to water, moisture, mildew, and including but not limited to hydrostatic pressure.
6. Emser Tile approved accessories must be used to validate this limited warranty. Please contact your nearest Emser Tile location for more details.
7. Moldings and accessories are not covered under this limited warranty.
8. Warranty Claim Procedures: To make a warranty claim, please contact Emser Tile at LVTwarranty@emser.com during the limited warranty period. Emser Tile will only consider warranty claims which are supported by evidence provided by customer establishing defects covered by this limited warranty. Proof of purchase, including the date of purchase, must be presented to make a claim. If a covered loss occurs and is reported during the warranty period and meets the above conditions, Emser Tile will, at its discretion, repair, replace, or refund the cost of the defective materials. Emser Tile will also pay reasonable labor cost only to repair or replace the defective material if a claim occurs during the first five years after installation and if the floor was professionally installed. If the product for which a claim is made is no longer available, the customer shall be able to choose from Emser Tile's current product selection of equal or lesser value. Emser Tile warrants repaired or replaced products for the remainder of the original warranty period only. Emser Tile reserves the right to inspect the installed planks and to remove samples if needed for analysis. To make a claim under this warranty, contact

Emser Tile in writing within thirty (30) days following the date of discovery or detection of a covered loss. This warranty supersedes all previously issued by Emser Tile.

9. Failure to follow these procedures may void this limited warranty.
10. **DISCLAIMER OF WARRANTIES: EXCEPT FOR THE FOREGOING LIMITED WARRANTY, EMSER TILE DISCLAIMS, TO THE FULLEST EXTENT PERMITTED BY FEDERAL AND STATE LAW, ALL OTHER WARRANTIES AND GUARANTEES WHETHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED REPRESENTATION OR WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.**