



HERevolution Return & Exchange Policy

Ordering online can be hard so we strive to make the returns easy and flawless. Here are some rules for returning and exchanging your product to HERevolution.

You may return new items within 30 days of delivery for a full refund. We ask that tags be attached and product is in its original packaging. The product must not have been worn or washed to receive full refund.

SALE ITEMS CANNOT BE RETURNED OR EXCHANGED

Customer is responsible for shipping charges to return or exchange merchandise. We suggest a tracking method to ensure the package makes it back to HERevolution. We are not responsible for lost packages. We will pay the return shipping costs if the return is a result of our error (you received an incorrect or defective item, etc.). Also, we only refund the amount of the merchandise. We cannot refund shipping charges.

HERevolution stands behind her product. If you think you have a defective or flawed product, please email us within 90 days at herevolutiondesigns@gmail.com with a photo of the product and a brief description of the flaw. We will respond promptly. Material pilling due to friction on rough surfaces and skin chafing do not fall under defective or flawed product.

You should expect to receive your refund within four weeks of giving your package to the return shipper, however, in many cases you will receive a refund more quickly. This time period includes the transit time for us to receive your return from the shipper (5 to 10 business days), the time it takes us to process your return once we receive it (3 to 5 business days), and the time it takes your bank to process our refund request (5 to 10 business days).

ORIGINAL ORDER # _____

I AM REQUESTING (circle one)

Return/store credit

Return/credit my original payment method

Exchange

ENCLOSED ITEMS _____

IF EXCHANGING, PLEASE SEND ME _____

NAME, ADDRESS, PHONE

SHIP TO : HEREVOLUTION, 5845 AVENIDA ENCINAS, SUITE 136, CARLSBAD, CA 92008