## **Bill Pay Options**

At The Real Dill our goal is to make it as easy as possible for you to do business with us. This document contains helpful information that should make it easier for you to manage your account, access statements, and make payments.

All customers of The Real Dill who have an open balance receive a weekly automated statement email from our technology partner, Wholesail. By clicking any of the links within this email you can view open and past invoices, manage payment preferences, and more.

You can pay your bill with The Real Dill with the following methods. Please inquire for more information or with questions.

- 1. Auto-pay We can set you up on an auto-pay agreement that automatically processes your payment on the day that the invoice is due. You can set the maximum amount that can be processed as per this agreement, and you can opt-out at any time simply by logging into your account. Payments can be made via ACH/e-check for no additional fee, or with credit card for an additional processing fee. Please let us know if you wish to set up an auto-pay agreement.
- 2. e-check Payments via e-check can be made at any time by accessing your Wholesail account. Alternatively, if you need us to email you a link to make an e-check payment, please let us know and we can send a secure link via QuickBooks. e-check payments work just like a paper check; using your bank account number and routing number, the funds are debited directly from your account and transferred to ours.
- 3. ACH If you would like to remit payments via ACH, simply let us know what information you need to initiate those payments. Alternatively, if you would like us to process ACH withdrawals from your account, let us know and we can set up an agreement to do that.
- 4. Mail a check You can always mail a check directly to us. Please make sure the check is made out to "The Real Dill" and mailed to PO Box 18104, Denver, CO 80218.
- 5. Credit card You can remit payments via credit card using the Wholesail platform. Please be aware that there is an additional fee associated with credit card payments.

Please let us know if you have any questions or how we can make issuing payments easier for you!