



Quick Start Guide

MP20

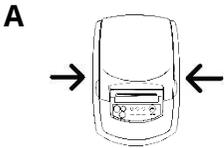
Thermal Receipt Printer



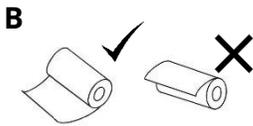
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# MP20 Quick Start Guide

## 1. Paper Roll Installation



1. Open the top cover using the two tabs on the side. Figure A.



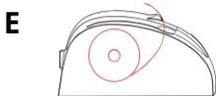
2. Load the paper roll as shown in the following picture (left is correct; right is wrong). Figure B.



3. Pull a piece of the paper out through the feeder and then close the top cover. Figure C.

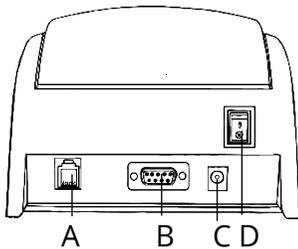


4. Use the cutter of the printer to tear off the extra paper. Figure D.



\*Correct paper roll Installation example. Figure E.

## 2. Printer Installation



- A. Cash drawer Jack (optional connection)
- B. Serial port connection to the device
- C. Power Jack
- D. Power Switch

### 3. Control Panel

1. Connect the power adapter to the Power Jack, then attach the Power cord to the Power adapter.
2. Connect the printer to the device using the Serial cable.
3. Turn the Power Switch ON. The "POWER" light indicator will turn on in the Control Panel.
4. Tap the "FEED" button in the control panel to ensure the paper roll is well installed. The paper will release while you tap the "FEED" button.
5. The "PAPER" light indicator will be off while the printer has paper. When the printer detects the paper roll has run out, the light will turn on to indicate it is necessary to place a new paper roll.
6. The "ERROR" light indicator appears under the following conditions: paperless, paper jam, print head overheat, print head error, or other situations.

### 4. Self-Test Procedure

1. Make sure the printer and cables are well connected to the electric outlet.
2. Press the feed key and switch on the printer while still pressing the key. At the same time, the printer will begin a self-check. Release the key within five seconds, and the printer will print the self-testing list.

Self-Test report: Self-checking can test if the printer is working properly. If the test list prints correctly, the printer is functioning (this excludes problems related to the connected interface to PC); otherwise, it needs repair. Self-checking could print the software version number, print density, interface type, English characters, and some other characters by order.

Paper Jam: When a paper jam happens, turn off the power supply, open the top cover (wait for the print head to cool off) then remove the jammed paper. After that, reload the paper roll and close the top cover. Using the recommended paper roll or one with the same quality would reduce the risk of paper jam.

## 5. Specifications

### Printer Specifications

<b>Temperature</b>	32° - 104°F (0° - 40°C)
<b>Humidity</b>	25% - 80%
<b>Printer Type</b>	Thermal Receipt Printer
<b>Paper Width</b>	58mm
<b>Power Source (INPUT)</b>	100 - 240 VAC 60/50 Hz
<b>Power Source (OUTPUT)</b>	8.5VDC / 3.0 A
<b>Power Consumption</b>	25 Watts Max.
<b>Cash Drawer</b>	12VDC / 1.0 A
<b>Noise Level</b>	60dB Max.
<b>Printing Speed</b>	90mm/s
<b>Product Weight</b>	1.80 lb (0.80 kg)

### Paper Roll Specifications

<b>Paper Type</b>	Thermal Paper
<b>Paper Width</b>	57.5±0.5mm
<b>Paper Thickness</b>	0.06~0.08mm
<b>Paper Roll Diameter</b>	Φ50mm



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