



## ONLINE RETURNS FORM

This form is to be sent back to Marlo with your returned item/s.

Returns are subject to adherence to our Returns and Exchange Policy detailed on our website

### ONLINE RETURN STEPS

Please follow the below steps to return a purchase:

1. To create a return, visit our Returns Centre and follow the steps:  
[www.marlokids.com/pages/returnscentre](http://www.marlokids.com/pages/returnscentre)

Once this has been done please wait for an email authorising your return request and outlining the next steps. Ensure you check your junk inbox.

2. Insert your order number

3. Insert your email and phone number

4. Pack your return in secure packaging. include this form, your item(s), and all packaging.

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### SEND YOUR RETURN

Use a reputable courier company such as DHL, or an express postal service and send your return to:

*Marlo Kids Return  
C/O: Williams Logistics  
69-73 Gow St, Padstow, 2211  
Australia, NSW*

### IMPORTANT:

Products must be returned in a saleable condition i.e. clean, tags attached, in original packaging. Any products that have been worn, damaged, altered or washed will not be accepted.