

TROUBLESHOOTING GUIDE



When applying the Base Coat it looks streaky or seperated on the nail.

- The nail not being correctly prepared. Ensure the nail is buffed and cleaned of all oils by u

Ensure the nail is buffed and cleaned of all oils by using Pro Prep & Wipe and a lint-free pad. - Too much primer has been applied to the nail or the primer has not fully dried down. Only a very small amount of Zero Primer should be applied to each nail and you should let it air dry for 20+ seconds before beginning your Base Coat application. - The Base Coat is not mixed.

Shake the bottle for 20 seconds to blend the formula.



There are small bubbles forming in my colour or Top Coat.

- Too much pressure is being applied during application. Zero Gel Polish® colour coats and top coat are best applied with a light hand. You should float the product over the nail rather than applying hard pressure. To smooth out the application lighly brush over the nail to a few times until all bubbles are gone.



The colour is wrinkling after curing.

- Too much product has been applied to the nail resulting in under-curing. Zero Gel Polish® colour coats are very highly pigmented creamy formula. Ensure thin layers are applied to the nail using a small amount of product. The product will cover the nail in 2 coats.



The Top Coat is dull after I wipe it.

- Incorrect material/technique being used.

Some lint-free wipes may not be thick or absorbant enough to remove the tacky layer. Try using a cotton pad and Pro-Prep and Wipe solution. Ensure you are wiping the nail in a downward motion as not to spread the inhibition layer around the nail. Only use one wipe per hand.



The nails are chipping/peeling within days of application.

- The nail not being correctly prepared. Ensure the nails have been bufferd, cleansed & primed with Zero Primer to aid product adhesion.

- Base Coat applied too thick.

Ensure the Base Coat is applied thinly and worked into the nail plate.

- Under-curing of the product.

Ensure the the product has been applied in thin layers and cured as recommended in our Dual Pro UV LED lamp for 60 seconds per layer.

- Free-Edge of the nails have not been capped.

Ensure you cap the free-edge of each nail during each layer application.





