INSTRUCTIONS AND FITTING GUIDE FOR YOUR MUZZLE

READ BEFORE USE!

CONTACT INFO:
www.greenguarequine.com
support@greenguarequine.com

Find “GreenGuard Equine” on social media!

Safety Notes

⚠️ The muzzle straps are designed to break away for safety purposes. We also recommend using a breakaway halter with your muzzle for additional safety.

⚠️ CAUTION: Check to ensure muzzle fits in your horse's water source. Horse and pony size muzzles may not fit in automatic waterers with diameters less than 11 inches.

⚠️ Your horse will not be able to access a salt/mineral block through the muzzle. If wearing the muzzle for long periods of time, supplements may be necessary.

⚠️ ALL GRAZING MUZZLES POSE SOME RISK OF TEETH WEAR due to the fact that the horse's teeth may rub against the interior surface of the muzzle. To reduce this risk, wash the muzzle regularly to remove dirt and sand. You should check horse's front teeth weekly, and if there are any signs of abnormal wear, discontinue use.

Age 6

Age 17

Check teeth weekly. Incisor angle and risk of wear increase with age.
1 **Position muzzle**

**CORRECT:** Position muzzle so the "greenguard" logo faces forward. There should be 3 slots going across the front.

**INCORRECT:** The "greenguard" logo is not facing forward. Width is now 5 slots across instead of 3.

NOTE: Muzzle is not symmetrical. Follow instructions carefully!

2 **Attach straps**

**GREENGUARD HALTER:** Attach front strap to ring on noseband. Attach back strap to noseband (or lead ring). Attach side straps to noseband or eyelets so that straps hang perpendicular to noseband.

**STANDARD HALTER:** Loop front strap over noseband and use tape to secure it. Attach back strap to noseband (or lead ring). Attach side straps perpendicular to noseband.

3 **Adjust straps**

**CORRECT:** Adjust straps so there is about 1 inch of space between muzzle and horse's mouth (1/2 inch for mini muzzle). Ensure straps are not tightly connected or pulling inward on muzzle. Muzzle should move freely on halter.

**INCORRECT:** Not enough space in bottom leads to rubbing and muzzle malfunction. Also note that side straps are angled and need to be moved to the noseband so that they are perpendicular to halter.

4 **Adjust angle**

**CORRECT:** Adjust strap lengths and placement so bottom of muzzle is parallel to horse's grazing surface.

**INCORRECT:** Front strap is too short causing muzzle to tilt up. Grazing surface is on an angle rather than flat.

More information at [www.greenguardequine.com/fitting](http://www.greenguadequine.com/fitting)
**Tip: Securing straps**

**CUT AND TAPE:** Once properly fitted, cut excess length and use tape to secure straps to prevent catching or "helpful" horses from unbuckling them.

**BROKEN STRAPS:** Straps are designed to break away for safety. If they break, you can buy replacement straps online. Baling twine or zip ties work well as a temporary fix.

**Tip: Rubbing**

**TOO SMALL:** The GreenGuard muzzle fits much larger than traditional muzzles. If it is too small, your horse’s nose or chin may hit the sides when opening his/her mouth to graze.

**TOO TIGHT:** Tight straps or insufficient space at the bottom makes grazing difficult and can cause rubbing and/or the muzzle to warp or break.

More information at [www.greenguardequine.com/rubbing](http://www.greenguardequine.com/rubbing)

**Tip: Houdini horses**

**ESCAPING MUZZLE:** Attachments can be used in corners to block Houdinis from getting out. The center face strap on the GreenGuard halter can also help prevent escape.

**ESCAPING HALTER:** Tighten halter so it is snug under the jaw. The GreenGuard halter has an adjustable throat latch for this purpose. A neck strap may be needed for those especially talented Houdinis.

More information at [www.greenguardequine.com/houdini](http://www.greenguardequine.com/houdini)

**We are here for you!**

If you have any questions, problems, or comments, please don’t hesitate to contact us. We take great pride in our product, and your satisfaction is very important to us.

**Contact Info**
[www.greenguardequine.com](http://www.greenguardequine.com)
[support@greenguardequine.com](mailto:support@greenguardequine.com)
We recommend placing a treat in the muzzle when first putting it on your horse to create a positive association. Turn your horse out in an area where you can closely observe them and make adjustments if needed. Introduce the muzzle on grass that is 2"-3" if possible, as these lengths are easier for the horse to eat through the muzzle. Start by poking grass through the bottom to show your horse where the openings are, then allow the horse some time to figure it out.

Some horses, especially those used to a traditional muzzle, may get frustrated initially since the GreenGuard does not have a central opening and they must work to get grass. Be patient. Once they get the hang of it, most horses are quite accepting of the muzzle. However, if you continue to have difficulty, please contact us. We are always happy to help!

RETURN POLICY

Returns of products purchased from GreenGuard Equine or GreenGuard USA LLC are accepted within 30 days of purchase. Please visit our website for instructions: www.greenguardequine.com/returns. These steps MUST be followed to ensure your refund is processed correctly!

LIMITED 1-YEAR WARRANTY

GreenGuard USA LLC’s (“GreenGuard”) limited warranty applies only to products purchased from it. This Limited Warranty covers any defects in materials or workmanship on the muzzle basket for one year from the date of purchase (“Warranty Period”). GreenGuard does not warrant for material or workmanship defects that (i) are covered by the manufacturer’s warranty during the same period, (ii) outside of the stated Warranty Period; or (iii) outside of normal use during the stated Warranty Period. If GreenGuard is made aware of your claim within the applicable limited warranty period, then we will ship a replacement Product to you. Such replacement Product will be provided at no charge to our customer and is your exclusive remedy. This remedy is limited to one replacement per purchased product covered within the warranty period. Please contact us by sending an email to support@greenguardequine.com to make a claim for materials or workmanship warranted by GreenGuard.

LIMITATION ON LIABILITY

GREENGUARD'S LIABILITY SHALL BE LIMITED TO THE VALUE OF THE PRODUCT PURCHASED FOR ANY DAMAGES ARISING OUT OF CUSTOMER’S USE OF THE PRODUCT WHETHER ARISING IN CONTRACT OR TORT, AND REGARDLESS OF THE NATURE OF DAMAGES, BE THEY CONSEQUENTIAL, PUNITIVE OR OTHERWISE. Any warranties, express or implied, offered by GreenGuard USA LLC are subject to the requirements of the North Carolina Unfair and Deceptive Trade Practices Act and the Federal Trade Commission.