

# All American Christmas Co. Item Return Form

*This form must be included with the items you are returning or we cannot guarantee a refund. Please print clearly, review both pages, and sign before returning with product(s).*

Name \_\_\_\_\_

Order Number \_\_\_\_\_ RA Number \_\_\_\_\_

Date Ordered \_\_\_\_\_ Date Returned \_\_\_\_\_

Items you are returning (*Please use our part number and prices, refer to your invoice/packing slip*)

Qty	Part Number

Reason for returning items (*Please check*)

Defective\* \_\_\_\_\_ Ordered wrong item \_\_\_\_\_ Item did not work for my application \_\_\_\_\_

\*If defective please explain in detail what was wrong with your product.

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When you placed your order you agree to our Warranty and Returns Policy, please refer to it to make sure your return falls within these guidelines.

## Limited Warranty Policy

*All American Christmas Co.* guarantees all of our products to be free of defects and workmanship for a period of 60 days from the date of shipment. *All American Christmas Co.* Assumes no responsibility in any event for payment or incidental consequential damages, of property. These products may present possible shock or fire hazard if not installed properly. This warranty is voided for products not installed according to current local codes and/or the National Electrical Code.

## Return Policy

- You must **email** for return authorization. Products shipped back without authorization will be held for pickup.
- When returning products please include our *All American Christmas Co.* Item Return Form. You **must** return your items with this form.
- Products returned through no fault of *All American Christmas Co.*, will be subject to a 15% restocking charge.
- All returns must be shipped prepaid and goods must be in unused resalable condition in the original packaging.
- When products that are returned through no fault of *All American Christmas Co.* you must assume responsibility for shipping the items back to us.
- When a package is returned shipped, we recommend, using a carrier that will track your package to make sure it safely gets back to us.
- Absolutely **NO RETURNS** after 14 days. If damage occurs during shipping, you must immediately contact the freight carrier directly for compensation. Again, we cannot be held responsible for damage during shipment!
- Keep all packing material and the box merchandise was shipped in for inspection; failure to do so will result in a rejected claim by the carrier.
- **Exceptions:** If we ship a product by error this will be *All American Christmas Co.* responsibility to get you the customer the correct items.
- **NO RETURNS AFTER CHRISTMAS!**

Please Sign and Date

Name \_\_\_\_\_ Date \_\_\_\_\_

*Returns can be shipped to:*  
All American Christmas Co.  
Attn: Returns  
384 Broyles St.  
Sparta, TN 38583