



QUESTIONS?

Southside Stores Customer Service

Phone: (813)-752-2379

Email: customerservice@southsidestores.com

Hours: 8:30am – 4:30pm Monday - Friday

RETURN FORM

Please place this inside of the return package. Returns are accepted within 60 days from receiving items.

Please allow 2-3 business days for processing.

Order/PO#: _____

Name: _____

Address: _____

Daytime Phone: _____ Email: _____

Item Was: Purchased by Me A Gift; Purchasers Name: _____

Purchased Online Purchased in-store/event (please include original receipt & fill out in-store purchase information below)

For in-store and event purchases only: (information can be found on your receipt)

Date Of Purchase: _____ Store Event: _____

Transaction #: _____ (please include original receipt so that we can process your return)

Brand	Style #	Size	Width	Color	Quantity	Reason Code

REASON FOR RETURN – Please use the reason code that best describes your return

1. Too small	4. Not shown as described	7. Received incorrect item
2. Too Big	5. Did not meet expectations	8. Arrived To Late
3. Color Unsatisfactory	6. Product Defect	9. Other

Comments: _____

- Please remember we can only accept returns on new, unused merchandise. Merchandise that is scuffed, worn, dirty, smelly, washed or marinated in barnyard acids will be returned to you
- Please package your return merchandise in the original shipping box.
- A refund will be issued to the original form of payment.
- You are responsible for shipping returns back to our warehouse.
- In store/event purchases can only refund for the original form of payment. Cash will be refunded with a check. We apologize for any inconvenience.

PLEASE SEND ALL RETURNS TO: Southside Stores, 3014 James L Redman Pkwy, Plant City, Florida 33566