

IMPORTANT SERVICE NOTICE

Products Affected: CPN Models - MC1 DR, MC1DRP, MC3

Description: The CPN MC1 DR, DRP and MC3 gauges have been in operation providing valuable service for over 25 years. Despite our continued engineering efforts to identify and replace components to support these gauges, it has unfortunately become almost impossible to find and purchase some of the electronic components used in the scalar/head unit. We have anticipated this problem and have developed an upgrade solution, the Smart-MC, to allow you to continue to operate your existing gauges. Also, in 2013, we released the new generation of MC Series gauges, the MC1 & MC3 Elite, that are now used all over the world. Please note we can calibrate and provide routine maintenance for these gauges, as long as the old head/scalar is operational.

Notice: Starting April 7th, 2017, we cannot support the scalar/head units used in the MC1 DR, MC1 DRP and MC3 gauges.

Upgrade Possibilities: Customers requiring service on their MC1 DR, MC1 DRP and MC3 gauges will have two options:

- 1- **Upgrade to Smart MC-** Smart MC is designed to be a drop in replacement for your current scalar/head for MC1 DR, MC1 DRP and MC3. Smart MC has all the advanced features of the new MC3 Elite and allows you to continue operating your current gauges and it enables us to continue supporting them. Our service centers have been informing customers about these upgrades for a couple of years and many have upgraded your gauges already. Please visit <https://www.instrotek.com/products/smart-mc> to review the specifications on Smart MC and all the additional features that you will get with this upgrade.
- 2- **Upgrade to a new MC1 Elite or MC3 Elite-** These new generation gauges are designed with the latest and most advanced electronics. Please contact your CPN/InstroTek representative and visit <https://www.instrotek.com/products/mc-1-elite> and <https://www.instrotek.com/products/mc-3-elite> to learn how these gauges can help you in your testing operations.

At CPN we value your business and look forward to continue serving you. Please call us if we can answer any questions.

Sincerely

CPN International, an InstroTek Company

