



YOU'RE THE BEST - **AND THAT'S EXACTLY WHAT YOU DESERVE!**
 FROM ALL OF US AT SLEEP ENVIE, THANK YOU AND SWEET DREAMS!

20 YEARS PRORATED LIMITED WARRANTY

Warranty

Gel Mattresses: 10/10 pro-rated warranty:

Sleepenvie guarantees that your mattress is received free of defect and / or poor workmanship. If during the first 10 years of purchase there is a defect, **Sleepenvie** will exchange or repair the mattress, at our discretion. Upon the (11) eleventh year, if a defect arises, **Sleepenvie** will exchange or repair the model based on a pro-rated cost of 55% of the purchase price for the first year, then at a rate of (5) percent for each additional year.

What is covered and what will *Sleepenvie* do?

A certain softening and/or loss of automatic response recovery is to be expected, and is not considered a defect. Up to .5" of an inch body impression can occur in your gel mattress and should not be considered a defect. There is a 1 year warranty on the velour cover; pertaining to workmanship. *(Damages incurred by cleaning / washing other than by the suggestion dry cleaning code is not covered in the warranty). The warranty is guaranteed to the original purchaser only. Mattresses deemed to have been subjected to intense or abusive situations will void the warranty. Mattresses that have been subjected to unhygienic conditions or that have become soiled are not covered and cannot be replaced or repaired.

Sleepenvie reserves the right to substitute materials or models of comparable quality and does not guarantee that the fabric of the replacement will match the existing piece. Proof of purchase must be provided, with purchase date clearly visible, in order to redeem your warranty.

Date of Purchase:

-SleepEnvie

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