



## RETURN FORM

### Instructions

1. Within 14 days of receiving the returned product, fill out this return form and send it by e-mail to [store@enove.it](mailto:store@enove.it);
2. Arrange the product in the packaging as accurately as possible to protect it during transport. We suggest using the same box in which you received your order. Together with the product, attach this form previously sent by e-mail;
3. Within 14 days of sending the email, send the package at your expense with your preferred courier or with the post at the following address:

**E9 Srl - Via Piceno Aprutina 53, 63100 Ascoli Piceno (AP) - Italy**

Please note that we do not accept parcels sent at the expense of the consignee.

4. Wait for the refund:

Upon receipt of the package, the E9 team will verify that the return conditions are eligible for refunding using the initial payment method. In the case of a gift, the refund will be paid to the person who made the purchase.

It is not possible to make a return by post for the products purchased within the stores that are resellers of E9 products.

For more information on the conditions for exercising the right of return, consult the legal area.

Order number \_\_\_\_\_  
Order date \_\_\_\_\_  
Surname \_\_\_\_\_  
First name \_\_\_\_\_  
E-mail \_\_\_\_\_  
Address \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Article code to return	Article Name	Quantity	Reason n° (*)

(\*) Reasons for the return

- |                          |                                     |
|--------------------------|-------------------------------------|
| 1. I do not like it      | 4. I received an incorrect item     |
| 2. It is not good for me | 5. The item is damaged by transport |
| 3. The item is defective | 6. Other: specify _____             |

For any questions or information, please contact us at [store@enove.it](mailto:store@enove.it)