

WARRANTY INFORMATION

In our continued effort to provide ergonomic solutions to our customers, it is our commitment to stand behind any product or service, whether manufactured or sold by ESI Ergonomic Solutions.

LIFETIME WARRANTY

- Articulating Arms
- Corner Makers
- Keyboard Platforms

TEN-YEAR WARRANTY

- LED & Fluorescent Lighting Fixtures (Ten year warranty on light fixture does not include bulb or ballast)
- EDGE Series Monitor Arms
- Evolve Series Monitor Arms
- Workstations (TITAN-EDGE/TITAN2-EDGE, WOW)
- Adjustable Table Structural Components (cross channels, feet, top supports)

FIVE-YEAR WARRANTY

- LTH-EDGE
- Work surfaces
- Mechanical Components used in Adjustable Table Bases (crank drives, spindles, hand switches, motors)
- CPU Holders

THREE-YEAR WARRANTY

- Ergorise Lift
- Ergorise Climb
- Ergorise Climb2

TWO-YEAR WARRANTY

- ACPC Utility Cart
- DESK1 Desk Risers
- ENCLOZE Monitor Holder
- Footrest
- Keyboard Drawer Slides
- Mouse Pads
- Palm Rests
- Mobile Work Stations

ONE-YEAR WARRANTY

- ACPD01 Pencil Drawer
- Fluorescent Ballasts
- LED Transformers

Warranties are based on normal installation and use of products in a standard 8-hour shift, unless otherwise noted. Warranty does not apply to damage in shipment caused by carriers, damage caused during installation, normal wear and tear, use or conditions. Products that are modified or tampered with in any way by any person other than an authorized ESI Representative will not be covered under warranty. Costs (such as installation, labor fees or express shipping) incurred due to replacement of products will not be covered under warranty.