eccotique Zennkai

ONLINE RETURN FORM

You have 10 calendar days to return an item for exchange only from the date you received it. As the purchaser you would be responsible for return shipping charges. To be eligible for a exchange, your item must be either unused or no more than a quarter of the volume missing. Your item must be in the original packaging.

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your exchange after inspecting the item. If your return is approved, items that were purchased using a Credit Card will be refunded as a store credit and emailed in form of a gift card. Store credits may not be redeemed for cash or refunded. You will receive your credit gift card within 5 business days after the refund date.

MAIL RETURN AND THIS FORM TO:			
RETURNING ITEM(S)		REASON FOR RETURN	
DATE:			
ORDER #:			
FULL NAME:			

RETURNS - MEGAHAIR FAMILY
310-5491 REGENT STREET
BURNABY, BC
V5C 4H4