V2000

USER GUIDE

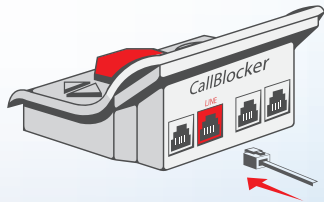**CPR Call Blocker**

STANDARD SET UP

1.

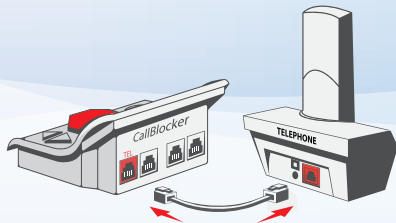Unplug the Line Cable from the telephone.
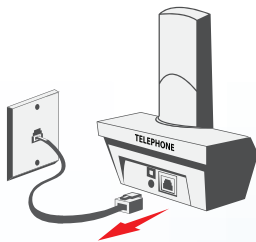
2.

Insert the Line Cable into the **LINE** port of the Call Blocker.

3.

Insert the short black cable provided into the **TEL** port, placing the other end into the telephone.

Check for a dial tone. An active Call Blocker screen indicates it has been set up correctly.

UK Note: If there is no dial tone or the screen is not active, try reconnecting the Call Blocker using the LINE1 and TEL1 ports.

PARALLEL SET UP

1.

If caller ID or intermittent ringing issues arise, try the parallel setup method.

Unplug the Line Cable from the telephone.

2.

Insert the Line Cable into the **LINE** port of the Call Blocker.
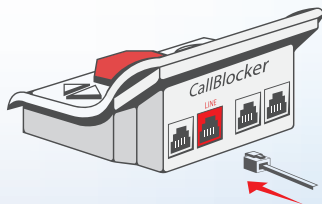
3.

Insert the red coloured end of the short white cable into the **LINE1** port of the Call Blocker and connect the other end to your phone.

Check for a dial tone. An active Call Blocker screen indicates it has been set up correctly.
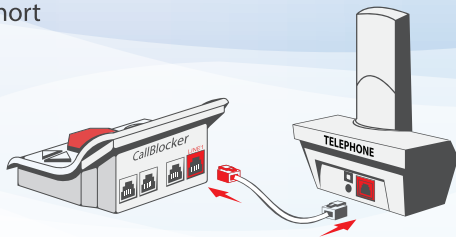
ADSL/DSL SET UP

1.

Unplug the Line Cable from the telephone.
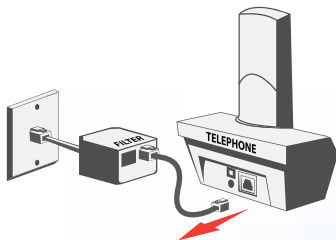
2.

Insert the Line Cable into the **LINE** port of the Call Blocker.

3.

Insert the short black cable provided into the **TEL** port, placing the other end into the telephone.

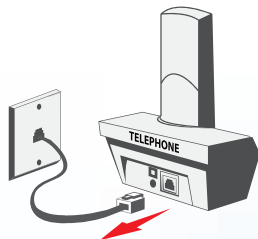Check for a dial tone. An active Call Blocker screen indicates it has been set up correctly.

ROUTER/MODEM SET UP

1.

Unplug the Line Cable from the telephone.

2.

Insert the Line Cable into the **LINE** port of the Call Blocker.

3.
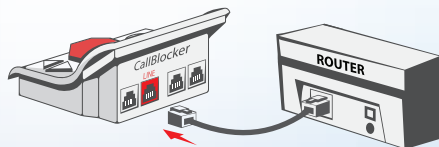
Insert the short black cable provided into the **TEL** port, placing the other end into the telephone.
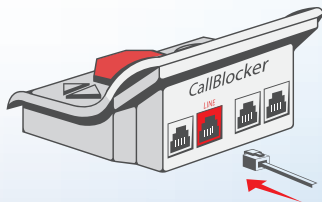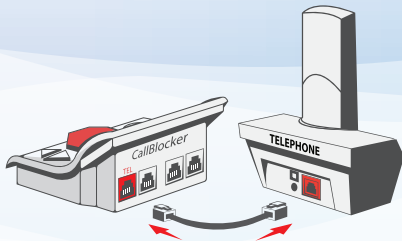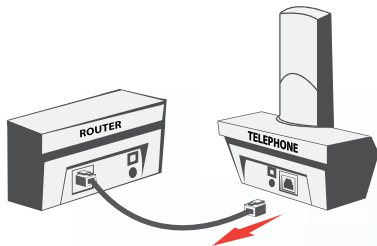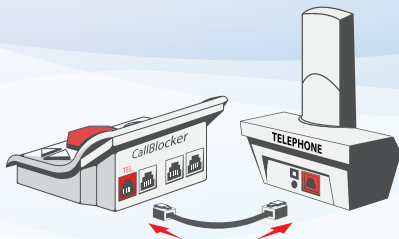
Check for a dial tone. An active Call Blocker screen indicates it has been set up correctly.

YOUR CALL BLOCKER

Type of hidden call

Blocked number counter

LCD Screen

NUMBER   BLOCK   UNAVAILABLE   000S

000S

Number of calls blocked

Type of hidden call

INTERNATIONAL   WITHHELD   VOIPCALL

Block List

Delete

BLOCK NOW

Navigation

Block Caller

Call List
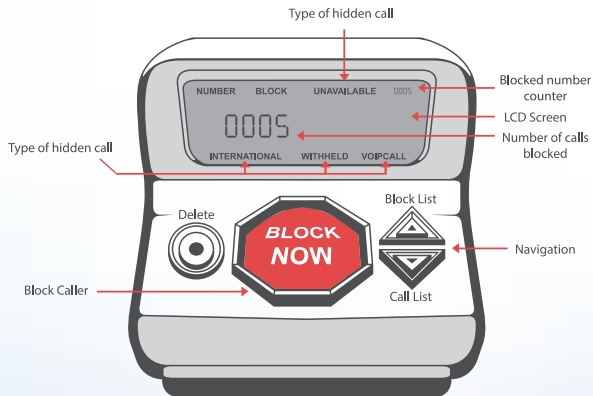
Image shown is for illustration purposes only

Controls Description

Type of hidden call:
These will display as and when a hidden call type calls through.

Navigation buttons:
BLOCK LIST: Scroll up through the blocked number list.
(Use the delete button to remove numbers from the list)
CALL LIST: Scroll down to view a list of the last 20 callers.
(Press the block now button to block a previous caller)

Blocked number counter:
Displays the number of times a blocked number has tried to call.

Number of calls blocked:
Displays the amount of numbers that have been added to the block list.

YOUR FIRST UNWANTED CALL

1.

After installing your Call Blocker, take calls in your usual manner.

2.

If the call is unwanted, simply press the BLOCK NOW button.
(The number must be visible on the telephone)

3.

The number will then be added to the block list, and cannot call you again.

4.

If using a cordless DECT phone system, press # then **2** (during a call) from any handset to activate the block now function. Then hang up.
(The number must be visible on the telephone)

(If the caller is anonymous, refer to the programming codes on the next page)

FAQ (FREQUENTLY ASKED QUESTIONS)

Q: Do I need caller ID for the Call Blocker to work?
A: Yes, caller ID should be enabled on your telephone line for the Call Blocker to work effectively. (Without caller ID the Call Blocker will block all calls)

Q: I am getting a busy signal when trying to enter the programming codes?
A: Some telephone line providers use network codes that may conflict with the Call Blocker's * * settings. To overcome this, get a dial tone and hold the BLOCK NOW button for 5 seconds. This will set the Call Blocker into programming mode and should now allow the codes to be entered.

Q: Can I use the CPR Call Blocker with telephone extension sockets?
A: Yes you can, but problems can arise. The CPR Call Blocker is designed to work on one telephone socket (master socket). If you wish to have additional phones around the house, it is best to use a DECT (Digital Enhanced Cordless Telephone) setup with multiple cordless handsets so that the Call Blocker can protect all of the phones connected to the main base station at the master socket / wall jack.

Q: I am unable to get a dial tone when the Call Blocker is connected?
A: Reconnect using the alternative ports, either LINE1/TEL1 or LINE/TEL. If you are still unable to get a dial tone, please call technical support for assistance.

Q. Why is there an "Error" message has appeared on my Call Blocker?
A. This is due to a power surge on the line. Simply disconnect the Call Blocker for 15 minutes and then reconnect.

Q: I have lost caller ID on my phone when the CPR Call Blocker is attached, what do I do?
A1: This is usually caused by overloading of additional telephone equipment on your line. Try disconnecting some telephone equipment to see if caller ID returns.

A2: Poor quality ADSL/DSL filters can also cause caller ID issues. To test this try removing the ADSL/DSL filter and see if caller ID returns, if caller ID returns the ADSL/DSL filter is at fault and will need to be replaced with a high quality branded version.

A3: If the above workarounds fail, connect the Call Blocker unit up IN PARALLEL as shown on.

For more languages please visit www.cprcallblocker.com/languages

ADDITIONAL PROGRAMMING CODES

HOW TO ENTER CODES

Pick up the phone and get a dial tone, then enter any of the codes below.
You will hear a single "beep" after each # to confirm successful entry.
You will hear multiple "beeps" if a code or number has already been entered.

ADD/REMOVE BLOCKED NUMBERS OR AREA CODES

Add: **7 # (beep) Number or Area Code # (beep)

Remove: **6 # (beep) Number or Area Code # (beep)

ADDITIONAL BLOCKING FEATURES

1
Turn on: Blocking all "Withheld/Private Callers" - **7 # (beep) 7 * # (beep)
Turn off: Blocking all "Withheld/Private Callers" - **6 # (beep) 7 * # (beep)

2
Turn on: Blocking all "International/Out of Area Callers" - **7 # (beep) * # (beep)
Turn off: Blocking all "International/Out of Area Callers" - **6 # (beep) * # (beep)

3
Turn on: Blocking all "Unavailable Callers" - **7 # (beep) # (beep)
Turn off: Blocking all "Unavailable Callers" - **6 # (beep) # (beep)

4
Turn on: Blocking all "International numbers with 00 prefixes" - **7 # (beep) 0 0 # (beep)
Turn off: Blocking all "International numbers with 00 prefixes" - **6 # (beep) 0 0 # (beep)

5
Turn on: Blocking all "VOIP/IP Rogue Dialler Callers" - **7 # (beep) 6 * # (beep)
Turn off: Blocking all "VOIP/IP Rogue Dialler Callers" - **6 # (beep) 6 * # (beep)

6
Reset Call Blocker back to factory settings - **1 # (beep) * 1 # (beep)

EXTENDED WARRANTY

To extend your warranty please visit our website
www.cprcallblocker.com/warranty

NOTES

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CONTACT US

Should you need assistance setting up your Call Blocker or have any questions, please call or email our friendly technical support team who will be happy to help.

Email: support@cprcallblocker.com

UK Tech Support: 0800 652 7780

USA Tech Support: (408) 872 6822

Australia Tech Support: (02) 8005 5793

International Tech Support: (+44) 800 652 7780

Skype: cprcallblocker

UK	USA	AUS
CPR Call Blocker	CPR Distribution	CPR Call Blocker
York Chambers	616 Corporate Way	Level 20 Tower A
York Street	Suite 2 - 6892	821 Pacific Hwy
Swansea	Valley Cottage	Chatswood
SA1 3LZ	New York	NSW 2067
	10989	

www.cprcallblocker.com

Thank you for choosing
CPR Call Blocker

The CPR Team