SPACEGRILL VS. ILVE CLARIFICATION
WARRANTY, PARTS & SERVICE

SpaceGrill Australia | admin@space-grill.com | www.space-grill.com
At Space Grill, we take great pride in the quality of our product and an outstanding customer experience well beyond the time when you take your Space Grill home.

A number of people have contacted us querying the differences between Space Grill and the ILVE MYQ product.

It’s important we clarify the situation and inform customers about the differences between the products to ensure we can deliver the excellent after sales service that is so central to the Space Grill ethos.

For two years Space Grill supplied ILVE with the MYQ under a commercial arrangement which unfortunately came to an end in June 2018 due to a breach in the terms of this agreement.

There are a small number of ILVE MYQ products still offered through certain retail outlets that are not covered by a manufacturer’s warranty. It’s important that customers understand that Space Grill is unable to provide after sales service, accessories or natural gas conversion kits as an option on the ILVE MYQ.

During this time, we’ve been busy developing our improved Space Grill Plus, the newest incarnation of the Space Grill which significantly surpasses the original ILVE branded model.

The New Space Grill Plus is covered by a 5-year manufacturer’s warranty.

Unlike any other BBQ on the market, the Space Grill Plus is also now approved for use as an indoor appliance. With the required ventilation, it can be installed onto balconies that are deemed an indoor area.

The Space Grill Plus has evolved to provide customers more of what they loved about our original product: ease of use, flexibility and reliability.

Key features of the improved Space Grill Plus include:

• Laser etched control panel which won’t fade with use
• Thicker grill, from 6mm bars to 8mm bars
• Gas inlets on both sides of the BBQ as standard
• Natural Gas or LPG units as standard (no cost difference)
• Upgraded protective cover
• Flame failure thermocouple valves as a standard safety feature.

Space Grill is thrilled to have won the Australian Good Design Award, as well as global awards in the USA & UK for its innovative design and high material quality.

At Space Grill we are all about a fair go and take great pride in our product, our transparency, customer service, support and pricing.

We look forward to providing the Australian public with the best possible BBQ experience in the years ahead.

Regards

Ryan Martin

Inventor
"Great BBQ, fantastic service!"

We are very impressed with the BBQ. It’s compact, attached to a wall, out of the way but has a great sized BBQ plate which holds lots of food. We could not be happier with our purchase.

- Joanne Macri

5 YEAR WARRANTY

The New Space Grill Plus is covered by a 5-year manufacturer’s warranty. Don’t risk it with another brand. If it isn’t a genuine Space Grill, it isn’t covered by our warranty.

AWARDS FOR DESIGN

The SpaceGrill Plus has won many awards including the 2018 Vesta Awards “Best in Category”, the Good Design Awards, The Best Buy Awards along with the annual IDA awards in the Patio/Garden Furniture & Accessories category.

WHY CHOOSE THE REAL SPACEGRILL?

IMPROVED FEATURES

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THE BBQ REINVENTED