



RETURN MERCHANDISE AUTHORISATION FORM

We want you to love your purchases! However, if you are not satisfied with your online purchase, you may exchange the item for something else and/or be credited with e-gift cards. Please read our Shipping and Returns policy at <https://www.heiida.com/pages/shipping-returns>.

STEP 1: Please fill in your billing information below.

Name:				
Invoice No.:			Date of Purchase:	
Address:				
City:		State/Prov:		Postal code:
Email:			Phone No:	

STEP 2: If you'd like us to ship to another address other than your billing address, please fill in the information below.

Name:				
Invoice No.:			Date of Purchase:	
Address:				
City:		State/Prov:		Postal code:
Email:			Phone No:	

STEP 3: Please list the item(s) that you wish to return.

Please check here if you have more than 5 items to return. List additional items on a new form and attach.

Item Name	Colour	Size	Qty	Reason for Return

STEP 4: Would you like to receive e-gift cards as a refund instead of an exchange? Yes No
(if no, please proceed to Step 5)

STEP 5: If you would like to exchange your items, please list them below. Balances, if any, will be credited to your Heiida customer account as e-gift cards.

Item Name	Colour	Size	Qty	Additional Comments

STEP 6: Attach this form to your returns items and securely seal the package.

Signature

Date: