

# Installation Procedures & Best Practices

Tank Monitor

Above and Underground

Arm and Spiral Floats

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**OTODATA<sup>®</sup>**

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# IMPORTANT

## Please Advise Otodata Support Upon Installation Of Large Dials

To ensure accurate readings remote mapping and settings are required.



**BLANK DIAL UNDER  
ALUMINUM LID (4 SCREW)**



**HALL EFFECT DIAL UNDER  
PLASTIC LID (2 SCREW)**

Note: Hall Effect dials require a Bobtail style lead (ACHESGRN)  
Recognizable by its green clip.

It is critical that upon installation you advise Otodata Support by phone or RFS (Request For Service) in order to identify the **Tank Monitor Serial Number** to which the accessory is connected.

Please have the following information on hand:

**Tank monitor serial number**

**Accessory description**

**(514) 673-0244 | 1 (844) 763-3344**

**support@otodata.ca**

Installation Procedure  
TM6030  
Tank Monitor



**IMPORTANT** **1** It is critical in all installations to ensure monitors' antenna is positioned vertically. This will achieve optimal signal strength, ensuring that you receive data in a timely manner and prolong the battery life of the monitor.

**NOTES** **1** When monitoring multiple tanks that are connected (2x420s, 3x420s etc.), it is important to connect the monitor to the tank that's showing the lowest level. If they're equal, you should monitor the tank with the regulator. **2** Make sure gauge is screwed on and fastened properly. Ensure that the gauge is clean and free of dirt and debris. **3** Underground tanks may require right angle (90°) leads.



Do not  
pressure wash

**WARNING** This monitor has been tested and certified safe for use in Class 1, Division 2, Groups C & D T3 hazardous locations. Changes or modifications to the unit must only be performed by an authorized technician. For outdoor use only. Explosion Hazard - Batteries must only be changed in an area free of ignitable concentrations. Do not open when an explosive atmosphere is present. Potential electrostatic charging hazard - wipe only with a damp cloth.

**BATTERY REPLACEMENT** Use ONLY the following Otodata replaceable battery packs: **3-ER26500M/W, 10.8Vdc/8.5Ah** or **G0249-LF, 7.2Vdc/8.5Ah** or **50TT-ER26500-0201-HPC, 7.2Vdc/8.5Ah**. Battery replacement is to be done ONLY when an explosive atmosphere is not present. This device provides non-incendive circuits to cable sensor assembly. Part Number: **HE-LEAD-CIRC-6** or **HE-LEAD-CIRC-6-RA**.

# Monitor Specifications

Propane, fuel, gases, water, chemicals, temperature and more. A tank monitor to suit your corporate needs.

## Input

Remote Ready Hall Effect Module, I<sup>2</sup>C, 4-20mAdc, 0-5 VDC, Temperature

## Reporting & Outputs

Reporting	Tank level (5% variation)
	Low battery
	High/Excessive draw
	Fill Detection
	Temperature

Data Interface	API
	Email (to supplier and/or consumer)
	Raw data
	Online dashboard
	Client mobile app

Automated Testing	Network status
	Lead sensor status
	Battery status

## Electrical Specifications

Battery Pack	Hybrid LTC 7.2 VDC
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## Radio Specifications

Technologies	4G, LTE CAT1, CATM, NB IOT, 3G, SPRS
	Bluetooth

## Environmental Specifications

Operating & storage temp. range	-40 °C to 60 °C	-22 °F to 140 °F
Relative humidity range	0 - 100%	
Enclosure rating	IP66	

## Certifications

Monitors are UL certified for use in hazardous locations	Approved for Class 1, Div. 1, Groups C&D T3 Class 1, Div. 2, Groups C&D T3 ISED, FCC
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## Dimensions

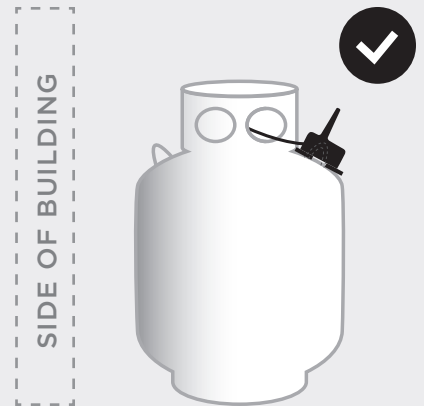
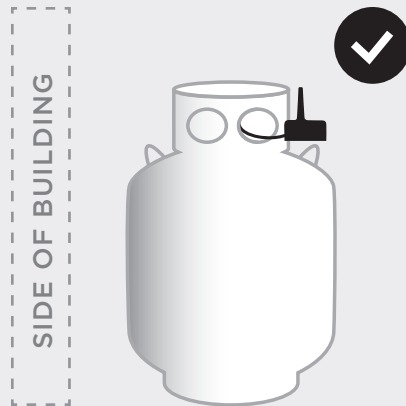
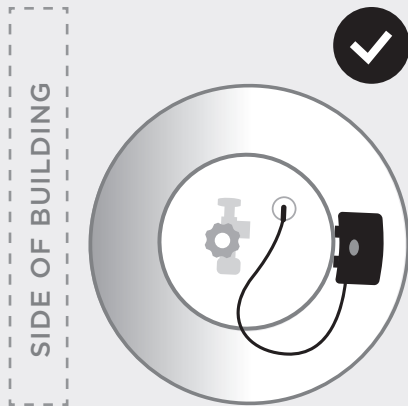
Height	14 cm	5.5 in
Width	14 cm	5.5 in
Depth	9.5 cm	3.5 in

## Option

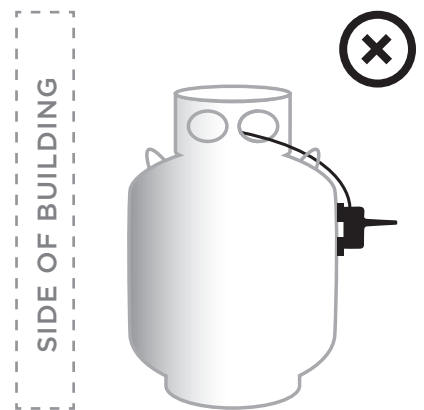
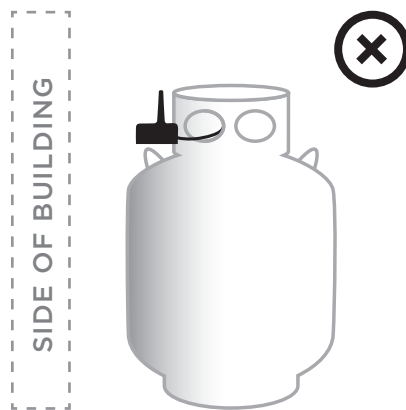
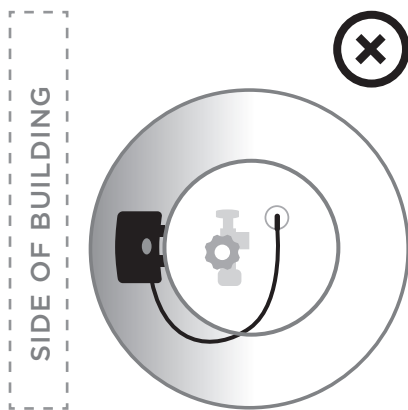
GPS (mobile tank)

**This device complies with part 15 of the FCC Rules.** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. **This device is compliant with Industry Canada's RSS standards for licence-exempt radio apparatuses.** Authorized use depends on the following two conditions: (1) the device must not create radio interference, and (2) the device user must accept all radio interference, even if this interference could potentially impair its functioning. **Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence.** L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement. **This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.** These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: —Reorient or relocate the receiving antenna. —Increase the separation between the equipment and receiver. —Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. —Consult the dealer or an experienced radio/TV technician for help.

# Optimal position



**Not optimal.** May impact performance.

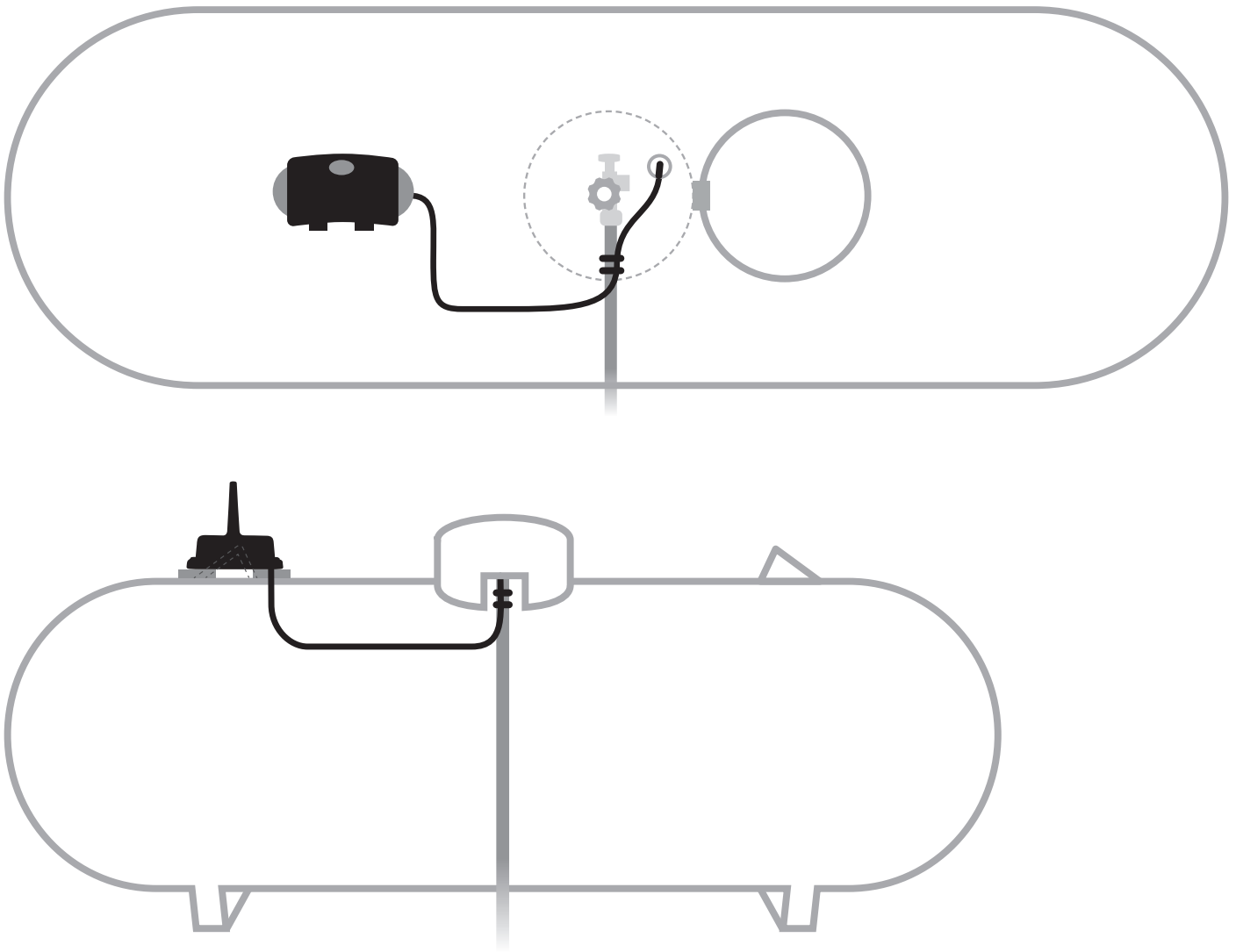


Installation Procedure

## Vertical Tanks

- ✓ Position away from walls
- ✓ Position as vertically as possible

- Use the supplied cable tie to secure the unit to the collar or mag-mount it on the shoulder near the collar (You may also opt to strap the unit to a lifting hook);
- For optimal signal strength, please ensure the antenna is positioned vertically;
- Slide the remote sensor into the tank's remote ready dial until it snaps into place ensuring that the dial is clean;
- Ensure the lead wire snaps in properly;
- Installation is now complete.

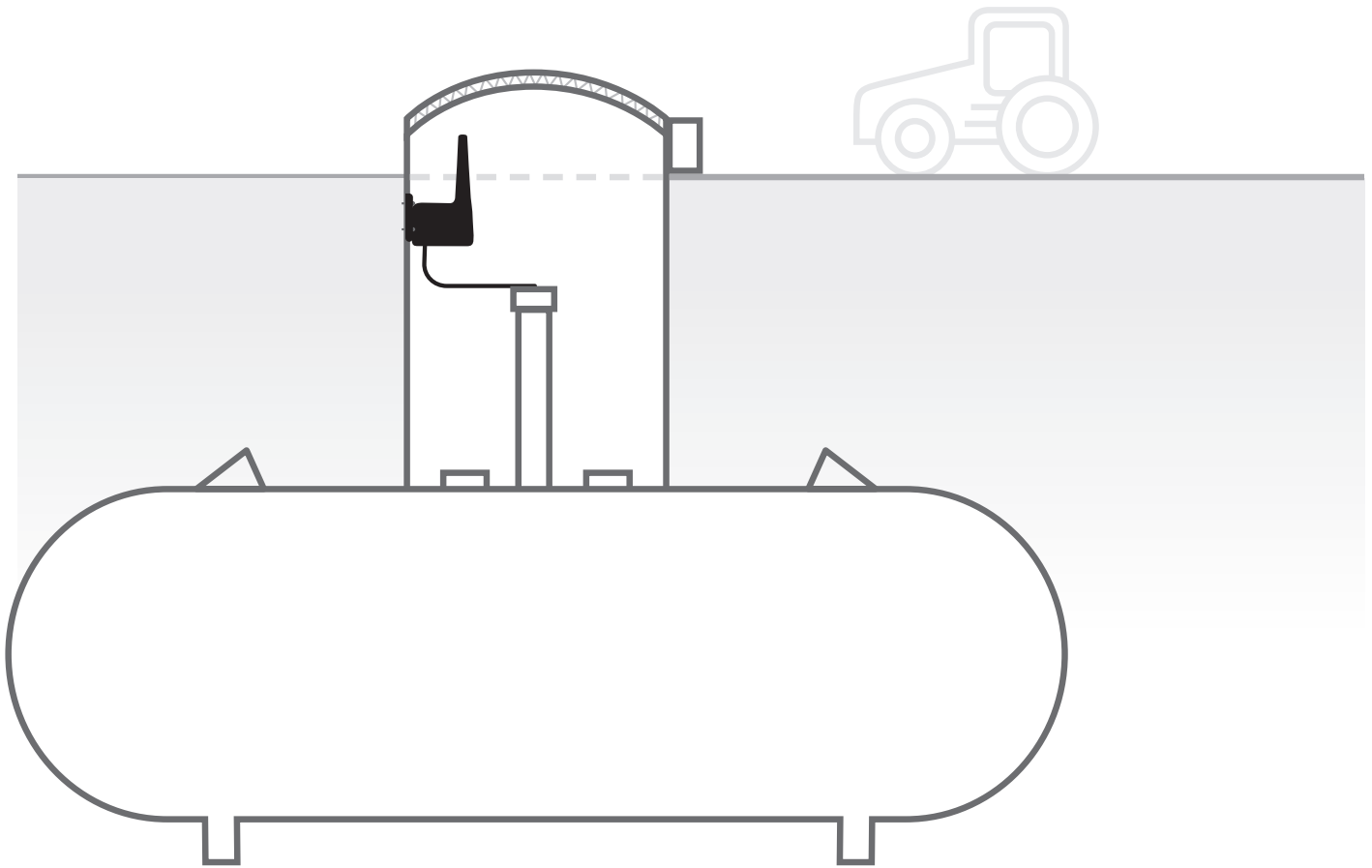
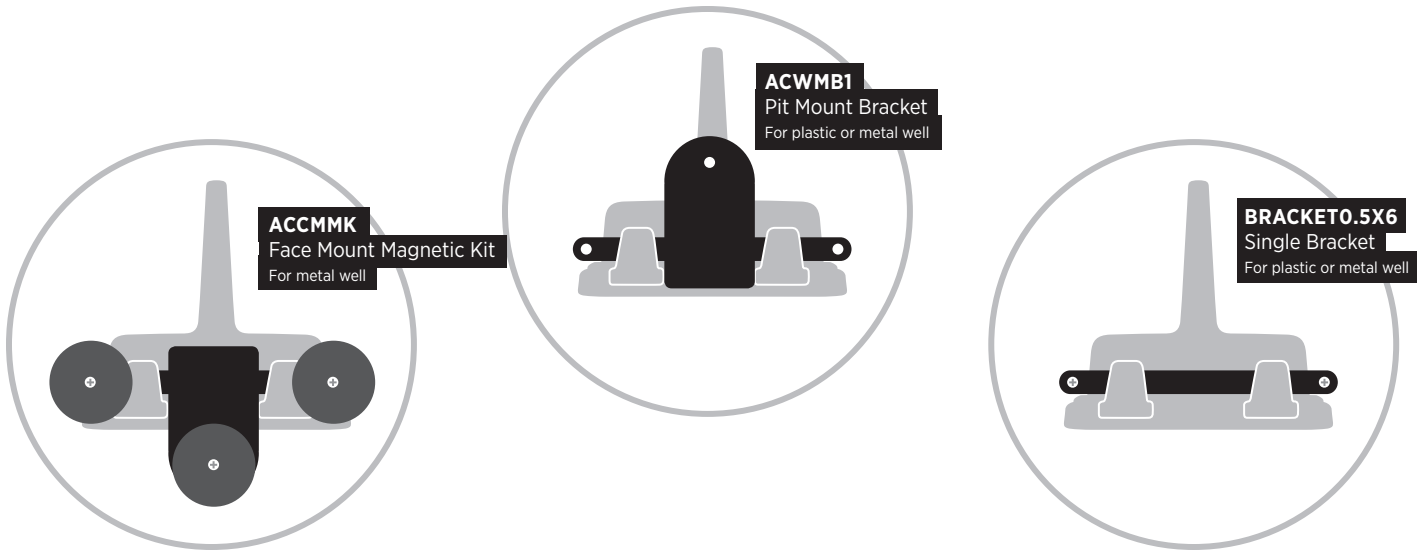


## Installation Procedure

# Horizontal Tanks

- ✔ **Protect your investment**  
To prevent lid cuts, lead wire must be fastened to feed-line.

- Mount the propane monitor magnetically on top of the tank, ensuring that the remote sensor lead wire can sufficiently reach the tank's gauge (You may also opt to strap the unit to a lifting hook);
- For optimal signal strength, please ensure the antenna is positioned vertically;
- Slide the remote sensor into the tank's remote ready dial until it snaps into place ensuring that the dial is clean;
- Use a cable tie to secure the lead to the feed line and ensure that the lid can freely swing open and closed without obstructing or damaging the lead wire;
- Installation is now complete.



Installation Procedure

## Underground Tanks

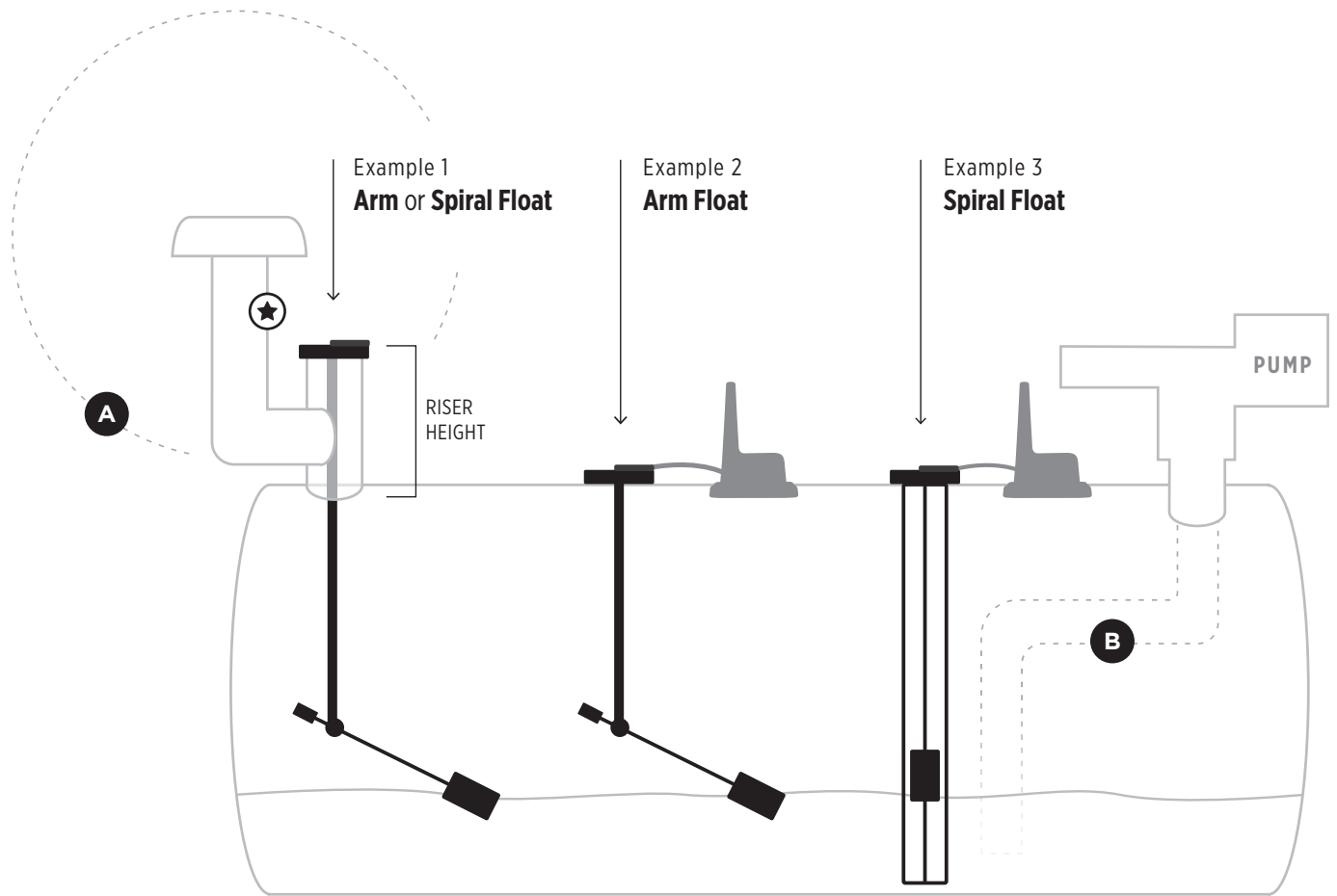
- a) Should be plastic lid.  
Metal lids will obstruct signal.
- b) Mount as high as possible in the pit.
- c) Right angle lead required.

Installation Procedure

# Arm and Spiral Floats







**A Intrinsic Safety Zone Sphere**  
 Extends 5 feet in all directions from top of venting pipe. Monitors must clear this area.

**B Obstructions May Cause Read Problems**  
 Walls, piping, fuel line, in-tank braces...etc. may interfere with arm float. Spiral float is an acceptable solution.

**★ T-Vent Not Legal Everywhere**  
 Verify local regulations.

### Important

It is critical in all installations to ensure monitors' antenna is positioned vertically.

- This will achieve optimal signal strength, ensuring that you receive the data in a timely manner and
- Prolong the battery life of the monitor, saving time and money in the long run.

### Installation Procedure

- Mount the monitor magnetically on top of the tank;
- Install float in tank;
- Clip remote ready sensor to dial ensuring it snaps in securely;
- Installation complete.

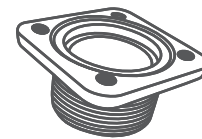
### To Order Floats

Floats are made to order. We require:

- Inner diameter of tank
- Riser height (if applicable)

### Notes

Standard Spiral Float is threaded 1.5" NPT



Arm Float not threaded. Requires 4-bolt adaptor (1 1/2" or 2").

### Plug & Play

Save precious time and money. Plug our monitors in and walk away! No magnet swipe. No programming. Shipped active.

# Support

Local 514-673-0244

Toll-free 1-844-763-3344

support@otodatatankmonitors.com

## **Christine Seguin**

Manager of Customer Service

## **Wendy Aguirre**

Customer Service Representative

## **Jessica Hanna**

Customer Service Representative

# Sales

## **Sean Hughes**

Vice-President of Sales & Business Development

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shughes@otodatatankmonitors.com

## **Daive Tedeschi**

Director of Canadian & International Sales

514-794-4897

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## **David Dodd**

Southern Regional Sales Representative

813-323-5740

ddodd@otodatatankmonitors.com

## **Rita Pecilunas**

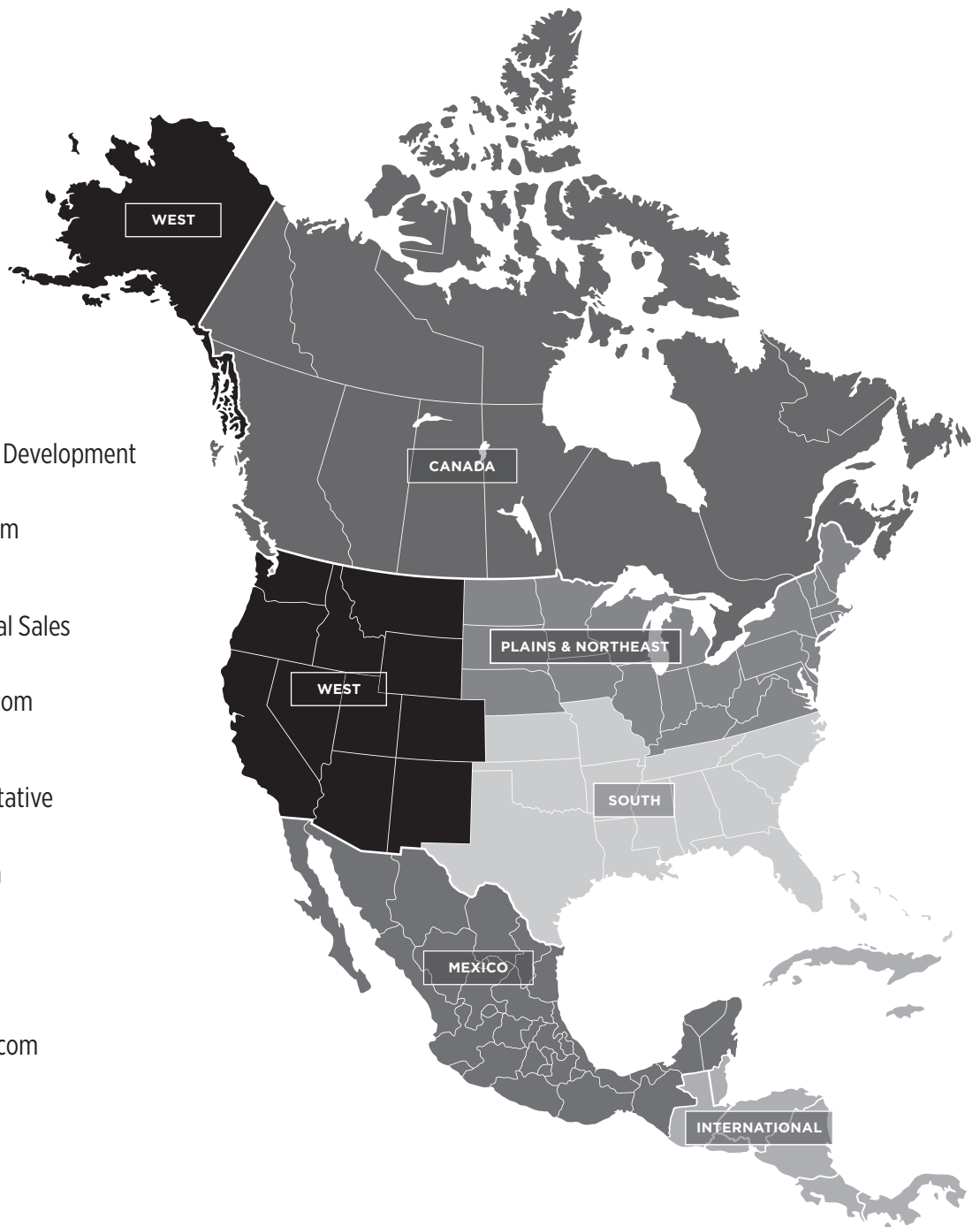
Business Development Consultant

630-988-8910

rpecilunas@otodatatankmonitors.com

# 24-Hour Emergency Support

**1-833-529-9499**





## Your Branded App Is Here!

Let your clients view the level of their tanks anywhere, anytime.

With Nee-Vo your clients get accurate, real-time readings of all their tanks instantly on their smartphone.\*

*Nee-Vo app offered free to all Otodata tank monitor customers.*



## With the Nee-Vo App Your Customers Can

- ✓ Track tank levels in real time
- ✓ Customize level alerts
- ✓ Contact you at the press of a button
- ✓ Request a refill
- ✓ Consult usage history



\* The Nee-Vo app requires the installation of the Otodata tank monitor to function.

## Free Customization, In-App Marketing, and Support with Otodata's new app, "Nee-Vo".

Contact us today and get *your* Free Branded App

Find out more at [otodatatankmonitors.com](http://otodatatankmonitors.com)  
1-844-763-3344 | 514-673-0244  
[marketing@otodatatankmonitors.com](mailto:marketing@otodatatankmonitors.com)



# The Otodata Portal

INVENTORY MANAGEMENT SYSTEM

Maximize efficiency.  
Organize data, create  
custom routes, and  
receive notifications.

*The Otodata Portal is offered free to all Otodata tank monitor customers. No minimum amount of tank monitors required.*



## Key characteristics of the Otodata Portal

- ✓ Easily manage customer information
- ✓ Create custom routes
- ✓ View current inventory levels and sort by priority
- ✓ View device statistics for usage history
- ✓ Pin point your tank monitors on a map
- ✓ Set four customizable notifications for each tank monitor: low, critical-low, fill and rapid draw detection.
- ✓ Easily export data to spreadsheet for analysis (CSV)
- ✓ Send notifications to customers
- ✓ Free data import into existing software
- ✓ User-friendly interface and free training available

Easily manage your tank monitors with our *free* web-based inventory management system.

With the Otodata Portal you can increase route efficiencies and reduce overall delivery costs by as much as 30%!

Find out more at [otodatatankmonitors.com](http://otodatatankmonitors.com)  
1-844-763-3344 | 514-673-0244  
[marketing@otodatatankmonitors.com](mailto:marketing@otodatatankmonitors.com)

# IMPORTANT

Please take a moment to carefully read the installation instructions included with your monitors.

## **ABOVE-GROUND TANKS**

**Do not install monitors under lids.**

## **UNDERGROUND TANKS**

**Plastic lid suggested.  
Metal lids will obstruct signal.**

Reading installation instructions will ensure maximum monitoring performance on all your tanks and installations.