



## FAQ's

### **What is *Seecurity*™?**

*Seecurity*™ is the philosophy in which the ability to see, and therefore know, exactly what is happening at home at all times and from anywhere is vital to achieving true home security and peace of mind. Created and practiced exclusively by Blink.

### **What are the various security packages that Blink plans to offer?**

The currently planned security packages can be viewed [here](#).

### **What new products are included in the *Seecurity*™ packages?**

New products include: 4G cellular Sync Module, entry sensor, water sensor, keypad, and siren!

### **What are the various security service plans that Blink plans to offer?**

The currently planned service plans can be viewed [here](#).

### **Do I get locked into a contract if I choose one of the service plans?**

No! Enjoy no contract commitment when you choose Blink!

### **Does Blink work without WiFi, power, or internet?**

With the new *Seecurity*™ 4G Cellular Sync Module, your home will be protected against any potential outages thanks to its 4G cellular connection and battery backup features.

### **Does Blink automatically alert the authorities? you offer a 24/7 professional monitoring option?**

With our planned \$9.99/month service plan, we will offer a local 911 alert option within the Blink App so that you will be able to contact your home's local authorities from wherever you are. Additionally, with our planned \$19.99/month plan, we will offer 24/7 professional monitoring that will automatically and immediately alert the authorities in the event of a break-in or some other emergency.

### **If I am an existing customer, will I still be able to take advantage of these new security packages?**

Yes! New products and service offerings will be backwards compatible with existing systems making it easy for all customers to upgrade!

### **Can I use the new Blink sensors, keypad, and siren without paying for the service plans?**

The new *Seecurity*™ system components (entry sensor, keypad, siren, water sensor) are activated through joining our *Seecurity*™ value-added service plans, starting at an ultra-affordable \$9.99/month. Not only will you be able to use these new products, but you will also enjoy a variety of [extra benefits](#).

### **What kind of batteries does Blink use? Are they easy to replace?**

Both Blink and Blink XT are powered by two standard AA Lithium batteries. These are included with all systems and are easy to replace when the time comes; simply slide open the battery compartment, take out the old batteries, and insert the new set.

### **How long does the battery last?**

Applicable to both Blink and Blink XT, the batteries will last up to two years under standard use, two years! No other battery operated camera even comes close.

**Where can I place my Blink camera units?**

Anywhere! With no wires or cords to worry about, Blink is designed to go where other systems cannot, both inside and now outside. Place it on a bookshelf, rest it on a tree limb, attach it to the wall or ceiling, or mount it on your overhang with the included mounting kit.

**Does Blink work outside?**

Yes! Enjoy the peace of mind of securing both the outside and inside of your home with the new Blink XT weatherproof camera. Water-resistant, IP-65 rated, and with an operating temperature range of -4 to 113 degrees F, Blink XT can withstand all types of weather because security doesn't take rainchecks.

**Is there night vision?**

Yes! Blink XT offers infrared night vision so that you can see your visitors, but they can't see you. Instead prefer the same quality video, day or night? Blink indoor cameras include built-in LED illuminators to record full-color, HD quality video in low-light environments.

**What is the operating temperature?**

The new Blink XT weatherproof camera has an operating temperature of -4 to 113 degrees F. The original Blink camera (intended for indoor use only) has an operating temperature of 32 to 95 degrees F.

**Where can I buy Blink XT? How much is it?**

You can now pre-order the Blink XT camera on our website [www.blinkforhome.com](http://www.blinkforhome.com) for \$119. It is the most affordable outdoor security camera on the market today!

**What is the video quality of the cameras?**

Both Blink and Blink XT record HD-quality video, and Blink XT is the only battery operated camera to offer 1080p full HD video!

**Does Blink record audio?**

Of course! We know how important it is to both see and hear what's happening at home which is why both Blink and Blink XT record and stream audio in addition to video.

**How many cameras can a single Sync Module support?**

With Blink's easy-to-expand design, you can add up to a total of 10 devices (combination of both Blink and Blink XT cameras) to your system for whole-home peace of mind! Even the Blink *See*curity™ service plans support up to 10 cameras without charging any per-camera monthly fee (unlike most other options).

**Can I add an outdoor camera to my existing system?**

Yes! We know how excited our users are to keep adding on to their system which is why we made the outdoor camera compatible with the existing Sync Module. Add it like any other camera, it's that easy.

**Does Blink integrate with other Smart Home platforms and devices?**

Yes! Blink now integrates with both IFTTT and Alexa for even greater convenience!

**What's Live View?**

Live View mode allows you to view any camera from the Blink app, at any time, whether or not you've received an alert. With our new *See*curity™ service plans, you will also be able to record while in Live View!

### **Can I set Blink to auto arm and disarm?**

In addition to manually arming and disarming your Blink system and individual cameras, you can also schedule times in advance for the system to automatically arm and disarm. Blink's new service plans will also offer geofencing options!

### **How do I set up my Blink system?**

1. Plug the Sync Module into any wall outlet
2. Launch the Blink Home Monitor app and follow the easy, step-by-step instructions.
3. Place your Blink camera(s) wherever you'd like and begin monitoring!

Once these steps are complete, Blink's wire-free design, outdoor compatibility, and included mount make it simple to shift or relocate your units as needed. [Learn more here.](#)

### **Can the Blink app be accessed from more than one device?**

Yes! You can download our app to as many iOS and Android devices as you'd like, so the entire household can receive alerts or check in at home. Please note that Blink currently only allows for one active Live View feed at a time.

### **Can I access multiple Blink systems from the same app account?**

Yes, you can! With multi-system support you can access, use, and receive alerts from multiple Blink systems via a single Blink App account. Monitoring your home, vacation home, parents' home, and office has never been so easy.

### **What is the range of the Sync Module? How far away can camera units be?**

Assuming a fairly standard home (single building, no unusually dense construction materials), the Sync Module should be able to communicate with Blink units up to (and perhaps over) 100' away in any direction.

### **Will my pet set off Blink's motion detector?**

To help account for pets, Blink's motion detector can be adjusted for sensitivity.

### **What's "standard use?"**

Standard use is defined as 4,000 five-second events per year (or 40,000 total seconds of video recording over a two-year period).

### **Can the video clips record longer than 5 seconds? Can I choose how long?**

Yes, and yes! Clip length per camera can be set at anywhere between 5 and 60 seconds depending on your preference. Don't want it recording longer if there is no motion? No problem! Blink lets you select to automatically end recordings if there is no movement after 10 seconds.

### **Where is recorded video stored?**

Blink stores all video on our secure servers using our free cloud storage. You also have the ability to download, email, or share the videos directly from the Blink App to save to your preferred location.

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**For more information, and to purchase, please visit [www.blinkforhome.com](http://www.blinkforhome.com).**

**If you have any other questions not answered here, please feel free to contact us directly:**

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