



BEYOND THE BIT
DESIGNED IN NZ

returns procedure

Thank you for shopping with BTB. We hope you love your products. If for any reason you need to return to us, please fill in the overleaf and follow instructions below.

BTB Make sure all clothes are in the original bag, with all tags still attached.

BTB Please obtain proof of post receipt as parcels are returned to us at your own risk.

BTB Any parcels lost in transit will not be treated as returned.

BTB Items must be back in our warehouse within 28 days from date of receipt.

BTB Certain items are non returnable for an exchange or refund - please check the product page on website.

BTB Turn over to see return details

returns & exchanges

PLEASE FILL IN THIS FORM & SEND BACK WITH YOUR BTB RETURN



NAME :

BTB ORDER NO:

ORDER DATE :

We hope you *love* your products from us,
but if not you have 28 days to get the item back to us.

PRODUCT NAME

EXCHANGE OR RETURN



NZ RETURNS

PLEASE CUT OUT & ATTACH TO PARCEL

Alicia Readman
161 Island Road
Kaiapoi
7691
NEW ZEALAND

Please note exchanges will incur a \$8 postage fee

Payable to: 01 0297 0256575 00

Beyond The Bit